

GENERAL INFORMATION ABOUT INFORMATION AND TELECOMMUNICATIONS SERVICES

Perfect connections for talking to each other

State-of-the-art ISDN telecommunications systems and a first-rate advisory service are on hand in Munich. Your business is almost certain to benefit. Let's talk to each other so that we can help you establish an even better dialogue with your existing and prospective customers.



6.1 Telephone / Fax / Modem / ISDN

The Munich Trade Fair Centre is equipped with state-of-the-art communications technology and provides optimum facilities for the transmission of voice, data and image information through a comprehensive infrastructure with high-performance communications connections/equipment.

Voice communications are provided throughout the entire exhibition site by a modern ISDN telecommunications system. Apart from digital connections, fully featured telephones, fax machines and modems, Messe München also provides against payment mobile phones based on the DECT standard (Digital European Cordless Telecommunication) which guarantee that you can be reached anywhere on the entire exhibition site. By dialling the exchange code "0" you are able to set up a call automatically to any telecommunications terminal worldwide. At the same time you are directly available for national and international calls thus enabling you to build up further business contacts.

In conjunction with the telecommunications system the terminals at your exhibition stand provide you with numerous features to support efficient communications:

- Fast call setup through state-of-the-art technology and ISDN functionality
- Displays and menu-guided user instructions provide you with visual assistance when telephoning
- Function/ speed calling keys for storing frequently used functions (e.g. dialling the company head office by pressing a single key)

- Open listening with fully featured phones
- Consultation hold/transfer of calls to other connections within your stand organization (also from and to the mobile telephones) and to any connections on the exhibition site
- Number redial
- Callback function (e.g. request to call back can be left if connection is busy)
- Call forwarding to another connection (e.g. your exhibition mobile phone (DECT) so that you are not tied to one place)
- Station hunting with several connections i.e. multiple availability via one call number even if stations are busy
- Electronic lock to protect terminal equipment against unauthorized use
- Voice memory/voice box integrated call answering function for fully featured phones and DECT telephones with the option of selected call-up. A caller who does not reach you immediately can leave a message for you here.

The ordered equipment and functions are delivered to the exhibition stand in the variants described below ready for operation (including installation and instruction on use).

SERVICES IN DETAIL:

1. Combi package

Includes the provision of a fully featured telephone (digital connection) and a fax machine for normal paper (analog connection).

2. Fully featured phone

Includes the provision of the telephone set including connection to your exhibition stand with the following features:

- Display
- Function/speed calling keys
- Open listening
- Number redial
- Call forwarding
- Callback
- Conference call
- Consultation hold/call transfer and the optional extra functions

3. Exhibition mobile phone (DECT)

Including spare battery and charger with the following features:

- Telephone conforming to DECT standard
- Cordless link anywhere on the entire exhibition site
- Call number memory
- Consultation hold/call transfer and the optional extra functions

4. Fax machine including connection

- Normal paper fax
- Easy operation
- Local copying function

5. Modem including connection

Access to T-Online/Internet or to data transfer

- Integrated microphone and loudspeaker
- Callback function with password protection
- Transmission rate: 300 to 33,600 bit/s asynchronous
- Modem specification: V.34 v. Fast Class. V32bis. V.32 V.22bis. V.21 V23 as well as Bell 212A and Bell 103
- Command set: Extended AT (Hayes) command set
- Dialing method: Tone and pulse dialling
- Data security: MNP 4.V.42
- Data compression: MNP 5.V.42bis

6. Analog connection (without terminal)

Allows exhibitors to connect their own equipment.
(Connection is possible with RJ 45 socket or adapter only.)

The following equipment can be connected:

- Fax/modem
- Combi-fax
- Credit card reader
- Analog telephones
- Answering machines

No terminal devices are provided with this connection.

7. ISDN connection (without terminal)

The ISDN connection is particularly suitable for digital data transfer directly from the PC from or to your exhibition stand on the exhibition site. All forms of telecommunications are available to you directly in conjunction with the suitable software (data transfer software, etc.).

The ISDN connection conforms to the European standard and is supplied without terminals. This enables you, for example, to use a preconfigured PC from your company on the exhibition stand so that you can use your familiar work environment. (Connection is possible with RJ 45 socket or adapter only.)

The ISDN connection is provided with the following features:

- DSS1 protocol
- 3 call numbers
- 2 64-kB B-channels
- Network termination (NT)

8. Electronic lock

The electronic lock for protecting against unauthorized use is available for the following equipment:

- the combi package
- with the digital connection incl. fully featured phone
- the exhibition mobile phone (DECT)

9. Voice memory function

The voice memory function is available with the following equipment:

- the fully featured phone package
- with the digital connection incl. fully featured phone
- the exhibition mobile phone (DECT)

10. Standard hourly rates

The prices for performing miscellaneous/supplementary work that the exhibitor wishes to have carried out will be calculated on request.