GUIDELINES FOR INDUSTRY PARTICIPATION

21-24 May
Florence
Italy

Heart Failure: state of the art

www.escardio.org/HFA  #heartfailure2016
Congratulations
You have decided to partner Heart Failure 2016, the Annual Meeting of the Heart Failure Association of the ESC.

Heart Failure 2016 will take place in the beautiful city of Florence. It is a unique opportunity for everyone interested in heart failure including cardiologists, emergency room physicians, intensivists, internists, practicing general physicians, basic scientists, epidemiologists, cardiac nurses and industry affiliates, to meet and exchange ideas and formations. By associating with Heart Failure 2016, you will:

- Exchange with leading cardiologists from across the globe.
- Reach a truly international target group of specialists.
- Contribute to the high quality of the scientific and practical content of the congress through Industry Sponsored Sessions, Exhibition and Sponsorship.
- Achieve unique opportunities to showcase products and services to specialists in their respective fields.
- Avail of excellent advertisement, promotional and sponsorship opportunities which proffer excellent networking and relationship-building opportunities.

Thank you for reading these Guidelines
Successful planning makes for successful execution and the European Society of Cardiology will happily guide you over the coming months towards a congress rich in discussion and exchange for your organisation.

These Guidelines will guide you in the necessary steps of your participation at Heart Failure 2016. The document is organised by activity to allow you to concentrate on areas of interest to your organisation. Please read this document carefully and share with the necessary colleagues and agencies involved in the organisation of your Heart Failure activities.

Please carefully note the key deadlines marked at the start of each chapter: to ensure we deliver a successful Heart Failure Congress, we will not be able to deviate from these deadlines.

The Heart Failure industry portal:
Please note that a successful application for participation at Heart Failure 2016 implies an acceptance of the requirements contained within these Guidelines and also in any updates posted on www.escexhibition.org/HeartFailure2016

This web address should be a main reference source in your preparations. The web site will provide you with monthly updates, application forms, key dates, don’t miss information, technical specifications and much more...

Bookmark it now!

The Venue
Heart Failure 2016 will be held in:

Fortezza da Basso
Viale Filippo Strozzi, 1
50129 Florence, Italy
Tel: +39 055 49721
Email: info@firenzefiera.it
Website: www.firenzefiera.it

Your contacts
A dedicated team is happy to assist you in your preparations for the Heart Failure Congress. Please contact the following people as necessary for your queries.

Exhibition:
heartfailureservices@escardio.org
Ms Maud Payssé

Industry Sponsored Sessions:
heartfailureservices@escardio.org
Ms Maud Payssé

Sponsorship:
sponsorship@escardio.org
Ms Samantha Bickham

Rooms at Heart Failure:
heartfailureservices@escardio.org
Ms Maud Payssé

Exhibitor Registration:
hfregistration@escardio.org
Mr John Bakker

Accommodation:
hfhotels@escardio.org
Mrs Tina Oldenburg

Orders and Industry Relations:
industry@escardio.org
Mrs Manila Lesenechal

Any other queries:
fcalabrese@escardio.org
Mr Fabrice Calabrese

We look forward to working closely with you over the coming months towards a rich and innovative Heart Failure 2016.
Definitions

The Exhibition
The technical and scientific display of current and future healthcare practices, goods and services relevant to the field of cardiology.

The Exhibitor
Any person, firm, company or corporation and its employees and agents to whom space(s) have been allocated for the purpose of exhibiting at the Exhibition.

Industry Sponsored Sessions

Sponsorship
Additional marketing strategies, including onsite advertising, purchased by industry partners to highlight their congress activities.

Rooms at Heart Failure
Rooms rented to Exhibitors to organise different meeting formats (Function Spaces, Industry Meeting Rooms and Closed Industry Meetings).

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1. EXHIBITION

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- Amendment of the self standing element criteria
- Amendment of the line of sights criteria
- Amendment of illustrations for greater clarity
1.1 KEY DATES

Until 31 October 2015 Cancellation fee: 10% of total amount due

From 1 November 2015 until 31 January 2016 Cancellation fee: 50% of total amount due

30 November 2015 Application Deadline

From 1 February 2016 Cancellation fee: 100% of total amount due

17 February 2016 Company and product description deadline

16 March 2016 Deadline for stand design submission including certificate of insurances for approval or to order insurance through local partner. For custom stands only, the certificate of compliance to regulations must be completed and returned to ESC with the stand design.

13 April 2016 Stand activity declaration deadline

28 April 2016 Free Exhibitor badge deadline

30 April 2016 Deadline to order hostesses

6 May 2016 Stand services deadline (including electricity and stand package orders) - After this date the delivery of the service cannot be guaranteed and orders will incur 20% surcharge

10 May 2016 Deadline to order catering for stands

21 – 24 May 2016 Heart Failure 2016

EXHIBITION SCHEDULE

Thursday 19 May 2016 08:00 – 20:00 Exhibition Build-up

Friday 20 May 2016 08:00 – 20:00 Exhibition Build-up

Saturday 21 May 2016 08:00 – 10:00 Stand Decoration
10:00 – 20:30 Exhibition Opens
17:45 – 19:00 Inaugural Session
19:00 – 20:30 Networking Reception in Exhibition

Sunday 22 May 2016 09:00 – 18:00 Exhibition Opens

Monday 23 May 2016 09:00 – 18:00 Exhibition Opens
18:30 – 20:30 Removal of stand valuables

Tuesday 24 May 2016 13:30 – 20:30 Exhibition Dismantling
The exhibition will be closed to delegates

EXHIBITION OPENING HOURS

<table>
<thead>
<tr>
<th>Day</th>
<th>Time</th>
</tr>
</thead>
<tbody>
<tr>
<td>Saturday 21 May</td>
<td>10:00 – 20:30</td>
</tr>
<tr>
<td>Sunday 22 May</td>
<td>09:00 – 18:00</td>
</tr>
<tr>
<td>Monday 23 May</td>
<td>09:00 – 18:00</td>
</tr>
<tr>
<td>Tuesday 24 May</td>
<td>CLOSED</td>
</tr>
</tbody>
</table>
1.2 GENERAL RULES GOVERNING THE ESC EXHIBITION

WHAT IS THE HEART FAILURE 2016 EXHIBITION?
The exhibition accompanying Heart Failure 2016 is a technical and scientific display of current and future healthcare practices, goods and services relevant to the field of cardiology. Industries active in the research, production, approval, marketing and distribution of such goods and services are invited to participate. In addition, certain other types of business are invited as exhibitors, notably publishers, booksellers, food and nutrition specialists, companies advertising sporting and healthy lifestyle goods as well as non-profit healthcare organisations and academic institutions.

The ESC requires all exhibitors to respect the educational spirit of the congress and will welcome companies with products, services and innovations with demonstrable interest related to the prevention and management of cardiovascular disease.

Italian Regulation on participation of medical congress exhibitions
According to Italian legislation, any Marketing Authorisation Holder or pharmaceutical company responsible for the commercialisation of a drug, which organises or helps to organise, whether by direct or indirect funding in Italy or abroad, a congress, or a meeting on topics in any way related to the use of medicines, shall notify the competent Unit of the Italian Medicines Agency (AIFA) at least 60 days before the date of the event to ensure that these adhere to strict technical criteria and aim to provide further knowledge in the fields of chemistry, pharmaceutical technology, biochemistry, physiology, pathology and clinical medicine.

AIM Group International has been appointed as the official agency for AIFA submission to support sponsors and exhibitors with these formalities. Pharmaceutical companies which require the authorisation from AIFA are advised to contact:

AIM Group International - AIM Education S.r.l.
Ms Cristina Ghidoli
Via G. Ripamonti, 129
20141 Milan / Italy
Tel: +39 02 56601.1
Fax: +39 02-70048585
Email: c.ghidoli@aimgroup.eu
www.aimgroupinternational.com

CONGRESS AND EXHIBITION LAYOUT
The ESC reserves the right to deviate from the stand confirmation and to allocate a stand in a different location at any time, to alter the size of the stand, to re-locate or close entrances and exits on the exhibition grounds and/or in the congress centre and to carry out any other structural alterations providing it has a substantial interest in such measures.

Alterations to the agreement will only be made after mutual consultation. If in such cases the interests of the exhibitor are unreasonably impaired, he/she may withdraw from the contract in writing within one week after receipt of notification of the type of alteration. The ESC accepts no responsibility for any damage which may result from such changes.

The ESC will contact the company in writing to inform them of any change to their assignment. Modifications to a stand assignment do not entitle a company to a refund.

CONDITIONS TO HOLD AN EXHIBITION SPACE
Organisations renting exhibition space are in effect purchasing a license to exhibit their products and services within a controlled environment and the constraints detailed in these Guidelines for Industry Participation. In the event where the products and services exhibited differ from those declared on exhibit applications, or where a breach of the Guidelines has taken place, a company’s license to exhibit may be withdrawn. In such cases, no financial recompense will be offered and the decision of the ESC will be considered final.

The ESC reserves the right to refuse admittance of inappropriate or non-cardiology related products or services to the exhibition unless they are deemed by the ESC to add value to the congress experience for delegates.

SUBTENANTS AND OTHER REPRESENTED COMPANIES
Sharing the allocated stand area with another company, regardless of whether this company is represented by its own staff (subtenant) or only by its own exhibits (represented company), is not allowed.
This applies equally to companies with products or services aligned to a registered exhibitor. In such an instance, where a registered exhibitor wishes to exhibit in association with another organisation, the ESC will endeavour to offer additional exhibit space, where available, under normal conditions of sale.

Where an exhibiting organisation has multiple corporate identities but shared ownership, the organisational relationship must be made clear to delegates (e.g. a corporate ownership statement must be displayed on the stand).

Transfer - even in part - of the rights and obligations arising from the order to third parties is not permitted. Sub-renting the space to another company or any other third party is not allowed.

**COSTS FOR STAND SPACE ONLY**

“Stand Space” refers to the physical floor area occupied by an exhibit and excludes all construction materials and services such as electricity and communications.

<table>
<thead>
<tr>
<th>Prices excl. VAT</th>
<th>Industry</th>
<th>Publishers, Booksellers</th>
</tr>
</thead>
<tbody>
<tr>
<td>€440/m²</td>
<td>€330/m²</td>
<td></td>
</tr>
<tr>
<td>Minimum exhibition space</td>
<td>9m² min</td>
<td>6m² min</td>
</tr>
</tbody>
</table>

**BOOKING PROCEDURE**

**Exhibition floor plan**

Study the floor plan available on the ESC Industry portal [www.escexhibition.org/HeartFailure2016](http://www.escexhibition.org/HeartFailure2016) and choose your preferred stand locations (list more than one option). Should there be no spaces of the size you have requested, select a stand number in the area of interest.

**Application form**

Fill out the stand space application form on the ESC Industry portal: [www.escexhibition.org/HeartFailure2016](http://www.escexhibition.org/HeartFailure2016)

Companies new to Heart Failure 2016 are required to submit a statement of their products and services on the exhibit application form.

**NOTE**

If an exhibiting company wishes to appoint an agent to conduct its affairs at Heart Failure 2016, the agent should be identified on the application form or separately in writing from an appointed person. Henceforth, the actions and communications of this agent will be treated as though from the exhibiting company. Contractual responsibility remains with the exhibitor.

**Application deadline**

Application deadline: 30 November 2015

Only application forms with signed order forms will be taken into consideration. By signing the order form, the company accepts the conditions contained in the Guidelines for Industry Participation and any supplementary provisions.

**Establishment of rental contract**

Signature of the order form constitutes establishment of the rental contract between the exhibitor and the ESC. A stand assignment confirmation and an invoice will be sent to the exhibitor by email. Should the stand assignment confirmation differ from the order form, the details of the stand assignment prevail unless the exhibitor protests in writing within two weeks of the date indicated on the stand assignment.

**Condition of sales**

- Order forms need to be signed by an authorised company representative, only signed order forms will be taken into consideration.
- The order will be considered final and subject to our payment and cancellation terms once this form has been signed and returned.
- A stand assignment confirmation and invoice will be sent to the company by email.
- On time payment of your exhibition space is essential to secure your space assignment.
- Should the stand assignment confirmation differ from the order form, the details of the stand assignment prevail.
- Stand assignments will be cancelled automatically if the stand rental has not been paid within the given payment period. In such cases, cancellation fees will apply as outlined in Chapter 5 “Finance and invoicing”. Please refer to this chapter for further details on finance, invoicing and cancellation policies.

**STAND ASSIGNMENT**
Stands will be assigned on a “first-come first-served” basis.

At each stand assignment, every effort will be made to:
- Offer the first, second or third choice made on the stand application (subject to availability)
- Offer a real time selection of what is available at the time of assignment, in addition to the three choices on the stand application

To ensure every exhibitor has a chance to choose an appropriate location, the ESC stand assignment proposal is valid for 48 hours only unless the offer states otherwise. For this reason, please supply the ESC with a reliable contact telephone number of an appropriate decision maker within the exhibiting company.

Allocation of exhibition space by the ESC to organisations exhibiting at Heart Failure 2016 will remain valid insofar as the contractual partners do not reach contrary agreements in writing.

**IMPORTANT**
The selection of the stand space is crucial. When you select your stand space, keep in mind the international, national legislation in place with regards promotion of medicines, industry regulation relative to same, ESC stand build requirements and the amount and type of material your company wishes to display. The ESC Industry Services Team is at your service to help you make the right choice.

After confirmation of stand assignment, any alteration of the stand type may be requested to ESC before 16 March 2016. To ensure a proper announcement of the stand spaces in the Heart Failure 2016 publications digital tools and printed material, any request of change post this date will be subject to prior approval by the ESC. ESC cannot guarantee a positive response.

**ACCESS TO HALLS**
Right of admission reserved

The Heart Failure 2016 exhibition is accessible to certified healthcare professionals, associated press, industry representatives and other stakeholders in the science, management and prevention of cardiovascular disease. Animals are not allowed in the exhibition and should not be used on exhibits. Trained guide dogs for those with visual impairments are permitted but please advise a member of ESC staff on entry to the congress centre.

**Congress Badges**
Individuals without badges will not be allowed into the halls. It is the responsibility of the exhibitor contact person to ensure that all staff, visitors, stand personnel, etc. are aware of this restriction. Exceptions will not be made and the ESC will not be held responsible for any loss suffered by the exhibitor as a result of such an oversight.

**Access to stand**
Exhibitors are obliged to grant access to their stands to official supervisory staff and accredited representatives of the ESC and Fortezza da Basso. Exhibitors, their staff and all visitors to the congress must obey the instructions of the above officers. In the event of a fire or other hazard all those present must leave the endangered area at once when directed to do so by a member of the safety and security staff.

**STAFFING ON STANDS**
The space assigned to the exhibitor shall be staffed at the beginning of the exhibition on Saturday 21 May 2016 at 10:00, during the opening hours of the exhibition as well as during the construction and the dismantling and removal of the stand. The exhibitor shall make sure that either he/she or a person authorised by him/her is present at the site at all times. Unattended stands are a security risk to the exhibitor and, during open periods, are discourteous to delegates, fellow exhibitors and the ESC. Such cases will be considered as a violation of the Guidelines.
PRE-CONGRESS PREPARATION

Company & product description
Send a description of your product and/or company profile using the e-form sent by the ESC Industry Services Team by 17 February 2016. This information will be published within the Industry Programme and Mobile App. Note that the Industry Programme will also be available on the ESC Web Site.

Exhibitor badges
In addition to planning your exhibit, you will be requested to send your free Exhibitor badges orders to the ESC Registration Team (hfregistration@escardio.org) using the appropriate form by 28 April 2016.

Please refer to Chapter 1.6 for full details.

Stand activity
Submit the details of the activities to be organised on your stand and declare the items to be distributed to delegates by completing the stand activity form available on www.escexhibition.org/HeartFailure2016 by 13 April 2016.

Please refer to Chapter 1.7 for full details.

ESC Industry portal
For all your exhibition preparations, visit the ESC industry portal: www.escexhibition.org/HeartFailure2016

These pages will be updated regularly with information and forms essential to your exhibition planning. Please consult these pages at least on a monthly basis to ensure the correct planning of your exhibit.

The ESC will also communicate with exhibitor correspondence contacts regularly by email. Each exhibitor is responsible for sharing the address of the ESC industry portal with their agencies or contractors and providing them with the necessary information for exhibition preparations.

RESPONSIBILITY
Exhibitors are fully and solely responsible for information they display, presentations they hold and items they distribute to delegates.

1.3 EXHIBITION SCHEDULE

CONSTRUCTION SCHEDULE
Carefully study the timetable for construction, exhibition opening and dismantling as posted in these Guidelines.
- During the construction phase, working passes or exhibitor badges must be worn by all personnel and a photo-id (passport or driving license) should be carried.
- Vehicles are granted access to the exhibition grounds with official time-slots depending on the exhibit size (€100 returnable deposit required). See the Access Schedule in this section for details on access timeslots.
- Vehicles are not allowed inside exhibit halls (note only forklift trucks operated by the official logistics partner, Fairexx GmbH, are permitted within the loading bay and halls).

Set-up – access time slot & deadlines
Access to the unloading area and exhibition ground for construction shall be according to the Access Schedule published in this chapter. Priority will be decided based on the size of stand area under construction and other considerations such as availability of halls. Agencies responsible for construction of more than one stand may apply for a time slot based on the combined area for which they are responsible.

Companies must strictly adhere to the timelines provided and ensure set-up is completed and the necessary packing material removed from the stand by the end of the timeslot provided. If it appears to the ESC that the equipment and furnishing and/or the set-up and installation of the rented stand site will not be completed by the deadline, the organisers shall be entitled to take all measures they may deem necessary. All costs arising from the organisers’ decision shall be paid by the exhibitor in full with no right to refund.
EXHIBITION ACCESS TIMETABLE

Construction
The halls are open for construction:
- From Thursday 19 May to Friday 20 May: 08:00 to 20:00
- On Saturday 21 May: 08:00 to 10:00 for decoration only

Vehicle access for unloading
Vehicles will not be allowed access to the loading bays before the date and time indicated on the Access Schedule. Access is allowed for all stand sizes but is in direct relation to the size of the exhibit, with the earliest slots allocated to companies building the largest stand area(s). Slots should be booked in advance from Fairexx. Time slot request form is available on www.escexhibition.org/HeartFailure2016

<table>
<thead>
<tr>
<th>Dates</th>
<th>Vehicle access for vehicles:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Thursday 19 May</td>
<td>From 08:00 to 20:00</td>
</tr>
<tr>
<td>Friday 20 May</td>
<td>From 08:00 to 20:00</td>
</tr>
</tbody>
</table>

All construction must be completed by 20:00 on Friday 20 May, goods must be removed from aisles to allow carpeting of aisles, stand decoration is possible on Saturday 21 May from 08:00 to 10:00. Incomplete stands and no-shows by 20:00 on Friday 20 May will be walled off and goods removed into storage at the exhibitors cost.

No further vehicle access to the exhibition ground until Tuesday 24 May 2016 at 13:30.

Daily deliveries should be sent to the Fairexx office, where transport to the exhibition area may be arranged.

OPENING HOURS

Saturday 21 May
08:00 – 10:00 Stand decoration only, to be completed by 10:00.
08:00 – 10:00 Staff Meetings may be held on stands. Exhibit staff with full delegate registrations should go to the Exhibitor Registration desk to have their badge validated for privileged exhibitor access
10:00 EXHIBITION HALL OPEN (all stands must be staffed)
17:45 – 19:00 Inaugural Session
19:00 – 20:30 Networking reception in Exhibition
20:30 Exhibition closes

Sunday 22 May
08:30 Hall access for exhibitors
09:00 – 18:00 Exhibition opens

Monday 23 May
08:30 Hall access for exhibitors
09:00 – 18:00 Exhibition opens
18:30 – 20:30 Removal of stand valuables
Vehicle access from 18:30 - 20:30 (deposit required for all vehicles entering the exhibition ground, note this is a very busy period and priority is given to trucks delivering bulk packaging materials).

DISMANTLING

Tuesday 24 May
08:00 – 13:30 The exhibition will be close to delegates on Tuesday 24 May.
13:30 – 20:30 No dismantling and no vehicle access to the truck loading bay
13:30 – 20:30 Hall access for exhibitors
13:30 – 20:30 Removal of the carpet in the aisles (aisles must not be obstructed) followed by delivery of empty packaging cases by Fairexx (if booked)
13:30 – 20:30 Dismantling – full vehicle access to exhibition ground
From 20:30 Any materials left in the aisles will be cleared by the organisers and destroyed at the exhibitor's expenses.
From 20:30 The ESC accepts no liability for packing materials not removed in due time.
IMPORTANT
From Sunday 22 May until Monday 23 May, stand personnel may enter the building 30 minutes before the opening of the exhibition. Outside of “exhibition open” periods, delegates may walk through the Exhibition, we therefore strongly urge you to secure your stand against theft or damage when the stand is not manned. (See Chapter 6 “General terms and conditions”).

1.4 TECHNICAL GUIDELINES

EXHIBITION LOCATION AND BUILDING INFORMATION
The exhibition accompanying Heart Failure 2016 will be held in the Spadolini Pavilion of the Fortezza da Basso of Firenze Fiera.

Zone information
Gross area dedicated to exhibits approx. 2 000 m² with columns, 1 floor
- Ceiling height: 3.20m high
- Exhibition Hall floor weight loading: 500kg/m²
- Hall has natural light coming from the windows surrounding the Exhibition Hall
- Carpeting colour within aisles is dark-grey - anthracite (unless customised by an exhibitor in order to join two stands)
- Rigging is not allowed and services available from the ceiling
- 3 unloading/loading doors for Spadolini Pavilion, easy access for vehicles to the floor space
- If you require assistance of the First Aid, report to any ESC stand member's onsite.

STAND CONSTRUCTION
Building integrity
The ceilings, walls, columns and technical installations of the building in general must not be subject to loads from the decoration or objects exhibited, or to affix stand parts, posters or other promotional material to columns, walls, girders, etc. of the building within or outside the stand space assigned.

The floor, columns and installations (distribution boxes, piping, rented shell stands, etc.) of the building must be left in the same state in which they were found. Any damage shall be repaired by the building at the exhibitor's expense.

It is forbidden to make holes, insert screws or nails in the walls, ceilings, floors or columns of the building.

IMPORTANT
Exhibitors must respect both ESC and Firenze Fiera Rules and Regulations available on:
www.escexhibition.org/HeartFailure2016

Should you note any important discrepancies between these two Guidelines, please contact the ESC Industry Services Team for guidance at heartfailureservices@escardio.org

Responsibility to neighbouring stands
The Heart Failure Congress is a long standing event with a reputation of equity in its dealings with all participants. The responsibility of ensuring a fair and balanced experience for all is shared by all participants.

Each exhibitor is asked to consider, therefore, the impact of their stand construction on neighbouring exhibits and ensure transparency. If there is a risk of unfairly blocking another stand from view, even when all the Guidelines are respected, the ESC will retain all rights of approval of the final stand design. In order to respect the fair nature of the exhibition, exhibitors are requested to indicate any possible problems of transparency or impediments to neighbouring stands. Failure to do so would breach the spirit of the exhibitor’s contract with ESC and in such cases the exhibitor responsible will be expected to make such changes as are necessary at his own cost. In such cases, the decision of the ESC will be considered final.
**IMPORTANT**
Two-storey structures are not allowed. Arches, bridges or similar constructions connecting two or more stands are not allowed. L & U shape island stands are not encouraged.

**Stand dimensions**
Immediately after allocation of the stand, the exhibitor is urged to personally check the location and measurements of installations which might be found on the stand space assignment. The ESC does not accept responsibility for complete accuracy of the floor plans provided for exhibitors’ reference.

**Stand selection: areas under 100m²**
When selecting a stand area, exhibitors should consider the impact of large stand areas (100m² or more) on the local area. Constructions are proportionate to the stand area rented and this will have a clear impact on the visibility of adjacent exhibits.

**Positioning of stand**
Access to the doors, windows, fire alarms, hydrants, portable fire extinguishers, fuse boxes, line poles and circulation routes must be kept free from obstruction at all times.

**Positioning of exhibits**
The exhibitor is not allowed to place articles to be exhibited in a manner which, in the opinion of the ESC, affects or hinders neighbouring stands, e.g. with regards to the visibility of the neighbouring stands. Articles to be exhibited must be kept within the stand perimeter. The exhibit should pose no danger to participants. Any structural or display element which does not satisfy the organisers and/or venue officials in terms of safety must be made safe or removed.

**Aisles**
All stands are separated from other neighbouring exhibits by aisle(s). Stand activities may not take place in the aisles and exhibitors must ensure space is available on their stand to absorb spectators for all planned activities. Should a stand activity interfere with the normal traffic flow in the aisle or overflow into neighbouring exhibits, the activity must be modified or stopped immediately. No objects, including signs or advertisements, may impede onto the aisles. The doors of meeting rooms or storage areas located on the stand should not open onto the aisles.

**Aisle carpeting**
Two or more stands hired by the same company can only be connected by carpeting the corridor between them. Such space is rented at 25% of the standard square metre price (€110 excl. VAT). This area remains an aisle and is subject to aisles conditions outlined in the above section.

**Numbering**
Each stand will be numbered by the ESC.

**Stand flooring**
The stand floor must be adequately covered, for instance with carpeting or carpet tiles. The floor area of the stand must not be covered with paint or glue. Carpeting must only be held in place by its own weight on the floor or by adhesive tape. These items must be removed by the exhibitor at the end of the exhibition. It is forbidden to place mortar directly on the floor, to nail with percussion tools or to paint with spray guns.

**Platform floors**
The use of wooden platforms is recommended for stands with water piping and/or an important electrical wiring; a stand construction agency will be able to advise on this matter. Since mains supplies (water points, electricity ...) are supplied from the ceiling or columns to the exact location where the exhibitor needs them, it is strongly recommended to use platforms for most stands.

For all connections to service ducts please place your order from the OIC Srl order forms or contact OIC Srl on:

**Contact Person:** Laura Panerai  
**Email:** l.panerai@oic.it  
**Tel:** +39 055 503 5253
For platforms less than 0.03m sloped edges or ramps are recommended but not mandatory.
- The maximum height allowed, measured from floor level to the top of the platform is 0.14m without protection by a balustrade of at least 1.1m
- For platforms in excess of 0.5m a construction safety certificate, signed by a qualified technician, must be submitted
- The platform sides must be closed and neatly finished
- The platform edges must be safe (secured shape & easily visible)
- Platforms should be placed within the stand perimeter
- The platform must allow easy access to service points in case venue technicians require access

Exhibitors who use such platforms should bear in mind:
- Platforms higher than 0.03m must allow easy access to those in wheelchairs; part or all of the edges must be sloped for this purpose on each open side of the stand or a ramp should be included in the flooring of the stand. An alternative could be a portable ramp which can be deployed when required.

Separation walls
All peninsula, corner and in-line stands must be separated from neighbouring stand(s) by means of a separation wall. The stand supplier can supply this if required. The separation wall should be 2.5 metres high, and finished on all sides. The separation wall is considered as part of the stand design and should be indicated on the stand drawings. If two neighbouring exhibitors come to an agreement regarding the separation wall, the right to and the height of this wall must be approved by the ESC. These walls cannot be higher than 3m.

Separation walls must be built at the edge of the stands. Walls build inside the perimeter of the stand are not considered as separation walls.

In cases where an exhibitor fails to supply & install necessary separation walls by 20:00 on Friday 20 May 2016, ESC will arrange for walls to be erected (and floor covering to be laid, if necessary) at the exhibitor’s expense.

Back walls
The rear side of each stand shall be designed and decorated by the relevant exhibitor, provided that the interests of the neighbours are not thereby affected. The ESC decision of the effect of a rear side design on a neighbouring stand will be final. Walls constructed on an open side should be visually appealing to adjacent exhibits (e.g. could include screens with moving displays, scientific posters and colourful design and lighting).

Stand roofing
Stands may be covered by a roof insofar as such roofs are in compliance with the fire protection regulations of Firenze Fiera. All horizontal decorations, ceiling areas and roofs require prior approval by the ESC and must be coordinated with the building. For safety reasons, all ceilings must respect the standard norms classe 1 (Italian standard).

For more information, refer to the Firenze Fiera Rules and Regulations available on: www.escexhibition.org/HeartFailure2016

Stand lighting
No lighting, fixtures, lighting trusses or overhead lighting are allowed outside the boundaries of the exhibit space. Lighting should be directed to the inner confines of the stand space and not projected onto other exhibits or aisles. Lighting which is potentially harmful, such as lasers or ultraviolet lighting is not permitted. Lighting that spins, rotates, pulsates and other specialized lighting effects that could interfere with neighbouring exhibitors or detract from the general atmosphere of the congress is strictly forbidden.

Auditoria & Presentations
Exhibit space is intended to display scientific information on products and/or services and favour exchange; positioning auditoria or presentation areas on stands is subject to specific conditions:

The space dedicated to presentations must be of reasonable size compared to the size of the stand. The area should not be covered and all sound and lighting limitations for stands apply within these areas. The area should be designed within the stand to avoid a spillover of participants onto the aisles; the area should be able to contain all interested parties without affecting the exhibition traffic flow. The design and seating should be informal so as not to resemble a lecture room.
**Suspension points**
Use of suspension points is not permitted. All displays should be self standing.

**SECURITY**

**Due diligence**
All entities involved in Heart Failure 2016 must have adequate insurance to cover claims arriving from industrial accidents and public safety, whatever the cause. Exhibitors and their contractors must abide by current legislation in Italy with regards to the prevention of occupational hazards which apply to the work being carried out. Particular care should be taken during construction and dismantling periods; un-safe working practices will be stopped by the organiser in the interests of public safety. Exhibitors using materials not conforming to any safety component of these Guidelines will replace them with safe alternatives at their own cost.

**Safety requirements**
All stands, materials, installations, advertising supports, etc., must conform to public safety requirements in the host country and the E.U. Where these differ, the most stringent standard must be met.

To ensure a safe build up and break down, the following precautions need to be taken into account (this list is illustrative and not exhaustive):
- For safety reasons, all stand builders must wear the correct equipment: Firenze Fiera is accessible only to persons in possession of a valid working pass
- Protection helmet, working underneath hazards
- Safety lines, when working at height
- Protective clothing and footwear at all times during build-up and break-down
- Reinforced and close shoes at all times during the exhibition set up and dismantling (this is even more important whilst using power tools)
- All persons working in the event halls during the build up and breakdown of the event at a minimum should be wearing a high visibility jacket
- Smoking, drug-taking and the consumption of alcohol are prohibited
- The emergency exits should always be kept free of obstructions. The emergency exits should be used only in emergencies
- Fire extinguishers should always be kept accessible
- One must conduct hot work (e.g. welding) in a safe area with fire extinguishers close by and should be submitted for approval to Firenze Fiera
- Persons working at heights in excess of 2.5m must be attached by a safety line. It is not allowed to work on a ladder at heights above 2.5m for more than 2 consecutive hours.
- Only approved (e.g. CE certified) machines and tools may be used
- One must stack goods properly
- One must use qualified staff when performing electrical work

Please refer to the Firenze Fiera Rules and Regulations for further information: [www.escexhibition.org/HeartFailure2016](http://www.escexhibition.org/HeartFailure2016)

If you have any questions regarding safety and security in Firenze Fiera, please send an email to the ESC Industry Services Team ([heartfailureservices@escardio.org](mailto:heartfailureservices@escardio.org)) who will liaise with the venue.

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**IMPORTANT**
During build up and breakdown, the exhibition hall is accessible only to persons wearing a helmet, reinforced and closed shoes and high visibility jacket.

The ESC reserves the right to refuse access to the Exhibition Halls should we esteem that the correct protection equipment is not worn.

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**STAND MODULE - SCHELL SCHEME STAND**
Those exhibitors who need to rent a standard exhibit stand module are urged to use the services of the official stand service supplier. Shell scheme stands will be signed off by the official stand supplier separately.

**Submission deadline**
- **By 16 March 2016**: Exhibitors renting a shell scheme stand should inform the ESC Industry Services Team accordingly and a public liability insurance document should be sent by exhibitor to the ESC Industry Services Team.
IMPORTANT
When sending their public liability insurance document, the exhibitor must be informed that this document will be sent for approval to an independent local insurance broker. If not approved, the exhibitor must order insurance through the local partner OIC Srl, see order form available on: www.escexhibition.org/HeartFailure2016

In case, the exhibitor does not have public liability insurance for the event, the exhibitor must order insurance through the local partner OIC Srl, see order form available on: www.escexhibition.org/HeartFailure2016

One turn-key stand solution is available at an attractive package price for stands up to 20m², see order form available on: www.escexhibition.org/HeartFailure2016

Each stand includes:
- Structure: walls, roll carpet, fascia board with exhibitor name & stand number, assembly charges and daily basic stand cleaning.
- Lighting: general lighting by spots (1 spot per 3m²), 1 switchboard for general lighting, electrical consumption.
- Furniture package: storage 1x1m, counter with stool, brochure holder, table and 4 chairs.

The stand module (6m² – 25m²) provided by the official stand service supplier and illustrated in this page will be uniform stands with uniform graphics, height and design. Partition walls will be 2.5m high, graphics & signage may be an additional 0.5m.

*Non-contractual picture, may be subject to change

NOTE
It is forbidden to make holes, insert screws or nails in the stand modules provided by the official stand service supplier.
Please refer to the Firenze Fiera Rules and Regulations on the ESC industry portal for further information: www.escexhibition.org/HeartFailure2016

CUSTOM STAND DESIGN

Stands drawing
Every exhibitor must submit an exact statement of the dimensions of their stand as well as plans and descriptions of this stand.

The drawings must clearly indicate, in English, the planned layout, equipment and furnishing of the stand, including the signage and visuals. The location of power outlets, electricity cables, moving parts, details of raised floors, water as well as telephone and ventilation installations must also be indicated. Please supply:
- A scaled top view drawing
- A scaled side view drawing
- A three-dimensional drawing (or photograph)

Indicating the various heights and the open/transparent spaces will, in principle, be sufficient. If special construction is planned (information towers, moving parts, etc.), additional information will have to be submitted.

Submission deadlines
By 16 March 2016
All exhibitors must submit a detailed stand drawing to the ESC Industry Services Team.
All exhibitors must submit a public liability insurance document with their plan for approval as well as additional certification documentation required for complex structures.
The certificate of compliance to regulations must be completed and returned to the ESC Industry Services team with the stand design. This certificate is available on: www.escexhibition.org/HeartFailure2016
IMPORTANT
When sending their public liability insurance document, the exhibitor must be informed that this document will be sent for approval to an independent local insurance broker. If not approved, the exhibitor must order insurance through the local partner OIC Srl, see order form available on: www.escexhibition.org/HeartFailure2016

In case, the exhibitor does not have public liability insurance for the event, the exhibitor must order insurance through the local partner OIC Srl, see order form available on: www.escexhibition.org/HeartFailure2016

After 16 March 2016
ESC and Fortezza da Basso cannot guarantee grant of approval. Construction of any stand is prohibited without written ESC approval of the stand design.

NOTE
Ideally exhibitors should submit all documents together with the plan to facilitate Health & Safety stand construction certification.

HEALTH & SAFETY CERTIFICATION
Complex structures
- Definition
A complex structure is any form of construction of any height, which may require input from a structural engineer. If a stand is not constructed from "shell scheme", it is the responsibility of the stand designer to determine whether the construction is complex or not.

- Examples of complex structures:
  - Stands with surfaces exceeding 48m² (shell scheme excepted);
  - Any structure, over 4m, which requires structural calculations
  - Any part of a stand or exhibit which exceeds 4m
  - Suspended items, e.g. lighting rigs
  - Sound/lighting towers
  - Temporary tiered seating
  - Platforms and stages over 0.6m and all platforms and stages for public use (not including stand floor flats and platforms) needs to be signed off by a structural engineer.

- Submission procedures
Exhibitors are responsible for submitting full details of all complex structures no later than Wednesday 16 March 2016 to the ESC Industry Services Team (heartfailureservices@escardio.org).
Permission to build any complex structure will not be given until ESC confirms the stand design complies with ESC rules & regulations for stand design and until the venue have received an electronic copy of the following (written in English):
1. Detailed, scaled structural drawings showing:
   - Plan and section views of the stand
   - Perspective or axonometry
   - Elevations including full steelwork and staircase details
   - Width and position of gangways within the stand
   - Floor and/or roof loading
   - Specifications of materials used with fire reaction class of used materials
   - Brief description of the electric installation
2. Structural calculations
3. Risk assessment (to include fire hazards) and method statement
4. Public liability Insurance document

Each item of information should state the event name and stand number. Complete sets of information only should be submitted, together with a plan showing the location of the stand within the exhibition.

If any complex structure is modified after the submission of the above information, plans must be re-submitted with details and all modifications and a structural engineer's confirmation that the final overall design is safe for its purpose.
Other space only stands – non complex structures

All space only non complex-structures are also inspected by a competent person and are suitably certified. A visual inspection of such structures will therefore be made and a suitable certification will be provided. For this purpose, ESC will send your stand plan and public liability insurance document to the venue for check and will revert to the exhibitor and/or stand builder if there are any relevant comments and/or concerns.

Stand module

Exhibitors renting a stand module from the official stand supplier should submit the package type, dimensions & non-standard items such as display screens and catering areas. Note that these stand constructions will be signed off by the official stand supplier separately. There is no need to provide any specific documentation for a stand construction certification apart from the public liability insurance document. This information must be sent to the ESC Industry Services Team by email to heartfailureservices@escardio.org by 16 March 2016.

Onsite checking

Note that all stands will be checked onsite by the ESC team and by the Firenze Fiera to ensure that the structures are safe and are built accordingly.

STAND TYPES

Two-storey structures are not allowed. Arches, bridges or similar constructions connecting two or more stands are not allowed. L & U shape island stands are not encouraged.

- Island
  Exposed to aisles on 4 sides

- Peninsula
  Exposed to aisles on 3 sides

- Corner
  Exposed to aisles on 2 sides

NOTE

In order to create a physical separation within a stand (e.g. to provide a distinction between commercial and scientific functions) an Exhibitor can choose to have 2 peninsula (or 2 corner stands) side by side, instead of one island stand (or peninsula stand).

Please mention this requirement on your stand application form and the ESC Industry Services Team will advise you accordingly.

IMPORTANT

An Exhibitor choosing to have 2 peninsula or 2 corner stands should be aware that both stands will be considered as 2 separate stands:
- Each stand design will be evaluated individually
- Each stand will have its own stand height allowance depending on the size of each ordered space
- Both stands can be separated by means of a separation wall or by means of a common storage area
- The back wall or the combination of common storage area and back wall must extend throughout the full width of the stand, from one side to the other
- The separation wall between both stands must be at a minimum of 2.5m and a maximum of 3m
- A service door between both stands is possible. This service door must be exclusively reserved for the exhibitor’s stand staff. An open passageway will not be approved.
- Line(s) of sight on the back wall of both stands is possible (i.e glazing...)

In-line

Exposed to aisles on 1 side
NOTE
Peninsula, corner and in-line stands must be separated from neighbouring stands by means of separation wall(s). The separation wall(s) should be 2.5m high. If two neighbouring exhibitors come to an agreement regarding the separation wall, the right to and the height of this wall must be approved by the ESC. These walls cannot be higher than 3m.

STAND DESIGN APPROVAL
Each stand design is evaluated individually. For confidentiality matters, the exhibitors’ stand designs submitted to the ESC will not be communicated to third parties. The ESC will send an approval of the stand design to the exhibitor and/or the exhibitors' agent. Only with this approval shall the stand be deemed eligible for construction. The stand design approval will be sent by the ESC Industry Services Team only when the venue has approved and signed off the stand plan and the required documentation for construction certification.

No approval means no permission to construct the stand – resulting costs are entirely at the exhibitor’s expense.

Exhibitors are strongly encouraged to consider potential stand activities such as demonstrations, presentations, storage and hospitality when planning stand usage and design. Approval of the stand design does not mean approval of stand activity.

IMPORTANT
Any set-up or installation, which does not comply with the standard specifications or with the designs approved by the ESC, must be corrected by the exhibitor before the opening of the exhibition. Failure to do so will result in the correction being made by the ESC or removal of the stand. All expenses for these corrections/removal will be payable by the exhibitor. The ESC accepts no responsibility for damage caused by these changes.

Enforcement of the rules
As there may be some instances where there is a misinterpretation of the guidelines, we remind Exhibitors that the overall principle for guidelines relating to stand design is to ensure a well designed and open overall exhibition for the delegates and fairness for all Exhibitors, the ESC therefore reserves the right to refuse or require a modification on a stand design in favour of this principle.

STAND HEIGHT ALLOWANCE
The maximum height allowance is in direct proportion to the m² floor area of each stand and is as follows:

<table>
<thead>
<tr>
<th>Floor Area</th>
<th>Height</th>
</tr>
</thead>
<tbody>
<tr>
<td>Up to 24m²</td>
<td>2.5m</td>
</tr>
<tr>
<td>From 25m² and above</td>
<td>3m</td>
</tr>
</tbody>
</table>

EDGE OF THE STANDS
A 30cm inset from the edge of the stand is the minimum vacant margin required by the ESC. It is forbidden to erect walls, glazing, other constructions, or to place stand elements on the open sides of island, peninsula, corner or in-line stands within this 30cm perimeter.

LINE OF SIGHT
The primary objective of creating a line of sight through the open sides of the stands is to keep the view throughout the Exhibition as free as possible. The line of sight minimum height must be 2m.

Criteria for line of sights are as follows:
- Free space from floor to ceiling of the Exhibition hall (full and open line of sight)
- Free space from the floor to the ceiling of the stand or other constructed structure (free standing element). Minimum required height 2m
- Free space from the top of a stand element of 1.4m maximum (i.e. decorative elements, counter, kiosk, etc..) and the ceiling of the Exhibition hall
- Free space from the top of a stand element of 1.4m maximum and the ceiling of the stand or other constructed structure (free standing element). Minimum required height 2m
NOTE
In the case that the ESC considers that the proposed line(s) of sight do not provide sufficient visibility for neighbouring stands, the ESC reserves the right to request a modification. All costs for modifications must be borne in full by the exhibitor.

STAND TRANSPARENCY
33% of the overall stand width is the minimum transparency rate required by the ESC.
Each open side of island and peninsula stand types must provide lines of sight from aisle to aisle.
The total of the lines of sight must reach a minimum of 33% of the stand width.

On the closed side of peninsula, corner and in-line stands, the ESC requires a line of sight when the height of the construction exceeds the height of the back wall. The total of the lines of sight must reach a minimum of 33% of the stand width.

How is it calculated?
Example 1: Island stand of 108m² - 12m x 9m
The minimum transparency requested is: 3.96m on Side A and 2.97m on Side B
Example 2: Peninsula stand of 58.8m² - 10.5m x 5.6m with walls erected inside the booth at 4m high
The minimum transparency requested is: 3.46m on Side A and 1.84m on Side B

WALLS ERECTED ON STANDS
1/3 of the length of the stand is the maximum size for walls erected at the edge or inside island, peninsula, corner or in-line stands.

There is no limit on the number of walls erected inside the stand if it complies with the 30cm, 1/3 and stand transparency regulations.

NOTE
Peninsula, corner and in-line stands must be separated from neighbouring stands by means of separation wall(s). In principle this separation wall(s) should be 2.5m high. If two neighbouring exhibitors come to an agreement regarding the separation wall, the right to and the height of this wall must be approved by the ESC. These walls cannot be higher than 3m.

According to the stand element height allowance, walls higher than 2.5m or 3m erected on stands must be 1m inset from the separation wall(s).
How is it evaluated?
Example 3: Side A and Side B of the Peninsula stand mentioned in Example 2 (page 21).

SELF STANDING ELEMENTS
Stand elements of 1.4m and higher
Stand elements of 1.4m and higher will be taken into account in the calculation of the transparency and the total width of these elements must not exceed 1/3 of the side of the construction.

Stand elements lower than 1.4m
Stand elements lower than 1.4m will not be taken into account in the calculation of the transparency and therefore will not be considered as obstructive.

Self standing structures with a banner on the top or arch structure
A banner on self standing items or top part of an arch should not exceed 2m - see example page 20.

NOTE
ESC recommends to Exhibitors to keep the open sides of their stands as accessible to exhibition traffic as possible.
In the case that the ESC considers that too many stand elements (lower than 1.4m) do not provide sufficient accessibility to the stand, the ESC reserves the right to request a modification. All costs for modifications must be borne in full by the exhibitor.

IMPORTANT
Should the ESC consider that a stand component will obstruct the visibility of neighbouring stands, the ESC reserves the right to request a modification. All costs for modifications must be borne in full by the exhibitor.
How is it evaluated?
Example 4: Side A and Side B of the Island stand mentioned in example 1 (page 20).

**EXHIBITION SERVICES**
For all your stand service orders and the latest exhibition logistics information, please visit:
www.escexhibition.org/HeartFailure2016

All stand services can be ordered via the order forms of OIC Srl available on:
www.escexhibition.org/HeartFailure2016

For further information on services available, please contact OIC Srl:
Contact Person: Laura Panerai
Email: Lpanerai@oic.it
Tel: +39 055 503 5253

Service points
All services will reach stands via the service ducts from the ceiling or hall's columns. Connections to these service ducts must be made by Fortezza da Basso Services Department only. Access points at any given location may be supplying services to other exhibitors; therefore some stand areas may have cables/pipes/electrical distribution boxes within their area feeding other locations. For aesthetic reasons it may be necessary to shield these pipes or in extreme cases install a platform floor, in such cases ESC will advise exhibitors at the earliest opportunity. Any additional costs arising will remain the responsibility of each exhibitor.
Electricity
Exhibitors must inform the building of the electric power they need. Electric installations cannot be connected to the building until they comply with the building rules & regulations. Electricity should be ordered via the order forms of OIC Srl available on: www.escexhibition.org/HeartFailure2016

Calculate your needs in KW (1KW = 1000 Watts)

<table>
<thead>
<tr>
<th>Equipment</th>
<th>Power (W)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Spotlight</td>
<td>100</td>
</tr>
<tr>
<td>Projector</td>
<td>500 / 1000</td>
</tr>
<tr>
<td>Screen</td>
<td>100</td>
</tr>
<tr>
<td>Laptop</td>
<td>200</td>
</tr>
<tr>
<td>Printer</td>
<td>150</td>
</tr>
<tr>
<td>Copier</td>
<td>1800</td>
</tr>
<tr>
<td>Fridge</td>
<td>400</td>
</tr>
<tr>
<td>Fax</td>
<td>100</td>
</tr>
<tr>
<td>Domestic coffee machine</td>
<td>1000</td>
</tr>
</tbody>
</table>

*Approximate electric consumption according to the materials/equipment used on the stand*

- **Connecting to mains**
  Stands can only be connected to the building’s electricity mains by the electricians authorised by the building. Should an unauthorised connection damage the power distribution system or connected plants, the building will demand compensation from the company responsible for the connection.

- **Electrical supply**
  230 Volts single-phase current (±10%) / 50 Hz 16 or 32 A 2p+t (i.e. two poles plus earth) for single-phase, 220V voltage
  400 lts three-phase current (±10%) / 50 Hz 16, 32 or 63 A 3p+n+t (i.e. three poles plus neutral wire plus earth) for three phase, 380 V voltage.

- **Fault reporting**
  In the event of damage or fault in the electrical installation on the stand, the building services should be contacted immediately.

- **Installation**
  - As the electricity supply is divided into sections, the power for each section may not, for safety reasons, be connected until all installations in the same section are completed. Electricity supply must never be blocked with an exhibitor’s material. Installation work may only be performed by licensed companies which are answerable to the authorities and registered in the European Community. Electrical equipment must be installed, maintained and operated in accordance with the relevant regulations (including Italian DM 37/2008), and are be subjected to an official inspection prior to the exhibition. Electrical machinery, transformers and appliances must be provided with regulation protective equipment such as circuit breakers, earths and TN systems.
  - High-voltage equipment such as fluorescent tubes, X-ray or large high-frequency apparatus requires special permits, for which exhibitors must announce to the Firenze Fiera Technical Services in good time, furnishing a technical description and sketch drawn up by themselves or their electrical contractors.
  - Distribution boards, controllers, resistors, motors, switchgear, heating elements, etc., must be so installed and protected as to be inaccessible by visitors, and to be at a sufficient distance from inflammable materials, if necessary, by placing them on fireproof bases; they must be so installed that fire hazards and accidental contact live parts are excluded.

Please note that all conductive material and items should be protectively earthed.
For complete details on electrical rules and regulations for stand installation, refer to the Firenze Fiera Rules and Regulations available on www.escexhibition.org/HeartFailure2016

**Water supply and drainage**
Water supply can be ordered by contacting OIC Srl and will depend on the location of the stand. Note that the waste is just water waste and not for any other waste (the pipes for water waste can only be through the columns in the Exhibition Hall only).
Where water is used as part of a display, the construction agency responsible must ensure electrical installations in the vicinity are safe and protection has been put in place against risk of leakage/flooding.

**Reliable supply**
Neither the ESC nor the venue can accept any liability for loss or damage to Exhibitors’ equipment caused by voltage fluctuations or breaks in electrical supply. The building cannot accept responsibility for interruptions or pressure irregularities in the water supply.

**Internet connection**
With the explosion of wireless-enabled devices (smartphones and tablets), the Wi-Fi network availability during congresses has become a challenge.

To ensure the provision of a safe and effective Wi-Fi service for all exhibitors and delegates visiting the Exhibition Hall, we have deployed in collaboration with our official supplier specific technical resources to ensure a quality service.

Our official supplier team is able to provide tailor-made solutions to Exhibitors wishing to order a Wi-Fi efficient service, please contact them for your specific order and requirements. Should you decide to deploy your own Wi-Fi service, our official supplier will check the conformity of your equipment and ensure no interference with the overall Wi-Fi service to delegates and other exhibitors. As such all Wi-Fi equipment for use on your stand must be declared to our official supplier. Please complete the appropriate order form available on: [www.escexhibition.org/HeartFailure2016](http://www.escexhibition.org/HeartFailure2016)

Failure to report Wi-Fi equipment could lead to an immediate requirement to suspend equipment onsite.

**Cleaning and refuse collection**
- **Cleaning**
Exhibitors should manage (contract and pay for) their waste removal through the official cleaning supplier. This can be ordered through the order forms of OIC Srl available on [www.escexhibition.org/HeartFailure2016](http://www.escexhibition.org/HeartFailure2016). ‘Wild tipping’ or disposing of bulk waste within the fairground without payment will be considered a serious violation.

- **Refuse Collection**
During exhibition opening times, the ESC shall see to the regular general cleaning of the building and the aisles – that is, daily waste left by delegates. Exhibitors are responsible for cleaning their own exhibit and disposal of waste generated before, during and after the event.

**IMPORTANT**
Unattended rubbish left by exhibitors in aisles when the exhibition is open will be removed at the Exhibitor’s expense.

**Catering**
Exhibitors may not bring their own catering into Fortezza da Basso. All perishable goods (coffee, tea, milk, sugar, fresh fruits...) necessary for the service of hospitality on stands should be ordered from the official caterer. Exhibitors may not sell food or drink for consumption on the premises. Serving alcoholic beverages on stands is strictly forbidden. All companies offering hospitality are reminded of their responsibilities for hygiene & food safety.

When offering catering to delegates through the official caterer, exhibitors are encouraged to guarantee a healthy and balanced catering offer for delegates.

**The Official Caterer of the Heart Failure 2016 is: Gerist. All catering offered should be ordered from Gerist.**
Catering can be ordered from the order forms of Gerist available on: [www.escexhibition.org/HeartFailure2016](http://www.escexhibition.org/HeartFailure2016)

**LOGISTICS**
**Transport regulations/handling**
The official forwarder for Heart Failure 2016 is:
**Fairexx Logistics for Exhibitions GmbH**
Mr. Marco Junghans, Managing Director
Tel: +49 30 4403 4711
Fax: +49 30 4403 4779
Email: contact@Fairexx.com
Within the limits of Fortezza da Basso fairground, Fairexx and its agents act with the authority of ESC on its behalf in matters concerning vehicle logistics & security, freight forwarding, freight lifting and storage of goods.

**Loading/unloading**
Only authorised vehicles contracted from the official ESC logistics provider, Fairexx, may work within the loading bay or exhibit hall. Using non-authorised vehicles within halls is considered a serious breach of ESC Guidelines and will result in an ESC violation procedure.

Motorised vehicles, pallet trucks or any form of trolley are strictly not permitted within the exhibition areas during the congress opening times.

**Mobile Elevating Work Platforms (MEWP)**
Mobile Elevating Work Platforms such as mobile vertical scissor lifts and mobile booms/cherry pickers can be hired with or without a driver.

When hiring without a driver the operator must have attended a recognised operator training course and provide a certificate, card or licence, i.e. IPAF’s Powered Access Licence or equivalent (ISO 18878:2013), clearly showing the categories of MEWP the bearer is trained to operate. Anyone working within a MEWP must be competent and trained in working at height.

Appropriate PPE (personal protective equipment) must be worn while operating and working within a MEWP, subject to a risk assessment carried out prior to the commencement of work.

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**IMPORTANT**
Each exhibitor who needs to access the loading zone must request an unloading and reloading time slot through Fairexx for build up and dismantling using the form on [www.escexhibition.org/HeartFailure2016](http://www.escexhibition.org/HeartFailure2016)

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**Customs, taxes and duties**
Exhibitors must pay the various taxes and duties due from taking part in the Heart Failure 2016 exhibition.

**Goods reception**
Heart Failure 2016 is a secure meeting area. Fairexx offers a free managed goods reception service for packages sent by courier up to 5kgs when collected from the Fairexx office on site. Deliveries heavier than 5 kgs will be stored by Fairexx for collection and charged according to size. Deliveries to exhibition stands will also be charged. To ensure that your consignment is tracked please inform Fairexx before dispatching it.

**Mechanised unloading**
Note as the official logistics provider to Heart Failure 2016, all mechanised unloading within the fairground must be performed by Fairexx. In the case of goods requiring specialised handling/customised vehicles for carriage, this should be coordinated by Fairexx.

**Delivery address**
The address for all deliveries will be made available in the Fairexx freight forwarder manual available online on [www.escexhibition.org/HeartFailure2016](http://www.escexhibition.org/HeartFailure2016). Note that this will be the only delivery address to be used for consignments delivered direct to Fortezza da Basso. Building personnel are not entitled to receive goods on behalf of exhibitors.

**Goods collection**
Where goods are to be collected or stored awaiting collection by a third party, such as Fairexx, it is important that a trackable order is obtained for the service in advance. It is also vital that the goods are attended until they are taken into custody of the third party. Unattended goods often go missing.

**Storage**
Empty packing cases must be removed from the exhibition halls by 20:00 on Friday 20 May 2016. Exhibitors should therefore make prior arrangements for the safekeeping of such items with the appointed official forwarder and lifter, Fairexx, or with their own shipping agent. Storing materials in the spaces behind or close to stands not rented by the exhibitor is strictly forbidden.
NOTE
All packages should be stored on the stand spaces. Any packing found outside of rented areas from 20:00 on Friday 20 May 2016 will be removed by Fairexx at the exhibitor’s expense.

1.5 SAFETY AND TECHNICAL SPECIFICATIONS

Please refer to the Firenze Fiera Rules and Regulations available on www.escexhibition.org/HeartFailure2016

ACCESS FOR PEOPLE WITH REDUCED MOBILITY

The exhibitor must comply with Italian regulations and with the accessibility order. These regulations specify that all premises and facilities open to the public must allow access to the disabled and to people with reduced mobility. For Heart Failure 2016, all disabled persons must be able to access and exit all facilities without assistance.

Stands should be designed to ensure that it is not unreasonably difficult for a disabled person to access their stand.

Platforms that exceed 0.03m must ensure access to the disabled visitor with clear and specified access and conformity with the following:

- Bevelled with a ramp of no more than 8% (4,75°);
- A minimum of 900mm wide; and
- Fitted with a handrail on each side or other such division to avoid any trip hazard resulting from the change of floor levels.

Door accessibility to mobility impaired disabled people should be at least 800mm wide.

For more details, please refer to the Firenze Fiera Rules and Regulations available on: www.escexhibition.org/HeartFailure2016

FIRE PREVENTION AND CROWD SAFETY

Exhibitor obligations

Exhibitors must have available on site all official reports on the fire resistance classification of all materials used on their stands.

If official reports are not available, exhibitors must have all fireproofing certificates available on site at each of their stands.

Any goods on your stand will constitute part of your stand and will be subject to these regulations.

General stand construction materials and the permitted manner of application

Stand construction, installation of materials and poster supporting structures should be sufficiently stable to ensure public safety. Exhibit cases & displays should be sanded down / finished to ensure that they will not inflict cuts. Clear glass elements should display warning signs at eye level. The exhibition or use for exhibition purposes of flammable, explosive, biohazardous, radioactive, burning or red-hot materials is strictly prohibited.

Fire inspection

Before the congress, the ESC and the building representatives carry out a fire inspection of the building. They inspect, among other things, your choice of building and decor material. Illuminated signage, fire extinguishers, fire hydrants or other protective equipment or material may not be covered or obstructed.

Fire equipment

Fire equipment must remain visible and accessible at all time.

Stand Walls

All materials to be used for stand fitting up (partition walls, backdrops, platforms, coverings, fabrics, false ceilings, curtains, carpets, various structures and so on) must be incombustible, originally fireproof or fireproofed, in compliance with the Italian standards.
Stand walls shall be made of materials, according to class 1, (see Italian DM 15 marzo 2005, classes co-ordinated with EN 13501-1). Particle board, non-porous fiberboard and plywood are acceptable.

**Decorative Materials**
Approval or certificates must be on hand at the display, if it is not clear in any other way that the material in question is safe. The ESC encourages stand constructions using materials meeting the European safety norm EN 13501-1.

These should be at class 1 in accordance with Italian standards, see Italian DM 15 marzo 2005, classes co-ordinated with EN 13501-1). Materials that drip or give off toxic gases when burning, such as polystyrene rigid foam (Styropor) or similar materials may not be used. Fire-retardant materials must be approved.

**Wall-covering materials**
Wall-covering materials must have the properties of fire propagation class 1, (see Italian DM 15 marzo 2005, classes co-ordinated with EN 13501-1). However, if unapproved material is consent will be given for its use only if the unapproved material covers a relatively small surface area of the wall. Unapproved material should be applied as an uninterrupted covering. Whether consent is obtained for the application of unapproved material depends on the assessment of the actual situation by the local fire brigade. Wall-covering materials, curtains and so forth that belong to fire propagation classes 1 may be draped in folds. Wall-coverings, decor and requisites must be kept free of possible ignition sources (spotlights, heat-producing equipment and so forth).

**Smoking ban**
Smoking is prohibited in all public indoor areas, including privatized areas of exhibit spaces.
Smoking is illegal in all public buildings in the Italy, punishable by a fine and demand to leave the premises.

**Flammable products**
The storage and use of compressed gas and/or liquid gas in the exhibition zones or on the exhibition grounds is not allowed. Balloons filled with flammable gas or Helium balloons are not allowed.

**Open Fire**
The use of open fire or unprotected flames is prohibited.

**Pyrotechnics**
Explosive or pyrotechnical articles must neither be used nor taken onto the building's area, either indoors or outdoors, without written permission from the ESC and the building.

**Heat work**
Hot work such as welding, soldering, cutting, and circular-motion grinding, drying, heating or work over naked flame is not allowed within Fortezza da Basso without the special permission of the Fortezza da Basso Exhibitor Services Department.

**Emergency exits**
Escape routes and emergency exits (indoor and out) should be kept free of any obstruction and be kept in full view at all times. Similarly, for fire fighting equipment; fire safety signs and emergency wall phones; no product/company signs, decorations or stand roofs should be placed above an emergency exit or any other existing signs.

**Heating/cooking**
Stoves, heaters & open fires may not be used for any purpose, including cooking, frying or baking. This also applies to demonstrations.

**Goods not allowed**
The following goods are not admitted to the building: Goods causing nuisance by their smell or otherwise, appliances emitting objectionable noises or radiating disturbing light; any hazardous objects that have not been mentioned in the stand construction design but have been introduced by the exhibitor. Exhibitors wishing to use these devices should notify the brand name, frequencies to be used and range when submitting a stand design for approval.

**Combustion engines**
Any machine (generating sets, compressors, etc.) with an internal combustion engine, whatever the use, is forbidden inside the building.
Moving machinery

All exhibits with mechanically moving parts, which may be hazardous to public health in case of mechanical failure or incorrect assembly, require a safety certificate from a competent person (qualified & authorised to make such an evaluation). Such equipment must not present any risks to public safety.

Stationary equipment or machinery (whether or not operational):
- Any dangerous parts must be more than 1m from the public thoroughfare or protected by a rigid screen
- Dangerous parts: moving parts, hot surfaces, blades and sharp objects

Moving equipment or machinery must be presented in a protected area where members of the public are kept at a distance of at least one metre from the equipment itself.

Hydraulic jacks presented in a raised static position; the equipment’s hydraulic safety mechanisms must be supplemented by a mechanical safety device preventing any untimely activation.

All equipment must be properly stabilised.

Covered stands (ceiling, canopy, raised level)

The stand ceiling may consist of stretch fabric products, various types of sheeting material or metal modular panels.

The following rules apply to the materials and construction method used for stand ceilings:
- The material should at least comply with fire propagation class (class 1 in accordance with Italian standards, (see Italian DM 15 marzo 2005, classes co-ordinated with EN 13501-1));
- The material must also be of such a quality that it is not easily flammable or must have been flame-proofed to achieve the same effect;
- Where fabric is used for the ceiling, it must be hung by means of metal wires with a minimum thickness of 0.3mm that run in one direction and are at a minimum distance of 1m from one another;
- Free-hanging decorations such as fishing nets, tarpaulins and so forth must be threaded with metal wires that run in one direction and are at a minimum distance of 1m from one another; the beginning and end of each wire should be properly fastened;
- Sheets of glass may never form part of a stand ceiling;
- Plastic foil may never be used for the ceiling of a stand;
- If a sprinkler system in the exhibition area forms part of the stationary extinguisher system no more than 20% of the stand area may be covered by a ceiling structure, unless it is fitted with a sprinkler-compatible ceiling material that meets the prescribed requirements.

Storage of flammable goods

Empty packaging, rubbish, trash, wood, paper, straw, cardboard and other flammable material must not be stored in the Hall.

Air conditioning

Devices with hot air condensation are prohibited inside the Hall.

Liquids on stand

Atomised liquids and liquids that can flow or be sprayed are strictly prohibited during the exhibition. These include individual air conditioning units, fountains, high-pressure cleaners, humidifiers, shower equipment, saunas and whirlpools.

If you intend to use on your stand “open liquids”, material specification on liquids, fountains, etc, it needs to be sent to Fortezza da Basso for approval.

IMPORTANT

All materials to be used for stand fitting up (partition walls, backdrops, platforms, coverings, fabrics, false ceilings, curtains, carpets, various structures and so on) must be incombustible, originally fireproof or fireproofed, in compliance with the Italian standards, according to class 1, (see Italian DM 15 marzo 2005, classes co-ordinated with EN 13501-1), any floors must belong to a class not exceeding 2.

Exhibitor’s using materials not conforming to any safety component of these Guidelines will replace them with safe alternatives at their own cost.

Where stands have structural elements that are neither fire resistant nor fire retardant, these must be given a coat of paint containing a fire retardant material. Wooden elements with paper coverings must, wherever possible, be pasted to walls. Inflammable artificial silk may not be used for decorations. Stand or aisle ceilings (e.g. Vela) must be rendered fire resistant by treatment with a protective material. Wall or ceiling elements endangered by heat sources must be protected by asbestos without obstructing ventilation. Packing materials may not be stored at stands.
**Organiser’s Security**
The ESC undertakes the general surveillance service of the building, both day and night.

**Extra security**
The ESC will provide general surveillance of the hall, however, the ESC reminds exhibitor of their responsibility for their stand surveillance.

Exhibitors requiring stand security are invited to contact the ESC Industry Services Team (heartfailureservices@escardio.org).

**Valuable goods**
The Exhibitor shall be responsible for the surveillance of his/her stand and exhibit during the exhibition opening hours. Exhibitors are recommended to pay closer attention to the exhibits during the stand construction and dismantling periods. Valuable objects, which may easily be removed, should be locked away overnight. The ESC accepts no responsibility for goods stolen from exhibits at any time.

**IMPORTANT**
Exhibitors should not leave removable/valuable goods unattended on the stand at any time; particular attention should be given to goods awaiting collection from the freight forwarder/lifter.

**Admission rights**
The ESC may refuse or expel any person whose behaviour or clothing is considered incompatible with the image of the congress, who refuses to comply with the local safety rules or with the content of these Guidelines.

**INSURANCE**
While on the premises, exhibition goods and packaging materials shall be insured at the expense and risk of the Exhibitor. Neither the Building nor the Organiser can accept responsibility for damage, loss, theft, disappearance or injury of anything or anyone due to any cause whatsoever. The Exhibitor and any contractors under exhibitor employment are obliged to take out insurance against third party risks before the start of the exhibition. The cost for this insurance and responsibility for its arrangement belongs to the Exhibitor.

Exhibitors should also be covered against any claims which may ensue from transportation to and from the Building and against any claims which may be made by third parties, e.g. the Building, the City and/or their insurers, with regards to injuries or damages sustained in any way whatsoever inside, or outside, the Building.

If any conditions within the Industry Guidelines for Participation are infringed, the responsibility for any accident will lie exclusively with the Exhibitor, who must have contracted an insurance policy for unlimited civil liability for harm to third parties, be it a person or an object. In the case of incidents caused by negligence or inaction on the part of exhibiting companies and their staff, the exhibiting company agrees to compensate the Organiser for all direct & consequential losses.

**IMPORTANT**
When sending their public liability insurance document, the exhibitor must be informed that this document will be sent for approval to an independent local insurance broker. If not approved, the exhibitor must order insurance through the local partner OIC Srl, see order form available on: www.escexhibition.org/HeartFailure2016

In case, the exhibitor does not have public liability insurance for the event, the exhibitor must order insurance through the local partner OIC Srl, see order form available on: www.escexhibition.org/HeartFailure2016

**1.6 EXHIBITOR REGISTRATION**

Exhibitors are obliged to wear their official Heart Failure congress badges clearly visible at all times when in the exhibition area or any other part of the building. The wearing of any other badge, including company ID badges is not sufficient and will be considered as a violation of the Guidelines for Industry Participation. Exhibitor badges are intended for exhibiting company employees and agents of such companies only.

When companies apply for badges they undertake to provide them to company employees only. Proof of affiliation will be requested.
IMPORTANT
- Non-Exhibitor individuals wishing to visit the exhibition should purchase a delegate registration (full or day access).
- The practice of selling or promoting a product or service outside of a registered exhibit area is strictly forbidden. Persons not respecting this rule will be escorted from the congress centre and any right to participate held by such persons will be directly withdrawn.

EXHIBITOR BADGE CATEGORIES
Exhibitor registration types are reserved only for staff working directly in the organisation and management of exhibits, Industry Sponsored Sessions and sponsored activities. Bearers are subject to the restrictions contained within these Guidelines.

General Exhibitor Badge
- Access to Exhibition halls
- No access to Heart Failure 2016 Scientific Sessions
- Access to Industry Sponsored Sessions of affiliated company
- No congress bag
- No journal subscription
- No accreditation (EBAC)
- No Final Programme hard copy (electronic version on Mobile App and ESC Web Site)
- Free badge order deadline: 28 April 2016
- Onsite name changes are not accepted, a new badge must be purchased (on site badge fee of €40.98 excl. 22% VAT)
- Lost General Exhibitor badges will not be replaced, a new badge must be purchased (on site badge fee of €40.98 excl. 22% VAT)

Scientific Exhibitor Badge
- Access to Exhibition halls
- Access to Heart Failure 2016 Scientific Sessions
- Access to Industry Sponsored Sessions
- No congress bag
- No journal subscription
- No accreditation (EBAC)
- No Final Programme hard copy (electronic version on Mobile App and ESC Web Site)
- Free badge order deadline: 28 April 2016
- No additional paying badge can be ordered (beyond the defined number allocated per stand). If any additional one is required, a usual delegate badge should be purchased through the ESC website.
- Onsite name changes are not accepted, Lost Scientific Exhibitor badges will not be replaced

EXHIBITOR BADGES ALLOCATION
Exhibitor badge allocation
All exhibiting companies have a fixed allocation of free General Exhibitor, Scientific Exhibitor badges. The number of free allocated badges is determined according to each stand space. An Exhibitor choosing to order several stands, should be aware that each stand will be considered as separate stand.

Each exhibiting company is entitled to receive one official congress bag and a limited number of Final Programme hard copies.

<table>
<thead>
<tr>
<th>Stand size between:</th>
<th>General Exhibitor Badges</th>
<th>Scientific Exhibitor Badges</th>
</tr>
</thead>
<tbody>
<tr>
<td>9 and 49 m²</td>
<td>5</td>
<td>5</td>
</tr>
<tr>
<td>50 and 99 m²</td>
<td>9</td>
<td>9</td>
</tr>
<tr>
<td>100m² +</td>
<td>13</td>
<td>13</td>
</tr>
</tbody>
</table>

EXHIBITOR BADGES ORDER
Free badges orders
Free General Exhibitors and Scientific Exhibitors badges orders must be sent to the ESC Registration Department (hfregistration@escardio.org) by 28 April 2016 using the badge order form which will be sent to the contact person.
Exhibitor badges with company name and/or individual name
You may choose how your free badges are inscribed: either company name only or individual name & company name. It is mandatory that the company name is the same as that provided for the exhibition listing.

Additional General Exhibitor badges
If the number of free General Exhibitor badges is insufficient, extra General Exhibitor badges, with the company or individual name, may be purchased.

Additional General Exhibitor badges may be pre-ordered at a fee of €40 (excl. VAT) per badge.

NOTE
- When companies apply for badges they undertake to provide them to company employees only. Proof of affiliation will be requested.
- Registered exhibitors may gain access to the exhibition halls during build-up and dismantling times by showing their exhibition badge at the entrance.
- Exhibitor badges ordered on-site must be paid for directly on collection at the Exhibitor Registration desk by credit card (VISA, Amex, MasterCard) or cash in €.
- Lost badges will not be replaced. In this case, a new General Exhibitor badge may be ordered when credentials from the exhibiting company are presented, at a fee of €40 (excl. 22% VAT).
- Unused badges will not be refunded, regardless of circumstances.

Exhibitor badge collection
All Exhibitor badges should be collected at the Exhibitor Registration desk by the official contact person (whose name is given to the ESC as the main organising contact, when initially reserving exhibition space). Badges are NOT sent in advance of the congress. If the contact person details should change it is necessary that the new contact person has written proof of this change from the exhibiting company to show when picking up the badges.

To ensure that all staff receives their badges before accessing the exhibition, we recommend that badges with individual names be picked up individually.

WORK PASSES
In the interest of safety, only those individuals directly responsible for the construction and dismantling of exhibits will be permitted in the exhibit areas during the construction and dismantling periods. To this end, work passes will be given out at the Farexpo office located by the entrance during construction and dismantling phases.

Work passes are valid during the construction period from Thursday 19 May, 08:00 until Friday 20 May, 20:00, decoration period on Saturday 21 May, from 08:00 to 10:00 and during the dismantling period on Tuesday 24 May, from 13:30 to 20:30.

Work passes may not be ordered in advance. Work passes are issued on site when an identity card bearing a recent photograph of the holder is shown. Photo ID should be carried at all times on site.

Delegate passes to exhibition outside of opening hours
For security reasons, access to the exhibition outside of opening hours is limited to persons holding an exhibitor's badge. Full fee paying delegates affiliated with an exhibiting company can also receive a green sticker for access to the exhibition outside of exhibition hours. Companies must provide the ESC with a complete list of relevant names prior the congress. Named delegates will be provided with the necessary stickers at the Exhibitor Registration desk and will be given access to the exhibition without the need to be accompanied.

IMPORTANT
Under no circumstances guests without work passes, exhibitor badges, or delegate badges with green stickers will be allowed in the exhibit areas until 10:00 on Saturday 21 May 2016.
1.7 STAND ACTIVITY AND PROMOTIONAL REGULATIONS

STAND ACTIVITIES
The main activity of any exhibition stand should be the presentation of the exhibiting company and/or its products or services.

Companies may organise stand activities in line with the information they have to communicate with the delegates. Stand activities should be focused on the product and scientific information to be communicated; Companies should ensure that the perception of the activity is above all one of transfer of knowledge. All stand activities must be submitted to the ESC for approval. Interactive technology based activities may be accepted provided their focus remains product, scientific knowledge transfer and they have no negative impact on the exhibition area or other rules within this publication.

Stand activities include all presentations, documents, interactive knowledge tests, hospitality and other which will be available to delegates from the stand during the event.

All stand activities must be submitted, using the form on www.escexhibition.org/HeartFailure2016, for the approval of the ESC by 13 April 2016. After this date the ESC cannot guarantee approval.

Non-approved stand activities will result in the exhibitor being obliged at their own expense to discontinue any such activity on-site and may risk penalties.

When planning stand activities, Exhibitors shall refrain from:
- holding lotteries
- organising games of chance
- using “market stall” techniques
- distributing items with no scientific value
- using performance artists of any kind
- entertain delegates with sport or cultural events or any other way
- providing hospitality as a main focus point of the stand

NOTE
- The official language of Heart Failure 2016 is English.
- All flyers, items for distribution, promotional materials and presentations on stands and information on stand displays must be in English.
- Distribution of translated printed documents is permitted.
- Distribution or display of materials by an exhibitor or its agents is limited to the company's exhibition space and Industry Sponsored Sessions (see applicable rules in Chapter 2)
- There is to be no distribution of flyers in the general and/or public areas (e.g. at the arrival entry of the venue, Catering Areas of the venue or within the walkway).
- The use of photographers, portrait artists or other performers is not allowed without the written permission of the ESC.

Presentations on stands
The focus of presentations should be product-related information and not on the presenters themselves. Celebrated or costumed presenters may be employed as long as they are not central to the presentation or its publicity. Where Key Opinion Leaders (KOLs) are employed as presenters, their presence should be discrete and not publicly advertised.

NOTE
The nature of the presentation should be informal and not resemble to ESC official scientific sessions. The titles of official ESC sessions such as “Meet the Expert” “Symposium” “Experts on the Spot”, etc must not be used by companies to describe their presentation. The use of presentation titles is subject to prior approval by the ESC. All flyers, promotional brochures which refer to the presentation and are to be distributed to delegates during the Congress are subject to prior ESC approval. The activity or distribution of flyers pertaining to the presentation may be stopped onsite should approval not have been secured in advance.
Hospitality
The main activity of the stand should focus on the imparting of knowledge and while reasonable hospitality is accepted, this should not form the main focus of the stand. The ESC advises that hospitality is limited to non-alcoholic beverages, tea, coffee, juice, etc and is available on request and not as a general attraction.

Badge scanning and market research
- All stand activities must be confined within the stand perimeter. Badge scanning by hostesses or staff members as well as market research/questionnaire polling must be held on the stand space only. It is forbidden to conduct such activities in the aisles of the Exhibition or in any other area of the congress centre.
- Exhibitors are allowed to scan the badges of congress participants with their approval. A registered congress participant cannot be refused entry to a booth if they do not wish their badge to be scanned.

Audio & visual activities
The projection of films and slides; any amplification with the aid of loudspeakers; the production of music and/or sound; as well as the use of lighting, computer monitors and television screens is acceptable within the stand space as long as no disturbance is caused. Sound and lighting effects should be contained within each stand area. If the ESC judges that a disturbance is being cause, the exhibitor is to halt the activity immediately. If this is not done, the ESC reserves the right to make the necessary arrangements at the expense of the exhibitor. A refusal to lower the sound level or halt an activity will be considered a violation of these Guidelines. Licensing for copyrighted work is the sole responsibility of the exhibitor.

Special effects
“Special effect” lights, laser, sound & video projection/recording on the stand will only be allowed:
- When the effect is limited to the rented stand area
- If it is proven that there is no health or safety risk
- And when written permission from the ESC has been achieved

PROMOTIONAL REGULATIONS
Items which may be advertised
It is prohibited to advertise goods and services which have not been admitted (see stand space application form) to Heart Failure 2016 or to make publicity for organisations which do not occupy stand space at Heart Failure 2016. Exhibitors should be aware that they are held responsible for any material on which their logo and/or name appears. This applies especially to any brochures produced and distributed by a third party.

Items for distribution
Exhibitors can distribute approved items to delegates on their stands and/or to those delegates participating in approved stand activities.
- The ESC recommends that items for distribution are of scientific or educational value with a maximum purchase value of €60.
- For items which have no scientific or educational value, the maximum purchase value must not exceed €10.
- Items should be equally available to all delegate or participants of stand activities; drawing winners is not allowed.
- Certain items such as digital cameras, MP3 players, tablet computers or other hi-tech, high value goods are not considered appropriate.
- Approval of all items for distribution is at the discretion of the ESC.
- In the case of printed or electronic material for distribution, the intellectual ownership of content should not be a cause for dispute and images should not cause offence. Additionally, any quoted references should be clear and follow internationally accepted principles; scientific claims should be based on accepted evidence. ESC’s decision in such matters will be considered final.

Each exhibitor should declare all items for distribution in advance with a description/picture and unit price using the form available on www.escexhibition.org/HeartFailure2016. For more advice on items for distribution approval, contact heartfailureservices@escardio.org
IMPORTANT
- Items for distribution should be legal in Italy, in terms of the item itself and any product advertised.
- Items for distribution must be safe for the user & not endanger health or reputation of congress participants or ESC.
- Items for distribution should be reasonable and to the value stated here, the item should in no way overshadow the main activity of the sponsor.
- The distribution must not disturb neighboring stands or cause queues outside the stand area.
- Each exhibitor is expected to show proof of purchase value either before or during the congress.
- Non-compliance will be considered a violation of these Guidelines.

Photography & filming
No part of the building or of the exhibition may be photographed or filmed without permission of the ESC or of the relevant Exhibitor. The ESC is entitled to photograph, draw or film installations, stands, as well as exhibits to use these reproductions in its publications and in the press. The exhibitor is entitled to photograph or film his own exhibition stand only during exhibition hours or build-up and dismantling periods for professional use only.

The service of an official ESC photographer will be offered to exhibitors; for more details contact the official supplier, OIC Srl.

Prohibited activities
Exhibitors are not allowed:
- To display or use names or trademarks which may be misleading or cause hindrance to the exhibitors at other stands or to visitors to Heart Failure 2016
- Barring exemption applied for and granted, to sell goods against surrender of the purchased items or to receive money in any way for goods sold or offered for sale or for services rendered
- To affix sold-tags to goods on display
- To remove exhibits from the stand, to add exhibits to the stand or to cover (parts of) exhibits on the stand

Branding
The use of any ESC corporate branding and visuals (such as logos, images, graphics, and branding guidelines) is strictly forbidden in any advertising, publicity, signage, product, printed matter, film, video, other media etc. without prior request and subsequent written approval from the ESC.

A copy of the ESC Corporate Identity Rules and Regulations, the Branding Guidelines and ESC Corporate Logos and Visual form request may be obtained at following web address: www.escardio.org/The-ESC/About/Policies-statutes-and-reports/ESC-corporate-identity.

For further information please contact: communications@escardio.org

Heart Failure 2016 event visual
An event visual was created to identify specifically with Heart Failure 2016. This event visual is a derivative of the ESC logo and a reflection of the Heart Failure Congress. The Heart Failure 2016 visual may be used by our industry partners to promote their congress activities. The Heart Failure 2016 event visual must not be distorted or altered in any way. Use of the Heart Failure 2016 event visual is not mandatory. The use of the ESC logo is not allowed.

Exhibitors or their agencies are not allowed to reproduce texts, graphic representations of the venue or hall layout that have been specially produced by ESC for use in publications or any similar material posted on the ESC Web Site or Mobile App.

Usage rights for music, images and films
Participating companies are solely responsible for paying all usage rights and royalties for the use of intellectual property (music, photos, movies, artwork, etc) used on the company’s exhibition stand; before, during and after an Industry Sponsored Session as well as during any company-organised event at the venue or in the city of the congress. The ESC reserves the right to request a copy of the authorisation or proof of payment of the said rights that should cover the duration of the congress as well as the 2 days before and after the event. More information can be found on the World Intellectual Property Organisation website: www.wipo.int and www.wipo.int/treaties.

STAND PROMOTION
For further details on how to promote your stand presence, please consult the sponsorship opportunities in Chapter 3 “Sponsorship”.

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Company and product description
Each exhibitor will be able to detail their participation in the Industry Programme and Mobile App. Note that the Industry Programme will also be available on the ESC Web Site.

The deadline for submitting company and product description is **17 February 2016**. The ESC cannot guarantee the inclusion of your product description in above publications if received after this deadline.
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2.1 KEY DATES

Until 31 October 2015 Cancellation fee: 10% of total amount due
From 1 November 2015 until 31 January 2016 Cancellation fee: 50% of total amount due
30 November 2015 Application Deadline
From 30 November 2015 Notification of assignments of timeslots and rooms
27 January 2016 Deadline for receiving complete scientific programmes
From 1 February 2016 Cancellation fee: 100% of total amount due
From 25 February 2016 Notification of scientific programmes approval
16 March 2016 Deadline for printing scientific programmes in the Final Programme
<table>
<thead>
<tr>
<th>Date</th>
<th>Event</th>
</tr>
</thead>
<tbody>
<tr>
<td>13 April 2016</td>
<td>Deadline for approval of promotional materials (invitations/flyers) by ESC</td>
</tr>
<tr>
<td>18 April 2016</td>
<td>Deadline to order lunch boxes for Satellite Symposia with customised bag</td>
</tr>
<tr>
<td>30 April 2016</td>
<td>Deadline to order hostesses</td>
</tr>
<tr>
<td>6 May 2016</td>
<td>Additional services deadline - After this date the delivery of the service cannot be guaranteed and orders will incur 20% surcharge</td>
</tr>
<tr>
<td>10 May 2016</td>
<td>Deadline to order standard lunch boxes for Satellite Symposia</td>
</tr>
</tbody>
</table>

**21 – 24 May 2016**  
**Heart Failure 2016**

**Embargo regulations**
Industry meetings open to Heart Failure 2016 delegates are strictly forbidden outside the official ESC offer (Industry Sponsored Sessions, Rooms at Heart Failure). Companies are requested to respect this rule from 21 May through 24 May 2016, 08:00 to 20:00.
2.2 CME ACCREDITED PROGRAMMES

The supporting company is free to choose their CME provider and support the programme via an educational grant.

CME or EBAC Accredited programmes should be booked in the same timeslots as Satellite Symposia and Satellite Symposia - Experts on the Spot.

EUROPEAN BOARD FOR ACCREDITATION IN CARDIOLOGY (EBAC)

EBAC works in cooperation with the EACCME (European Accreditation Council for CME). CME credits are recognised in most European countries which have a running CME system. EBAC CME credits can also be reported to the American Medical Association.

EBAC provides accreditation to educational programmes such as events and distance learning courses. EBAC is an independent body constituted of European specialists in cardiology and medical education.

For more information you are welcome to visit the EBAC website [www.ebac-cme.org](http://www.ebac-cme.org).

Satellite Symposia can be accredited by EBAC. The EBAC accreditation, granted by a board of specialists widely recognised in the field of cardiology, confirms the scientific and educational quality of programmes proposed by national and international scientific or academic organisations and institutions, such as medical professional organisations, universities or teaching hospitals. The EBAC accreditation allows the participants to receive continued medical education (CME) credits for the time spent in the educational activity.

A Satellite Symposium with EBAC accreditation is officially announced as “EBAC Accredited Educational Programme supported by an unrestricted educational grant from company X”.

Satellite Symposia - Experts on the Spot can be included in the EBAC accreditation. Thereby the content is similar and complementary. The intention is to provide a 30-minute concise and interactive session for more in depth discussions on the content previously presented in the EBAC Accredited Educational Programme.

A Satellite Symposium - Experts on the Spot with EBAC accreditation is officially announced as “EBAC Accredited Educational Programme - Experts on the Spot supported by an unrestricted educational grant from company X”.

CME CREDITS AWARD

EBAC awards 1 CME point per 1 hour of education. Increment of half a point is not an option:
- 1 point for the combination of a 60-minute EBAC Accredited Educational Programme and a 30-minute EBAC Accredited Educational Programme - Experts on the Spot
- 1 point for the combination of a 75-minute EBAC Accredited Educational Programme and a 30-minute EBAC Accredited Educational Programme - Experts on the Spot
- 2 points for the combination of a 90-minute EBAC Accredited Educational Programme and a 30-minute EBAC Accredited Educational Programme - Experts on the Spot

NOTE
The CME Provider must ensure that only those participants who attend the EBAC Accredited Educational Programme and the EBAC Accredited Educational Programme - Experts on the Spot session receive CME points.

HOW DO I GET EBAC ACCREDITATION?

Application for EBAC accreditation can only be submitted by national and international scientific or academic organisations and institutions, such as medical professional organisations, universities or teaching hospitals. Each programme should have a designated Scientific Director, responsible for the quality of the programmes scientific content, and appointed by the applying institution or organisation.

Applications can only be submitted via the EBAC on-line system ([www.ebac-cme.org](http://www.ebac-cme.org)), and must include the following:
- Registration as a CME provider
- Completion of the on-line application form on [www.ebac-cme.org](http://www.ebac-cme.org)
- Reception of the accreditation certificate
- Provision of EBAC endorsement letter, Course Director’s Commitment
- Provision of the educational session scientific programme 3 to 4 months before the event takes place and in any case no later than 8 weeks before
CME providers are asked to:
- Follow EBAC requirements concerning the publicity and the use of EBAC logo
- Distribute CME certificates to participants after the verification of their presence
- Send a post-course report to EBAC (template available on website)
- Host an EBAC monitor (upon request of the EBAC Board)
- Be compliant with deadlines required by the ESC
- Be accountable for the respect of the ESC deadlines

For more information, please consult the EBAC Package available on www.escexhibition.org/HeartFailure2016

HOW CAN I APPLY?
Applications for EBAC Accredited Educational Programmes may be submitted for the CME provider by a third party (for example: communication agency) in respect of the Appointed Agencies. We would like to draw your attention to the fact that correspondence for EBAC accreditation should be made between this third party, EBAC and the ESC.

HOW MUCH DOES IT COST?
Companies applying for an EBAC accredited Educational Programme will pay the ESC the same fee as for a Satellite Symposia and Satellite Symposia - Experts on the Spot. A non-refundable administrative fee will be paid to EBAC at the time of submission of the application. The accreditation fee will be indicated when accreditation is granted.

APPOINTED AGENCY
Applications for EBAC Accredited Educational Programmes may be submitted for the CME provider by a third party (for example: communication agency). Please make sure all correspondence for EBAC accreditation is made between this third party, EBAC and the ESC.
- ESC should be informed in writing, which agency is appointed to manage EBAC Accredited Educational Programmes.
  Requests from unknown agencies will not be taken into consideration.
- These guidelines and the EBAC accreditation guidelines should be communicated to staff of appointed agencies by the organising companies.
- The appointed agency will work in accordance with the requirements of the CME provider and will be held accountable for its organised activities.

HOW TO COMMUNICATE ON AN EBAC SESSION?
- EBAC recommends sending any promotional materials (printed and electronic) bearing the EBAC logo and relating to EBAC Accredited Educational Programmes (programmes, invitations, posters, folders, abstract book...) for review and validation to ESC and the EBAC office.
- The EBAC Accredited Educational Programme promotional items must respect the EBAC template available on www.escexhibition.org/HeartFailure2016

WHAT SHOULD NOT BE DONE?
- Promote in any way the EBAC Accredited Educational Programme as a « XYZ company supported programme » or invite participants to « the symposium of the XYZ Company ».
- Commercially publicise prior, during or after an EBAC Accredited Educational Programme (i.e. use of banners, pens, commercial logo...).
- Use corporate colours, visuals (publicity item pictures) in communication and publicity concerning the EBAC Accredited Educational Programme.
- Use items with corporate visuals during the programme (pens, banners, notepads...).
- Distribute invitations, use roll-ups and posters of the EBAC Accredited Educational Programme on the financial sponsor’s stand, in the Exhibition area.

2.3 SATELLITE SYMPOSIA

WHAT IS A SATELLITE SYMPOSIUM?
60, 75 or 90 minutes Satellite Symposia allow for the review and discussion of recent trials and ongoing studies with the objective of providing the latest information on new therapies and techniques in cardiovascular medicine. Satellite Symposia can be organised by exhibiting or non-exhibiting companies and must be open to all registered delegates.
WHERE DO THEY TAKE PLACE?
These sessions are organised within the Congress Centre in fully furnished and AV equipped ESC lecture rooms ranging in size from 140 to 800 seats.

WHEN DO THEY TAKE PLACE?
WHAT ARE THE COSTS?
Satellite Symposia should fit in the standard time unit of a 60-minute, 75-minute or 90-minute session. The table below illustrates the timeslots available for selection:

<table>
<thead>
<tr>
<th>Satellite Symposia (Room rental included)</th>
<th>Exhibitor Prices</th>
<th>Non-Exhibitor Prices</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Saturday 21 May 2016</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>12:45 – 13:45 (60 mins)</td>
<td>€36 000</td>
<td>€46 000</td>
</tr>
<tr>
<td>12:45 – 14:00 (75 mins)</td>
<td>€39 000</td>
<td>€49 000</td>
</tr>
<tr>
<td>12:45 – 14:15* (90 mins)</td>
<td>€41 000</td>
<td>€51 000</td>
</tr>
<tr>
<td><strong>Sunday 22 May 2016</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>12:45 – 13:45 (60 mins)</td>
<td>€40 000</td>
<td>€50 000</td>
</tr>
<tr>
<td>12:45 – 14:00 (75 mins)</td>
<td>€43 000</td>
<td>€53 000</td>
</tr>
<tr>
<td>18:15 – 19:15 (60 mins)</td>
<td>€36 000</td>
<td>€46 000</td>
</tr>
<tr>
<td>18:15 – 19:45 (90 mins)</td>
<td>€43 000</td>
<td>€53 000</td>
</tr>
<tr>
<td><strong>Monday 23 May 2016</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>12:45 – 13:45 (60 mins)</td>
<td>€40 000</td>
<td>€50 000</td>
</tr>
<tr>
<td>12:45 – 14:00 (75 mins)</td>
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<td>€53 000</td>
</tr>
<tr>
<td>18:15 – 19:15 (60 mins)</td>
<td>€36 000</td>
<td>€46 000</td>
</tr>
<tr>
<td>18:15 – 19:45 (90 mins)</td>
<td>€41 000</td>
<td>€51 000</td>
</tr>
</tbody>
</table>

*Limited to one room only (800 pax)
All prices are exclusive of VAT

What is included in the cost?
- Lecture Room rental
- Basic lecture room set-up
- Promotional package
  - 1 Industry Programme Advert
  - 1 Weblink
  - 1 Information Screen Advert
- Dedicated listing in the Scientific Programme & Planner, Final Programme, Industry Programme and Mobile App
- Slot for your invitation flyer to promote the session onsite in the “Industry Sponsored Session Display Racks”
- Promotion allowed in front of the session room (Roll-up and/or invitations)

For Non-Exhibiting companies the cost includes all the above as well as:
- 5 General Exhibitor Badges for Non-Exhibitor Categories*
- 5 Scientific Exhibitor Badges for Non-Exhibitor Categories**

*General Exhibitor Badges for Non-Exhibitors will give the holder access to the Industry Sponsored Sessions of the organising company during the congress opening hours. These badges do not give the holder any exhibitor rights.

**Scientific Exhibitor Badges for Non-Exhibitors will give the holder access to the scientific sessions of the Heart Failure 2016 Congress. These badges do not give the holder access to an official congress bag and/or accreditation.

ASSIGNMENT OF SATELLITE SYMPOSIA
Satellite Symposia will be assigned on a "first-come first-served" basis.

- The preferred choice of a Satellite Symposium timeslot and lecture room upon application does not guarantee availability.
- Lack of availability of a preferred time-slot is not considered as a parameter for a customer refund.
• A limited number of lecture rooms are available in the building.
• Lecture Rooms can only be reserved through the ESC.
• The ESC reserves the right to allocate/modify lecture room and timeslot assignments at any time in line with the overall congress requirements or in case of unforeseen matters.
• Due to the limited number of Satellite Symposia timeslots; please note the ESC cannot assure that you will be the only session organiser dealing with the same subject topics during your timeslot or during the same day.

**LECTURE ROOM ACCESS AND SET-UP**

Unless arranged otherwise, Satellite Symposia organisers have access to the lecture rooms, 15 minutes before their scheduled timeslot. Unless otherwise arranged, Satellite Symposia organisers must clear the lecture room, 15 minutes, after their scheduled timeslot.

Standard room set-up:
- Chairs arranged theatre-style
- Stage set up in lecture rooms: 2 tables for 4 faculties with video monitor in front of Chairperson’s table + 4 microphones
- 1 lectern + 2 microphones + computer networked with the Speakers’ Service Centre
- 1 screen for projections
- 1 technician
- 1 video data projector
- 1 55” external monitor for room programme and overflow in front of the lecture rooms
- 1 ESC room hostess
- 1 table per the number of entrances of the assigned room

Any installations or alterations to lecture rooms may only be made with explicit approval of the ESC.

It is the session organisers’ responsibility to select an adequate size room to accommodate all attendees in their session. The session organiser must plan appropriate staffing and/or security to avoid any problems. If this is not the case, for security reasons, the building has complete authority to block entrance into the rooms.

**IMPORTANT**

The ESC room hostess will be in charge of:
- Welcoming and briefing the Chairpersons and the Speakers on technical facilities
- Ensuring that sessions run on time

The ESC room hostess may not be used by the session organisers to distribute promotional materials or scan delegate badges.

**Invitations**

Invitations can be distributed at the entrance of the assigned room 30 minutes before the beginning of the session. It is forbidden to distribute invitations anywhere else in the building other than on the booth (except for EBAC Accredited Educational Programmes) and in the "Industry Sponsored Session Display Racks".

**Lecture room roll-ups**

Two Roll-ups (maximum height of 2.5m and maximum width of 1m, no electrical connections, no lights, and no sound) may be displayed in front of the lecture room door(s) 1 hour before the sessions start.

**2.4 SATELLITE SYMPOSIA - EXPERTS ON THE SPOT**

The condition to hold a Satellite Symposium - Experts on the Spot session is to already hold a Satellite Symposium or an EBAC Accredited Educational Programme during the Heart Failure 2016.

The scientific programme of Satellite Symposia - Experts on the Spot sessions should be in line with what has been presented during the Satellite Symposium or EBAC Accredited Educational Programme. The intention is to provide a 30-minute concise and interactive session for more in depth discussions on the content previously presented in the Satellite Symposium or EBAC Accredited Educational Programme. The session organiser is permitted to invite speakers different from those participating in the Satellite Symposium or EBAC Accredited Educational Programme.
WHAT IS A SATELLITE SYMPOSIUM - EXPERTS ON THE SPOT?
Satellite Symposia - Experts on the Spot provides delegates attending or interested in Satellite Symposia and EBAC Accredited Educational Programmes with a further opportunity to question and exchange with topic experts in a concise and interactive format on the session content. Experts on the Spot can be organised by exhibiting or non-exhibiting companies and must be open to all registered delegates. Satellite Symposia - Experts on the Spot sessions must be scheduled after the related Satellite Symposia.

WHERE DO THEY TAKE PLACE?
These short Experts on the Spot sessions will be arranged in the AGORA located in the vicinity of the Exhibition and Poster Area and designed to ensure experts interact with delegates. Only one AGORA of 50 seats will be available during each timeslot.

No alterations of the AGORA are allowed.

WHEN DO THEY TAKE PLACE?

WHAT ARE THE COSTS?
Satellite Symposia - Experts on the Spot should fit in the standard time unit of 30-minute session to take place during the coffee breaks. The table below illustrates the timeslots available for selection.

<table>
<thead>
<tr>
<th>Dates</th>
<th>Exhibitor Prices</th>
<th>Non-Exhibitor Prices</th>
</tr>
</thead>
<tbody>
<tr>
<td>Sunday 22 May 2016</td>
<td></td>
<td></td>
</tr>
<tr>
<td>10:15 – 10:45 (30 mins)</td>
<td>€6 000</td>
<td>€6 000</td>
</tr>
<tr>
<td>15:50 – 16:20 (30 mins)</td>
<td>€6 000</td>
<td>€6 000</td>
</tr>
<tr>
<td>Monday 23 May 2016</td>
<td></td>
<td></td>
</tr>
<tr>
<td>10:15 – 10:45 (30 mins)</td>
<td>€6 000</td>
<td>€6 000</td>
</tr>
<tr>
<td>15:50 – 16:20 (30 mins)</td>
<td>€6 000</td>
<td>€6 000</td>
</tr>
</tbody>
</table>

Room rental and standard set-up included
All prices are exclusive of VAT

What is included in the cost?
- Standard room set-up
- Dedicated listing in the Scientific Programme & Planner, Final Programme, Industry Programme and Mobile App
- Slot for your invitation flyer to promote the session onsite in the “Industry Sponsored Session Display Racks”
- Promotion allowed in the direct vicinity of the AGORA (Roll-up and/or invitations)

ASSIGNMENT OF SATELLITE SYMPOSIA - EXPERTS ON THE SPOT
Satellite Symposia - Experts on the Spot will be assigned on a “first-come first-served” basis.

- The preferred choice of a Satellite Symposia - Experts on the Spot timeslot and lecture room upon application does not guarantee availability.
- Lack of availability of a preferred time-slot is not considered as a parameter for a customer refund.
- One Experts on the Spot rooms is available per timeslot.
- Rooms can only be reserved through the ESC.
- The ESC reserves the right to allocate/modify room and timeslot assignments in line with the overall congress requirements.
- Due to the limited number of Experts on the Spot timeslots; please note the ESC cannot assure that you will be the only session organiser dealing with the same subject topics during the same day.

ROOM ACCESS AND SET-UP
Chairpersons of the sessions immediately prior to the Experts on the Spot sessions will be asked to respect the session duration.
Morning coffee breaks: companies will be allowed to access the AGORA at 10:05 and must leave the AGORA at 10:50.
Afternoon coffee breaks: companies will be allowed to access the AGORA at 15:45 and must leave the AGORA at 16:25.

Standard room set-up:
- 50 sitting cubes
- 1 lectern + 2 microphones
- 4 arm chairs for the Chairpersons
- 1 video projector
- 1 screen
- 1 technician
- 1 ESC room hostess

**NOTE**
Heart Failure 2016 offers computerised presentation facilities for all lectures.
**The use of the Speaker Service Centre is mandatory**, free, and offers audio-visual assistance to all speakers. Installation of extra materials or any alterations to the AGORA is not allowed.
It is the session organisers’ responsibility to plan appropriate staffing and/or security to avoid any problems. If this is not the case, for security reasons, the building has complete authority to block access to the rooms.

**IMPORTANT**
The ESC room hostess will be in charge of:
- Welcoming and briefing the Chairpersons and/or Speakers on technical facilities
- Ensuring that sessions run on time.
The ESC room hostess should not be used by the session organisers to distribute promotional materials or scan delegate badges.

**Invitations**
Invitations can be distributed only in the direct vicinity of the AGORA, 15 minutes before the beginning of the session. It is forbidden to distribute invitations anywhere else in the building other than on the booth and in the “Industry Sponsored Session Display Racks”.

**Room roll-ups**
Two Roll-ups (maximum height of 2.5m and maximum width of 1m, no electrical connections, no lights, and no sound) may be displayed in the direct vicinity of the AGORA, 15 minutes before the sessions start.

### 2.5 HANDS-ON TUTORIALS

**WHAT IS A HANDS-ON TUTORIAL?**
Hands-On Tutorials offer companies a means of associating with the educational requirements of delegates in an exclusive and intimate environment. These industry sponsored tutorials provide participants with an opportunity for one-on-one learning from clinical and/or technical experts on specific areas of expertise.

**WHERE DO THEY TAKE PLACE?**
Hands-On Tutorials are organised in dedicated rooms within the congress centre for 25 pax per session maximum. Signage will clearly direct delegates to this learning destination.
The same Hands-On Tutorials room is allocated per company for the duration of the congress.

**WHEN DO THEY TAKE PLACE?**
**WHAT IS THE COST?**
Hands-On Tutorials sessions can be organised from **Sunday 22 May 2016 to Monday 23 May 2016 between 08:30 and 18:00.**

<table>
<thead>
<tr>
<th>Exhibitor Price</th>
<th>Non-Exhibitor Price</th>
</tr>
</thead>
<tbody>
<tr>
<td>€15 000</td>
<td>€20 000</td>
</tr>
</tbody>
</table>

*All prices are exclusive of VAT*

**What is included in the cost?**
- Rooms from 50m² to 42m² on offer within the congress centre
- Rooms will include standard set-up, electricity, air-conditioning and daily cleaning
- Promotional package:
Industry Programme Advert
- Dedicated listing in the Scientific Programme & Planner, Final Programme, Industry Programme and Mobile App
- Slot for your invitation flyer to promote the session onsite in the “Industry Sponsored Session Display Racks”
- Promotion allowed in front of the session room (Roll-up and/or invitations)

For Non-Exhibiting organising companies the cost includes all of the above and:
- 5 General Exhibitor Badges for Non-Exhibitor Categories*
- 5 Scientific Exhibitor Badges for Non-Exhibitor Categories**

*General Exhibitor Badges for Non-Exhibitors will give the holder access to the Industry Sponsored Sessions of the organising company during the congress opening hours. These badges do not give the holder any exhibitor rights.
**Scientific Exhibitor Badges for Non-Exhibitors will give the holder access to the scientific sessions of the Heart Failure 2016 Congress. These badges do not give the holder access to an official congress bag and/or accreditation.

ASSIGNMENT OF HANDS-ON TUTORIALS
Hands-On Tutorials will be assigned on a “first-come first-served” basis.

The ESC has the right to modify room assignment in case of last minute changes.

ROOM ACCESS AND SET-UP
- Unless otherwise agreed, Hands-On Tutorial organisers will have access to their assigned room on Friday 20 May 2016 at 08:00.
- Dismantling can start on Tuesday 24 May 2016 at 13:30 and must be completed on Tuesday 24 May by 20:30.
- Hands-On Tutorials organisers must bring their own consoles, projectors and other necessary equipment.
- All furniture and audiovisual equipment over and above the standard set-up will be at the cost of the Hands-On Tutorial organisers.
- Session organisers must plan appropriate staffing and/or security to avoid any problems. If this is not the case, for security reasons, the venue has complete authority to block entrance into the rooms.

Access timeslot & deadlines
Hands-On Tutorials set-up should start on Friday 20 May 2016 at 08:00 and must be completed by 19:00 on Friday 20 May 2016. Goods and empty cases must be removed from aisles and store to appropriate area on Friday 20 May by 19:00.

IMPORTANT
Hands-On Tutorials dismantling should start on Tuesday 24 May at 13:30 and must be completed on Tuesday 24 May by 20:30.
Note that the empty cases will be delivered by Fairexx (if booked) from 13:30 on Tuesday 24 May.

Companies must ensure set-up is completed and the necessary packing material removed from the room by the end of the timeslot provided. If it appears to the ESC, that the equipment and furnishing and/or the set-up and installation of the room will not be completed by the deadline, the organisers shall be entitled to take all measures they may deem necessary. All arising costs shall be paid by the Session organisers in full with no right to refund.

Transport regulations/handling & Vehicle access for unloading
The official forwarder for Heart Failure 2016 is:
Fairexx Logistics for Exhibitions GmbH
Mr. Marco Junghans, Managing Director
Tel: +49 304 403 4711
Fax: +49 304 403 4779
Email: contact@Fairexx.com

Within the limits of Fortezza da Basso fairground, Fairexx and its agents act with the authority of ESC on its behalf in matters concerning vehicle logistics & security, freight forwarding, freight lifting and storage of goods.
Only Fairexx motorised vehicles, pallet trucks or any form of trolley are allowed within the congress centre during the congress opening times.

For all delivery and access logistics matters, please see Chapter 1. Exhibition and refer to 1.4 Technical Guidelines.
### Access Schedule

**Friday 20 May 2016**

**08:00 – 19:00**

Access to the Hands-On Tutorials rooms for set-up - Vehicle access from 08:00 to 20:00 (time slot to book with Fairexx).

Goods and empty cases must be removed from aisles and store to the appropriate area by 19:00 on Friday 20 May.

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**Saturday 21 May 2016**

**07:30 – 19:00**

Hands-On Tutorials rooms decoration only (no more goods in the aisles and no vehicle access to lorry way).

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**Sunday 22 May and Monday 23 May 2016**

**07:30 – 19:00**

Hands-On Tutorials rooms open

**08:30 – 18:00**

**Hands-On Tutorials sessions**

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**Tuesday 24 May 2016**

**07:30 – 12:30**

Hands-On Tutorials rooms open

**13:30 – 20:30**

Access to the Hands-On Tutorials rooms for dismantling - Vehicle access from 13:30 to 20:30 (time slot to book with Fairexx)

**From 20:30**

Any materials left in the rooms will be cleared by the organisers and destroyed at the Session organiser’s expenses. The Organiser accepts no liability for packing materials not removed in due time.

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### Room signage

- The ESC will take care of the generic signage within the congress centre.
- No other signage or promotion can be made within the building.
- Hands-On Tutorial organisers may place signage in front the assigned Hands-On Tutorial room. This signage cannot carry product names, logos or references and should be limited to the company name, corporate logo, congress image and Hands-On Tutorial Agenda. The titles of official ESC sessions such as “Meet the Expert”, “Symposium”, “Experts on the Spot”, “Product Theatre”, etc must not be used by Hands-On Tutorial organisers.
- ESC will provide one self-standing panel in front of each Hands-On Tutorials room (specifications to be communicated at a later stage).
- Room signage must receive prior approval from the ESC.

### Invitations

Invitations can be distributed at the entrance of the assigned room. It is forbidden to distribute invitations anywhere else in the building other than on the booth and in the “Industry Sponsored Session Display Racks”.

### Room roll-ups and Information Screen

One Roll-up (maximum height of 2.5m and maximum width of 1m, no sound) and/or an information screen (no sound) may be displayed in front of the assigned room. These promotional supports cannot carry product names, logos or references and should be limited to the company name, corporate logo, congress image and Hands-On Tutorial Agenda.

**NOTE**

Room signage, Invitation, Roll-up and information screen content needs to be approved by the ESC.

Signage and promotion within the room is permitted.
2.6 GENERAL RULES GOVERNING INDUSTRY SPONSORED SESSIONS

BOOKING PROCEDURE

Application forms and deadlines
An application for an Industry Sponsored Session by a company forming a product alliance exhibiting at Heart Failure 2016, does not entitle each sponsor to an exhibitor fee for a session with another topic/product focus. Each sponsor must hold a stand in their own right to avail of this fee for a distinct Industry Sponsored Session not covered by the alliance.

Please submit one completed application form for each activity.

E-application forms are available on our website: www.escexhibition.org/HeartFailure2016.

Deadline for application is 30 November 2015 in order to be considered by the Congress Programme Committee (CPC). Applications received after this date will be treated on a “first-come, first-served” basis with no guarantee of availability to assign.

If several companies apply for Satellite Symposia or Satellite Symposia - Experts on the Spot on the same topic, the Congress Programme Committee (CPC) reserves the right to assign them different dates in order to avoid overlapping. The CPC makes the final decision on whether an application is accepted or rejected and cannot be held responsible for these decisions. No appeals are possible.

The scientific programme of Industry Sponsored Sessions received after 16 March 2016 cannot be printed in the Final Programme.

Appointed agency
- Sponsoring industries should inform the ESC, in writing, which agency is appointed for which session, with the corresponding session number. Requests from unknown agencies will not be taken into account.
- Applications for Industry Sponsored Sessions must be submitted by the sponsoring industry. Correspondence should be made exclusively between this company and the ESC.
- It is not the role of any agency to make initial enquiries or reservations with the ESC independently of the sponsoring industry.
- The named agency cannot fully act as if it were the company itself and the company will continue to be held entirely responsible and accountable for activities organised in its name by its agency.
- The ESC has created these Guidelines as an essential tool on how to host an Industry Sponsored Session. It is obligatory that every appointed agency read these Guidelines and all other documents posted on www.escexhibition.org/HeartFailure2016 website in order to have a proper working relationship with the ESC congress division. The Sponsors is responsible for communicating these guidelines to staff and appointed agencies.
- The ESC reserves the right to inform the Sponsor if the appointed agencies have not read or understood the Guidelines and the companies will ensure smooth communication is re-established.

Invoicing
- Companies will be invoiced for the requested service upon signature of the order form.
- Cancellation fees will apply upon signature of the order form.
- Precise and definitive accounting information must be provided on the initial e-application form.
- The ESC cannot reissue invoices for missing or incorrect data (addition of Purchase Order, changes of billing address). For all payment, invoicing and cancellation information, please see Chapter 5 “Finance and Invoicing”.

PREPARING YOUR INDUSTRY SPONSORED SESSION SCIENTIFIC PROGRAMME

Submitting your scientific programme
The complete scientific programme of Industry Sponsored Sessions must be typed on the appropriate form provided by the ESC and available on www.escexhibition.org/HeartFailure2016.

IMPORTANT
The deadline for scientific programme submission is 16 March 2016 in order to be approved by the Congress Programme Committee (CPC).
A complete programme includes the following:
- Learning Objectives (for publication on the Final Programme Scientific Programme & Planner and Mobile App only)
- Title of the session
- Topic number chosen on the Heart Failure 2016 topic List
- Duration of the session
- Proposed name of the Satellite Symposia chairperson(s):
  - 2 mandatory for 75- minute and 90-minute Satellite Symposia
  - 1 mandatory for 60-minute Satellite Symposia and for Satellite Symposia – Experts on the Spot
- Title of each presentation with their duration and topic number
- Complete addresses of Chairpersons and Speakers

NOTE
- The scientific programme of Satellite Symposia - Experts on the Spot sessions should be in line with what has been presented during the Satellite Symposium or EBAC Accredited Educational Programme.
- The intention is to provide a 30-minute concise and interactive session for more in depth discussions on the content previously presented in the Satellite Symposium or EBAC Accredited Educational Programme.
- The session organiser is permitted to invite speakers different from those participating in the Satellite Symposium or EBAC Accredited Educational Programme.
- When submitting the scientific programmes for the Satellite Symposia - Experts on the Spot sessions, the organisers must inform ESC of the related Satellite Symposium or EBAC Accredited Educational Programme.
- The Hands-On Tutorial organisers can schedule the scientific programme from Sunday 22 May to Monday 23 May 2016, between 08:30 and 18:00
- The number and duration for Hands-On Tutorials sessions is not restricted. It is left to the appreciation of the organisers.

Approval of scientific programmes
Industry Sponsored Sessions’ scientific programmes must be reviewed by the Heart Failure Congress Programme Committee (CPC). The CPC is a board of specialists widely recognised in the field of cardiology. The CPC confirms the Industry Sponsored Sessions’ scientific value. The CPC approval or suggestions for changes will be communicated to the Industry Sponsored Sessions’ organisers. These recommendations must be taken into considerations.

Scientific programme charter
The Congress Programme Committee stresses that the sessions should allow adequate time for discussion and presentation. The CPC expects organising companies to take this into consideration to maintain the overall quality of Industry Sponsored Sessions with regards to programme objectivity, balance, and scientific rigor. The programme proposal will not be accepted if it is judged to be promotional rather than educational.
- The scientific programme structure should respect the general organisation of academic sessions i.e. for a 90-minute session, a maximum of five presentations followed by five minutes of discussion. As a general rule, four presentations per Satellite Symposium are encouraged in order to foster discussions.
- The content should focus on the environment, in which a drug or a device is being developed. Not all lectures within a Satellite Symposium should focus on a specific drug or device. The Satellite Symposium should rather provide a balanced view on the entire scientific field.
- Presentation titles should avoid marketing or journalistic connotation and the use of trademarks is not permitted. The programme will not be accepted if it is judged to be promotional rather than educational.
- Following the presentation summarizing the potential added value of a drug or device, an open, nonbiased discussion should be organised in order to put the new results in perspective.
- Chairpersons and Speakers should receive the complete Satellite Symposium scientific programme at least one week before the session.
- The role of Chairpersons is to ensure that scientifically balanced information is released during Satellite Symposia and that discussions are unbiased. Chairpersons should give an introduction and summarize the content of the Satellite Symposium at the end of the session. Chairing more than two Satellite Symposia is not permitted.
- Speakers are expected to stay during the entire duration of the Satellite Symposium and should not provide more than one activity per time slot. Being both Speaker and Chairperson of a Satellite Symposium is not permitted. Speakers should provide balanced and neutral scientific information.
- Speakers and chairpersons cannot participate in two parallel sessions. In this case, the two companies concerned and the relative speakers will be informed and requested to resolve the situation. It is the responsibility of the session sponsor to
ensure there is no scheduling conflict for speakers with parallel sessions. The ESC cannot be held responsible for any scheduling conflict.

- No drug, device, product names or brand names are allowed in the title or in the scientific programme of Industry Sponsored Sessions.
- The session or presentation titles may contain a generic name.
- No abstract forms need to be submitted for Industry Sponsored Sessions.
- Abstract poster sessions are not allowed during the session or during receptions before or after the session.

**IMPORTANT**

All "Generic" titles such as Introduction / Conclusion / Discussion will not be accepted solely as presentation title. These presentation titles will be completed by the main session title. This is to ensure the proper display of a session on online publications and Mobile App.

**Session identification number**

A Session number will be assigned to identify each Industry Sponsored Session.

Please include this number in all communications with the ESC. Please note that e-mails that do not contain this Session number will not be treated with the same efficiency.

**Faculty management**

- **Speakers and Chairpersons involved only in Industry Sponsored Sessions**
  
Industry Sponsored Session organisers are responsible for:*
  - The registration of the faculty involved in their Industry Sponsored Sessions.
  - Payment of the related registration fees.
  - Payment of accommodation expenses
  - Payment of travel related expenses
  - Payment of extra expenses at the discretion of the Industry Partners (e.g. taxi, extra nights, room service, restaurant...)

- **Speakers and Chairpersons of HFA scientific sessions also involved in Industry Sponsored Sessions**
  
HFA Secretariat is responsible for:
  - Registration of the faculty
  - Management of Registration fee
  - Housing of the faculty in official Faculty hotels
  - Faculty Dinner invitation, spouses included

Industry Sponsored Session organisers are responsible for*:
  - Payment of one night of accommodation expenses for Faculty**
  - Payment of travel related expenses
  - Payment of extra expenses at the discretion of the Industry Partners (e.g. taxi, extra nights, room service, restaurant...)

Faculty engagement: Following the approval of the session scientific programmes by the Congress Programme Committee, the ESC encourages Industry Sponsored Session organisers to visit the Congress Scientific Programme & Planner (SPP) to identify faculty participating in multiple sessions. The ESC will facilitate contact between Industry Sponsored Session organisers to discuss faculty arrangements amongst themselves. Nevertheless, the ESC will not engage in communication on faculty arrangements and expense management. Please note that the ESC reserves all rights to modify the programme faculty.

*Exceptions are made for the Congress President(s) and the Congress Committee Chair whose expenses will be covered by the Congress organisation.

**Based on the Industry Sponsored Sessions schedule, sponsors are requested to cover the previous or following accommodation night of the Faculty. HFA Secretariat will arrange the re-invoicing of one night at equivalent cost of the night rate charged by the official Faculty hotels.

**Disclosure of conflict of interest**

Declaration of interest will allow the audience to take potential conflicts of interest into account when assessing the objectivity of the presentation.

- The Congress Programme Committee requests faculty to declare all possible interest.
• The session organiser confirms that all Chairpersons/Speakers participating in their programme have fully agreed to provide the session organiser with all potential conflicts of interest that may arise from their presentations.

• The existence of potential conflicts of interest does not necessarily indicate a bias. However, it is our ethical obligation to inform organisers and participants so that they are made aware of any relationship that might cause unintentional bias. The disclosure of interest should detail existing relationship with the sponsor of the Satellite Symposium or related organisations or companies.

• A potential conflict of interest may arise from various relationships, past or present, such as employment, consultancy, investments and stock ownership, funding for research, family relationship etc.

• Chairpersons/Speakers are requested to declare interest regarding their current presentation/topics on their first slide and provide the audience with necessary time to read this slide.

Intellectual property and Copyright
Intellectual property law protects the legal rights of creators and owners in relation to intellectual creativity. These works can be in the industrial, scientific, literary or artistic domains. The four main types of intellectual property rights are patents, trademarks, designs and copyright. Copyright protects original literary, artistic, dramatic and musical works, sound recordings, films or broadcasts.

IMPORTANT
Copyright material can be copied for educational purposes if the copying is not done through reprographic means (e.g. by means of photocopying, facsimile, scanning or other mechanical device) and the source is acknowledged. The copied material cannot be used for commercial purposes.
Licensing for copyrighted work is the sole responsibility of the sponsor of the Industry Session.

Changes in the scientific programme content
• Changes cannot be made without the specific approval of the Congress Programme Committee (CPC)
• Programme content received after 16 March 2016 will not be included in the Final Programme
• Changes will be included in Mobile App and to the Scientific Programme & Planner.
• Failure to adhere to announced/approved programme content will be considered a violation of the Guidelines for Industry Participation. This is valid for both the industry scientific activities (and/or any potential webcasts of the sessions).

PREPARING YOUR INDUSTRY SPONSORED SESSION REQUIREMENTS
Badges, right of admission reserved
• All persons involved in the organisation of Industry Sponsored Sessions (film crew, technicians, participants…) must have a valid badge: General Exhibitor*, Scientific Exhibitor**, active participant or day ticket.
• All persons attending Industry Sponsored Sessions must be registered either as active participants, exhibitors; persons without a badge will not be allowed to enter the room.
• Industry Sponsored Sessions organisers are allowed to scan the badges of congress participants with their approval. A registered congress participant cannot be refused entry to a session if they do not wish their badge to be scanned.

*General Exhibitor Badges for Non-Exhibitors will give the holder access to the Industry Sponsored Sessions of the organising company during the congress opening hours. These badges do not give the holder any exhibitor rights.
**Scientific Exhibitor Badges for Non-Exhibitors will give the holder access to the scientific sessions of the Heart Failure. These badges do not give the holder access to an official congress bag and/or accreditation.

Speaker Service Centre (SSC)
Heart Failure 2016 offers computerised presentation facilities for all lectures. The use of the Speaker Service Centre is mandatory, free, and offers audio-visual assistance to all speakers.

The Speaker Service Centre will be open as follows:

<table>
<thead>
<tr>
<th>Date</th>
<th>Times</th>
</tr>
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<tbody>
<tr>
<td>Saturday 21 May 2016</td>
<td>07:30 – 18:30</td>
</tr>
<tr>
<td>Sunday 22 May 2016</td>
<td>07:30 – 18:30</td>
</tr>
<tr>
<td>Monday 23 May 2016</td>
<td>07:30 – 18:30</td>
</tr>
<tr>
<td>Tuesday 24 May 2016</td>
<td>07:30 – 12:30</td>
</tr>
</tbody>
</table>
To avoid last minute technical problems, session organisers are strongly encouraged to make sure their speakers use the Speaker Service Centre to preload all presentations at least 3 hours prior to the session. If speakers choose to use their own laptop, responsibility for the technical outcome is completely assumed by the session organisers.

Overflow
Overflow on the room gate monitor in front of the lecture rooms will be made available upon request – companies need to approach the ESC room hostess.

Catering
- The Official Caterer of the Heart Failure 2016 is Gerist. All catering offered should be ordered from Gerist.
- The ESC does not guarantee that suitable space will be available to organise catering before or after their scheduled sessions.
- When suitable space is available, Industry Sponsored Session organisers may organise receptions before or after their scheduled sessions.
- Receptions can only be organised with the ESC official caterer.
- Lunch boxes will be obligatorily placed within the lecture room to serve the delegates attending the Industry Sponsored Session rather than passers-by. Exceptions are made for lecture rooms with insufficient space within the room.
- Reception space cannot be used for entertainment, poster displays, presentations or any other promotional purposes.
- Reception space must be open to all registered congress participants.
- Sessions organisers are encouraged to guarantee a healthy and balanced catering service to their delegates.
- Companies will have the right to serve alcoholic beverages during the receptions organised at the following dates and times only:

<table>
<thead>
<tr>
<th>Date</th>
<th>Times</th>
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</thead>
<tbody>
<tr>
<td>Saturday 21 May 2016</td>
<td>after 17:30</td>
</tr>
<tr>
<td>Sunday 22 May 2016</td>
<td>after 19:45</td>
</tr>
<tr>
<td>Monday 23 May 2016</td>
<td>after 19:45</td>
</tr>
<tr>
<td>Tuesday 24 May 2016</td>
<td>after 12:30</td>
</tr>
</tbody>
</table>

Extra services
The costs for any extra orders (i.e. catering service, extra audio-visual equipment, extra furniture, extra decoration, extra hostesses, etc) are not included in the session price. To order extra equipment we suggest you contact the official suppliers whose details will be communicated in due time. These details will be provided on www.escexhibition.org/HeartFailure2016

The ESC has established a co-ordination system to ensure that the various suppliers duly execute the numerous orders for Industry Sponsored Sessions. The ESC cannot however be held fully responsible for the services delivered by sub-contractors or the building.

Noise and disturbance
Industry Sponsored Sessions are official scientific programmes as validated by the Congress Programme Committee (CPC); their focus should remain scientific and any entertainment factors around the presentation (e.g. music, graphics, artists...) is highly dissuaded by the ESC. The ESC reserves the right to stop any activity which it considers inappropriate to the presentation of an Industry Sponsored Session or which is causing disturbance to any other activity (sponsored session or otherwise) in the vicinity.

PROMOTING AND FILMING
Invitations
- Invitations can be distributed at the entrance of the assigned room 30 minutes before the start of the session (15 minutes for Experts on the Spot sessions in AGORA).
- Invitations should not be distributed anywhere else in the building other than on the booth (except for EBAC Accredited Educational Programmes) and in the "Industry Sponsored Session Display Racks”.
- Invitations should not exceed the maximum size A4 (21 X 29.7cm).
- Invitations for EBAC Accredited Educational Programmes should not exceed the maximum size A5 (15 X 21cm) portrait format.
Invitations must be approved by the ESC before 13 April 2016

- Following approval by the ESC, session organisers can adapt approved invitations/flyers to their requirements whilst respecting the approved content.
- To facilitate the approval process, it is advised to adapt approved invitations/flyers for other promotional or sponsored materials.

Lecture room roll-ups

- Two Roll-ups (maximum height of 2.5m and maximum width of 1m, no electrical connections, no lights, and no sound) may be displayed in front of the lecture room door(s) 1 hour before the sessions start (15 minutes for Experts on the Spot sessions in AGORA).

Industry Sponsored Session display rack(s)

- Display rack(s) to promote Industry Sponsored Sessions only are located in a strategic location within the congress venue to promote these sessions.
- One A4 size slot will be allocated per session day, time-slot and lecture room order.
- Sessions organisers are responsible for storing the invitations and ensuring the racks are filled.
- Each company is responsible for printing sufficient invitations.
- Display rack(s) will be available from Saturday 21 May to Tuesday 24 May 2016.

NOTE

- The official language of Heart Failure 2016 is English.
- All flyers, items for distribution, promotional materials and presentations during Industry Sponsored Sessions must be in English.
- Distribution of translated printed documents is permitted.

IMPORTANT

- ESC approval is mandatory for all promotional material except abstracts books, slides, names signs, stage banners, table panels, lectern panels, question cards, note books and social events invitations.
- The ESC’s decision is final and does not require justification.
- The content of promotional material must not include any product names, or names that might be perceived as misleading product names, brand names or specific quality or virtues of a sponsoring industry and/or any of the industry’s product(s) either via text or visuals.
- All unauthorised material will be immediately removed.
- EBAC Accredited Educational Programme promotional material must respect the EBAC Template.
- ESC discourages promotional material, stands or door drops in hotels.
- The use of performance artists to attract delegates is forbidden within the building and strongly discouraged outside.
- Promotional material left in lecture rooms when the Industry Sponsored Session is over will be removed by official cleaning supplier.

Items for distribution

Session organisers can distribute approved items to delegates participating in their sessions. The ESC recommends that items for distribution are of scientific or educational value with a maximum purchase value of €60. For items which have no scientific or educational value, the maximum purchase value must not exceed €10. Items should be equally available to all participants of a session; selecting or drawing winners is not allowed.

All items for distribution should be declared to the ESC using the form available for this purpose, see www.escexhibition.org/HeartFailure2016.

Each session organiser should declare all items for distribution at their sessions in advance with a description/picture and unit price using the form available on www.escexhibition.org/HeartFailure2016. For more advice on items for distribution approval, contact heartfailureservices@escardio.org
**IMPORTANT**
- Items for distribution should be legal in the congress hosting nation, in terms of the item itself and any product advertised.
- Items for distribution must be safe for the user & not endanger health or reputation of congress participants or ESC.
- Items for distribution should be reasonable and to the value stated here, the item should in no way overshadow the main activity of the sponsor.
- The distribution must not disturb neighbouring sessions or cause queues outside the lecture room.
- Each session organiser is expected to show proof of purchase value either before or during the congress.
- Non-compliance will be considered a violation of these Guidelines.

**Branding**
The use of any ESC corporate branding and visuals (such as logos, images, graphics, and branding guidelines) is strictly forbidden in any advertising, publicity, signage, product, printed matter, film, video, other media etc. without prior request and subsequent written approval from the ESC.

A copy of the ESC Corporate Identity Rules and Regulations, the Branding Guidelines and ESC Corporate Logos and Visual form request may be obtained at following web address:  [www.escardio.org/The-ESC/About/Policies-statutes-and-reports/ESC-corporate-identity](http://www.escardio.org/The-ESC/About/Policies-statutes-and-reports/ESC-corporate-identity)

For further information please contact:  communications@escardio.org

**Heart Failure 2016 event visual**
An event visual was created to identify specifically with Heart Failure 2016. This visual is a derivative of the ESC logo and a reflection of the Heart Failure. The Heart Failure 2016 visual may be used by our industry partners to promote their congress activities. Use of the Heart Failure 2016 event visual is not mandatory. The use of the ESC logo is not allowed.

**Filming**
The ESC retains the right to record the sound and images of Industry Sponsored Sessions. Companies can film and webcast their own Industry Sponsored Sessions; each company is fully responsible for filming access to their sponsored session and have the right to refuse all other filming requests other than those of the ESC.

**Webcasts - Screencasts**
Companies may order a webcast or a screencast of their Satellite Symposia.

To ensure production of the webcast, the ESC will provide a clear timeline and technical specifications. Failure to follow this timeline and technical specifications may result in failure to make the webcast.

The webcast should be a true portrayal of the session scientific programmes approved by the Heart Failure Programme Committee. The ESC reserves all rights to remove content from their web site at any time where deemed necessary.

For further information please see Chapter 3 “Sponsorship”.

**Usage rights for music, images, and films**
Participating companies are solely responsible for paying all usage rights and royalties for the use of intellectual property (music, photos, movies, artwork, etc) used on the company’s Exhibition Stand; before, during and after an Industry Sponsored Session as well as during any company organised events at the venue or in the city where the congress is taking place. The ESC reserves the right to request a copy of the authorisation, or proof of payment of said rights that should cover the duration of the congress as well as the 2 days before and after the event. More information can be found on the World Intellectual Property Organisation website:  [www.wipo.int](http://www.wipo.int) and [www.wipo.int/treaties](http://www.wipo.int/treaties)

**ESC scientific session references**
Companies can make reference to the scientific sessions of the Heart Failure 2016 Congress but must systematically print the following text:  
“This session is an official scientific session of the Heart Failure 2016 Congress, X has, in no way been involved in, contributed to, or affected the outcome of this/these scientific session(s), wholly devised and organised by the Heart Failure 2016 Congress Programme Committee”. For further information on this session(s), please refer to [www.escardio.org](http://www.escardio.org).
3. SPONSORSHIP

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Independent research shows that companies who integrate additional marketing strategies into their congress plans are far more successful in attracting attendees to their booth.

3.1 KEY DATES

Until 31 October 2015  Sponsorship cancellation fee 10% of total amount due

From 1 November 2015  Sponsorship cancellation fee 50% of total amount due

Until 31 January 2016  Sponsorship cancellation fee 100% of total amount due

30 November 2015  Deadline to submit visual for Congress Bag
  Deadline to submit visual for delegate badge lace

8 January 2016  Deadline to submit first content for Mobile App

25 March 2016  Deadline to submit inside page advert Final Programme
  Deadline to submit advert for the Final programme
  Deadline to submit advert for Bookmark in Final Programme

21 March 2016  Deadline to submit congress news adverts

25 March 2016  Deadline to submit advert for Industry Programme
  Deadline to submit adverts for the Industry Programme booklet back cover and inside pages

31 March 2016  Deadline to send visuals for eBlasts emailing date 5 May

1 April 2016  Deadline to submit visuals for sitting cubes

11 April 2016  Deadline to send visuals for eBlasts emailing date 18 May

14 April 2016  Deadline to submit weblink advert (Industry Sponsored Session)

15 April 2016  Deadline to submit remaining content for Mobile App

18 April 2016  Deadline to submit visuals for onsite advertising

22 April 2016  Deadline to order Screencasts
  Deadline to order webcasts

21 – 24 May 2016  Heart Failure 2016
3.2 BOOKING PROCEDURE

Sponsorship, advertising and promotional options can only be ordered by an exhibiting company or a non-exhibitor Industry Sponsored Session organiser.

Cancelling a stand or a non-exhibitor Industry Sponsored Session at a later stage will also mean cancelling the sponsorship, advertising and promotional options.

APPLICATION FORMS
Exhibiting companies must complete and submit for all sponsorship, the application form on our website www.escexhibition.org/HeartFailure2016

APPLICATION DEADLINE
Sponsorship, advertising and promotional products are assigned on a "first-come first-served" basis and are subject to availability.

INVOICING
- Companies will be invoiced for the requested service(s) upon signature of the order form.
- Cancellation fees will apply upon signature of the order form.
- Precise and definitive accounting information must be provided on the initial e-application form.
- The ESC cannot reissue invoices for missing or incorrect data (addition of Purchase Order, changes of billing address).
- For all payment, invoicing and cancellation information, please see Chapter 5 “Finance and Invoicing”.

SPONSORSHIP CONTACT
- For any logistical queries, please contact Ms. Samantha Bickham of the ESC at sponsorship@escardio.org
- For further consultation on, and management of, your corporate investment and strategy, please contact the ESC Industry Relations Team (industry@escardio.org)

3.3 PRODUCT DESCRIPTIONS AND TECHNICAL SPECIFICATIONS

The following pages detail all existing Sponsorship, Advertising & Promotional options at Heart Failure 2016 and we will be pleased to consider additional sponsorship initiatives or suggestions.

Technical specifications listed hereafter are subject to modifications and will be updated on the ESC Exhibitors and Industry Partners Web Site: www.escexhibition.org/HeartFailure2016

IMPORTANT
- Unless specifically noted, the use of product names/brand names, misleading names that might be perceived as product/brand names and registered trademarks are not permitted for sponsorship and advertising products.
- In the event where product prescription information is specifically required by local healthcare authorities, the ESC align with local regulations.

NOTE
Creation of apps that relate to Heart Failure 2016 and its scientific programme are permitted, and subject to ESC approval. The use of any ESC corporate branding and visuals (such as logos, images, graphics, and branding guidelines) is strictly forbidden without prior request and subsequent written approval from the ESC. An event visual was created to identify specifically with Heart Failure 2016. This visual is a derivative of the ESC logo and a reflection of the Heart Failure. The Heart Failure 2016 visual may be used. The use of the ESC logo is not allowed. Furthermore if Industry Partners create apps that are to be used by delegates during the Congress, they must insist that apps are to be downloaded ahead of the Congress and that the congress Wi-Fi network is not used for this purpose.
General rule applicable for Promotional Adverts:

- 1 Advert promotes 1 event (Satellite Symposium, Hands-On Tutorials or Exhibition full details or activities).
- 1 Advert promoting 1 Session (Satellite Symposium, and Experts on the Spot Session(s), will be considered as 1 advert).
- 1 Advert promoting 1 Session with reference to the booth will be considered as 1 Advert.
- 1 Advert promoting 2 events (Satellite Symposium, and Hands-On Tutorials or Exhibition details) will be considered as 2 Adverts.
- 1 Advert promoting 1 Session and Exhibition full details or activities will be considered as 2 Adverts.

CONGRESS BAGS
Deadline: 30/11/2015
No Product Advertising Permitted
Exclusive Sponsorship

Secure high corporate visibility and association with the congress by exclusive sponsorship of the Heart Failure 2016 congress bag distributed to each registered delegate

Specifications:
High resolution corporate logo for in .ai and .eps formats (white + colour)

DELEGATE BADGE LACES
Deadline: 30/11/2015
No Product Advertising Permitted
Exclusive Sponsorship

The popular and highly visible official Heart Failure 2016 badge laces are available for exclusive sponsorship. The sponsor’s name and logo will be printed on the badge laces, distributed to all participants. Units supplied: 4 000

Specifications:
High resolution corporate logo in .ai and .eps formats (white + colour)

MOBILE APP
Deadline to submit first content: 8/01/2016
Deadline to submit remaining content: 15/04/2016
Product Advertising Permitted in sponsor button only
Exclusive Sponsorship

An innovative way for a sponsor to reach delegates by offering a mobile version of the Final Programme to enhance their onsite experience. This environmentally-friendly initiative is for smart phones & tablets.

The App offers the exclusive sponsor a dedicated button to promote congress activities. Co-promotion of the App is offered to the sponsor as well as sponsor acknowledgement on the opening page of the App.

The sponsor must send the first content:
- Company and Product Description
- Corporate logo for sponsor button
- Minimum of 1 image for carousel in sponsor tab

Specifications:
Supply About “company name” and Contact “Company name texts + minimum 1 visual size: 200x200 pixels (png format)
More details will be communicated at a later stage on www.escexhibition.org/HeartFailure2016

FINAL PROGRAMME
Deadline for inside pages: 25/03/2016
Deadline for back cover, inside covers: 25/03/2016
Product Advertising Permitted

Boost your visibility and reinforce your congress take-home messages by placing an advertisement in this essential congress document. The Final Programme with the full scientific agenda, Exhibition and Industry Sponsored Session information is inserted in the Official Congress Bag and distributed to each delegate, offering maximum exposure and recognition to the sponsor.
There will be 4,000 Final Programmes produced.

**Specifications:**
Printable size of artwork:
- Width: 160mm
- Height: 220mm
- Safety Zone: 210 mm (H) x 150 mm (W)
- Please see detailed specifications visual in download area: on www.escexhibition.org/HeartFailure2016

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**BOOKMARK IN FINAL PROGRAMME**  
*Deadline:* 25/03/2016

*Product Advertising Permitted*  
*Exclusive Sponsorship*

The bookmark is attached to the Final Programme and is included in each congress bag. This is a highly visible and effective manner for promotion of a company's congress activities or general awareness of product innovations.

There will be 4,000 Bookmarks produced.

**Specifications:**
Double sided:
- Artwork Size: 7 x 17.5 cm (may be subject to modifications)
- High-resolution PDF-file & JPEG with bleed and crop marks.
- Please see detailed specifications visual in download area: on www.escexhibition.org/HeartFailure2016

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**INDUSTRY PROGRAMME**  
*Deadline:* 25/03/2016

*Product Advertising Permitted*  
*Exclusive sponsorship*

The Industry Programme provides delegates with a full overview of the contribution industry partners have made to the congress. The Programme is a comprehensive series of invitations to Exhibition stands and Industry Sponsored Sessions. The exclusive sponsor will benefit from visibility via 3 advertisements on the back cover, inside front cover, and on the notepad.

There will be 4,000 Industry Programmes produced.

**Specifications:**
Artwork in landscape format only
Inside Front cover specifications:
- 150mm (H) x 170mm (W)
- Safety Zone: 130mm (H) x 140mm (W)
Back Cover Specifications:
- 150mm (H) x 210mm (W)
- Safety Zone: 130mm (H) x 180mm (W)

PDF documents must be sent to the ESC, with embedded all fonts, in press quality or accepted Macintosh electronic file using one of the following softwares:
- Indesign CS3 (No pantone colours)
- Illustrator CS3 (No pantone colours)
- Photoshop CS3 (all files 300dpi and CMYK)

Font folders are necessary
**INDUSTRY PROGRAMME INVITATION ADVERT**  
*Deadline: 25/03/2016*  
*Product Advertising Permitted for exhibition adverts only*

The Industry Programme advert is a double-sided invitation inserted in the Industry Programme detailing your company Exhibition stand or Industry Sponsored Sessions. The Industry Programme will be inserted in the official congress bag.  
**One Industry Programme invitation advert is included in the Satellite Symposia and Hands-On Tutorials promotional packages.**

**Specifications:**  
Artwork in landscape format only  
Advert Specifications:  
Industry Sponsored Session advert specifications  
- 150mm (H) x 200mm (W)  
- Safety Zone: 130mm (H) x 170mm (W)  
EBAC accredited advert specifications  
- 150mm (H) x 190mm (W)  
- Safety Zone: 130mm (H) x 160mm (W)  
Exhibition advert specifications  
- 150mm (H) x 180mm (W)  
- Safety Zone: 130mm (H) x 150mm (W)  
- Colours: 4 colour Print (full colour) No pantone colours

PDF documents must be sent to the ESC, with embedded all fonts, in press quality or accepted Macintosh electronic file using one of the following software:  
- Indesign CS3 (No pantone colours)  
- Illustrator CS3 (No pantone colours)  
- Photoshop CS3 (all files 300dpi and CMYK).

Font folders are necessary.

**WEBLINK**  
*Deadline: 14/04/2016*  
*No Product Advertising Permitted*

Create a weblink to invite delegates to your Industry Sponsored Sessions from the Heart Failure 2016 Scientific Programme & Planner (SPP). This invitation in PDF, HTML or Flash format, will communicate your congress message to delegates online.  
**One Weblink is included in the Satellite Symposia and Hands-On Tutorials promotional packages.**

**Specifications:**  
PDF PAGE:  
- Size: the lighter the better, screen quality, 600Kb max  
- No crops  
- Security: ideally locked  
- Open size: ideally 100%  
- Images: may be included  
HTML OR FLASH PAGE:  
Provide organiser with the invitation URL, not the company web site URL.  
Must be optimized for web 1280 x 1024 px: the lighter the better

**INFORMATION SCREEN ADVERT**  
*Deadline: 14/04/2016*  
*No Product Advertising Permitted (information screen not available for Hands-on Tutorials)*

Display details of your session on the 55” screen located at the entrance of your lecture room.  
- PowerPoint, 16:9, HD resolution (1920 x 1080).  
- The powerpoint maximum timing is 30 seconds,
- If there are multiple slide the total slide viewing need to add to a 30 sec (eg: 1st slide 12 sec, 2nd slide 10 sec, final slide 8 sec)
- If possible please name the file with your company name when sending it to sponsorship@escardio.org

HEART FAILURE CONGRESS NEWS

Deadline: 21/03/2016

No Product Advertising Permitted

The Heart Failure Congress News is the official congress newspaper distributed onsite and posted online. It contains the latest news on heart failure, including congress highlights, and presents an exceptional opportunity for an exclusive sponsor to advertise on the back cover, on all 4 editions.

Specifications:
Advertisement artwork size:
- Height: 150mm Width: 220mm
- High Definition PDF (Press quality or more). All fonts embedded.

Formats:
- Adobe Indesign CS 4, Adobe Illustrator CS 3 (save file as *.eps) Adobe Photoshop CS 3 (save file as *.tiff or *.eps) resolution at 300dpi at actual print size.

SCREENCAST – Slides & voices

Deadline: 22/04/2016

No Product Advertising Permitted

The screen cast will capture a speaker’s voice (no video) and panel discussion in a standard format. Screen cast files will be sent to Sponsors after the congress. The use of the Speaker Service Centre is mandatory.

Specifications:
Screen casts are available in all lecture rooms orders must be confirmed before 22 April 2016

WEBCAST – Slides, videos & voices

Deadline: 22/04/2016

No Product Advertising Permitted

The webcast will capture the live video and panel discussion in a standard format. Webcast files will be sent to sponsor after the congress. The use of the Speaker Service Centre is mandatory.

The webcast will capture your speaker and panel discussion in a standard format. It is compulsory to use the Speaker Service Centre to record the webcast. The ESC will provide Webcasts sponsors with the video files in the timeliest manner.

Specifications:
Before the Congress:
- The webcast sponsor can provide a customised background image (format: jpg or png 1920 x 1080 (72 dpi).
- In any other case the Heart Failure background image will be used by default.

During the Congress:
- Each speaker presenting at the session must go to the Speaker SSC at least 3 hours prior to the commencement of the session to upload their slides. If this requirement is not filled, a Webcast cannot be made of the session and no refund can be made.
- Speaker presentations must be played from the ESC computer located at the lectern (no personal computers allowed).
- A Camera is adjusted on the lectern and the panel only and supervised throughout the session to ensure good framing.

After the Congress:
- The ESC will provide the sponsor with 2 mp4 files per presentation (1 HD and 1 SD)

Format H264 over mp4 with 2 frames size:
- 720p (HD) 3Mb/s (for computers and tablets with a good internet connection LAN / Wi-Fi)
- 360p (SD) 300 Kb/s (for Smartphone with a cellular internet connection 3G)
Reach out to Heart Failure 2016 pre-registered delegates two weeks and/or three days prior the congress via an electronic invitation to your exhibition space, or Industry Sponsored Sessions. A customised mailing created exclusively will be mailed to approximately 2 500 delegates on 5 May 2016 and to 4 000 delegates on 18 May 2016. Due to the limited number of electronic invitations, be sure to reserve early.

A carousel at the top of the mailing will show each sponsor’s advert, session title, time and lecture room. The sponsor adverts shown in the carousel do not open the pdf version of the advert. 10 visuals will be aligned in each mailing and will each include:
- Sponsor advert visual
- Session title
The delegate will be able to open a pdf enlarged version of each sponsor advert by clicking on the advert visual or the session title.

One advert is considered as promoting one event, ie one Industry Sponsored Session with reference to exhibition activities is accepted. An advert cannot be considered to promote multiple events, ie promotion of one Industry Sponsored Session and full list of exhibition activities is not acceptable. To promote multiple activities, the equivalent number of eblasts must be ordered and can then be merged for promotion where requested by the sponsor.

**Specifications:**
*E-Blast sponsors must provide:*
- 1 advert visual for carousel - size 600 x 150 pixels – weight: 50 ko max
- 1 advert visual for mailing content - size: 250 x 145 pixels - weight: 50 ko max (recommendation: include your logo)
- 1 Pdf format advert

Please refer to specification document on www.escexhibition.org/HeartFailure2016

---

**ONSITE ADVERTISING**
*No Product Advertising Permitted*

There are several opportunities for our industry partners to promote their congress and corporate messages to delegates’ onsite. You will find an extensive presentation on the following link:
www.escexhibition.org/HeartFailure2016
4. PARTNER SERVICES

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4.1 ROOMS AT HEART FAILURE

The ESC has created three product categories to allow companies to organise different meeting formats within the congress centre during congress hours.

Embargo regulations
Industry meetings open to Heart Failure 2016 delegates are strictly forbidden outside the official ESC offer (Industry Sponsored Sessions, Rooms at Heart Failure). Companies are requested to respect this rule from 21 May through 24 May 2016, 08:00 to 20:00.

FUNCTION SPACES

Companies are allowed to host a limited number of guests and organize small and informal meetings in a range of Function Spaces on offer within the congress centre.

Product specification
- The ESC allows companies to host a limited number of guests and organise small informal meetings (approx 18 pax in boardroom set-up).
- No press conference, training or showcasing of products/therapies, or announcement of scientific results may take place in the Function Spaces.
- Function Spaces in the congress centre can be reserved only through the ESC.
- Function Spaces will include light, electricity, air-conditioning, daily cleaning and standard boardroom set-up for 10 pax. Customised set up, change of set up or additional furniture and AV need to be ordered from ESC official suppliers and are billable as extras.
- Unless otherwise agreed, Function Spaces are rented for a minimum of 5 days, from Friday 20 May to Tuesday 24 May 2016.
- Rental cost (excl. VAT): €5 000
**Access schedule**

**Friday 20 May 2016**

<table>
<thead>
<tr>
<th>Time</th>
<th>Access for exhibitors - Room set-up and decoration allowed</th>
<th>Access for delegates not allowed</th>
</tr>
</thead>
<tbody>
<tr>
<td>08:00 - 19:00</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**Saturday 21 May, Sunday 22 May and Monday 23 May 2016**

<table>
<thead>
<tr>
<th>Time</th>
<th>Access for exhibitors and delegates</th>
</tr>
</thead>
<tbody>
<tr>
<td>07:30 - 19:00</td>
<td></td>
</tr>
</tbody>
</table>

**Tuesday 24 May 2016**

<table>
<thead>
<tr>
<th>Time</th>
<th>Access for exhibitors and delegates</th>
<th>Removal of Function Space valuables</th>
</tr>
</thead>
<tbody>
<tr>
<td>07:30 - 12:30</td>
<td></td>
<td></td>
</tr>
<tr>
<td>13:30 - 20:30</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**INDUSTRY MEETING ROOM**

Depending on availability, a limited number of Industry Meeting Rooms might be available for one-shot occasional meetings. The standard set up will be boardroom.

**Product specification**

- The ESC allows companies to host a limited number of guests and organise small informal meetings (approx 18 pax in boardroom set-up).
- No press conference, training or showcasing of products/therapies or announcement of scientific results may take place in the Industry Meeting Room.
- Industry Meeting Rooms are reserved through the ESC.
- Industry Meeting Rooms will include light, electricity, air-conditioning, daily cleaning and standard boardroom set-up for 10 pax. Customised set up, change of set up or additional furniture and AV need to be ordered from ESC official suppliers and are billable as extras.
- Industry Meeting Rooms are available for rental for a minimum of 1 day from Saturday 21 May to Monday 23 May 2016.
- Due to limited availability ESC will seek to ensure assignment to a maximum number of companies. A same company will not be allowed to monopolise the availability of the Industry Meeting Room(s).
- Rental cost communicated upon request.

**CLOSED INDUSTRY MEETING**

The ESC allows companies to organise staff meetings, briefings, investigator or other type of closed meetings within the congress centre with the following requirements:

**Product specification**

- Meeting “is closed” and on invitation.
- Maximum attendance is 150 guests.
- Meeting can be promoted from the exhibitor booths.
- Closed Industry Meetings are permitted in and around the congress centre for 150 pax, any requirements for meetings exceeding this number should be addressed to the ESC for review and approval.
- Closed Industry Meetings within the congress centre will be held in fully furnished and AV equipped lecture rooms (theatre style only – No alteration of the room set-up allowed).
- Unless otherwise agreed, closed industry meetings organisers have access to their assigned lecture room 15 to 30 minutes before their scheduled time slot.
- Entry to the Closed Industry Meeting must be controlled by the organiser at the door(s)
- Rental period: the ESC deals with requests on an individual basis.
  
  Closed Industry Meetings are permitted within the congress centre from 08:30 to 17:30 on Saturday 21 May 2016, from 08:30 to 18:00 from Sunday 22 May to Monday 23 May 2016 and from 08:30 to 12:30 on Tuesday 24 May 2016.
  
  From March 2016, the ESC will confirm the time slot and room reserved for the meeting to the closed industry meetings organisers.
- Rental costs (excl. VAT): €3 000 per 60-minute meeting – Additional €1 500 charged per increment of 30 minutes. The organiser must include the 30-minute set up in their rental cost.
IMPORTANT
Presentations for Closed Industry Meetings cannot be downloaded at the Speaker Service Centre. Closed Industry Meetings organisers have to bring their own laptop to the lecture room and connect it to the lectern. An HDMI cable is available at the lectern for this purpose.

BOOKING PROCEDURE
"Rooms at Heart Failure" can only be ordered by an exhibiting company or a non-exhibitor Industry Sponsored Session organiser.

Cancelling a stand or a non-exhibitor Industry Sponsored Session at a later stage will also mean cancelling the rental of Function Spaces, Industry Meeting Rooms and Closed Industry Meetings.

Application request
For application, please contact the ESC Industry Relations Team at industry@escardio.org.

Application deadline
Deadline for application is 30 November 2015.

Rooms at Heart Failure contact
For any logistical queries on the above, please contact Ms. Maud Paysse at heartfailureservices@escardio.org

Appointed agency
- Sponsoring industries should inform the ESC, in writing. Requests from unknown agencies will not be taken into account.
- Applications for Function Spaces, Industry Meeting Rooms and Closed Industry Meetings must be submitted by the sponsor. Correspondence for the above items should be made exclusively between this company and the ESC.
- It is not the role of any agency to make initial enquiries or reservations with the ESC independently of the sponsoring industry.
- The named agency cannot fully act as if it were the company itself and the company will continue to be held entirely responsible and accountable for activities organised in its name by its agency.
- The ESC has created these Guidelines as an essential tool on how to host Function Spaces, Industry Meeting Rooms and Closed Industry Meetings. It is obligatory that every appointed agency read these Guidelines and all other documents posted on www.escexhibition.org/HeartFailure2016 website in order to have a proper working relationship with the ESC congress division. The sponsor is responsible for communicating these guidelines to staff and appointed agencies.
- The ESC reserves the right to inform the room organisers if the appointed agencies have not read or understood the Guidelines and the companies will ensure smooth communication is re-established.

BADGES, RIGHT OF ADMISSION RESERVED
- All persons involved in the operation of Function Spaces, Industry Meeting Rooms, Closed Industry Meetings (film crew, technicians, participants, etc) must have a valid badge: General Exhibitor, Scientific Exhibitor, active participant or day ticket.
- All persons visiting Function Spaces, Industry Meeting Rooms and Closed Industry Meetings must be registered either as active participants, exhibitors or journalists; persons without a badge will not be allowed to enter the room.

ROOM ASSIGNMENT
- "Rooms at Heart Failure" will be assigned on “first-come first-served” basis.
- Rooms in the congress centre can be reserved only through the ESC.
- The ESC can offer a limited number of “Rooms at Heart Failure” within the congress centre.
- The ESC has the right to modify assignment as it sees fit to best accommodate as many requests as possible.
- The ESC has the right to modify room assignment in the event of last minute changes.
- The ESC cannot handle any meeting requests for industry meetings outside the congress centre.
- The ESC will suggest rooms in a written proposal to requesting companies and the company can accept or decline within the given deadline.
- Companies not responding by the deadline will be assumed to have accepted the assigned rooms.

ROOM SET-UP
- Function Spaces will include standard boardroom set-up for 10 pax, electricity, air-conditioning, and daily cleaning. Additional furniture and AV, change of set-up need to be ordered from ESC official suppliers and are billable as extras.
- Industry Meeting Rooms: rooms will include standard boardroom set-up for 10 pax, electricity, air-conditioning and daily cleaning. Additional furniture and AV, change of set-up need to be ordered from ESC official suppliers and are billable as extras.
- Closed Industry Meetings within the congress centre will be held in fully furnished and AV equipped lecture rooms (theatre style only – no alteration of the room set-up allowed).

**INVOICING**
- Function Spaces, Industry Meeting Rooms, Closed Industry Meetings will be invoiced for the requested service following signature of the appropriate order form.
- The ESC cannot re-issue invoices for missing or incorrect data (addition of Purchase Order, changes of billing address, etc...).
- Payment for “Rooms at Heart Failure” must be made within the payment deadline and latest by 20 May 2016.
- Payment must be made within the payment deadline or the room will be released for other companies.
- For all payment, invoicing and cancellation information, please see Chapter 5, “Finance and Invoicing”.

**SIGNAGE**
- The ESC will take care of the generic signage within the congress centre.
- No other signage or promotion can be made within the building.
- Function Spaces: ESC will provide one self-standing panel in front of each Function Space (specifications to be communicated at a later stage).
- Room branding must receive prior approval from the ESC (company name, corporate logo & visual only).

**CATERING**
- Catering services within the Function Spaces, Industry Meeting Rooms and Closed Industry Meetings can be organised with the ESC official caterer at the sponsor’s cost. The Official Caterer of the Heart Failure 2016 is Gerist.
- Organisers are encouraged to guarantee a healthy and balanced catering service to their delegates.
- Companies will have the right to serve alcoholic beverages during the receptions organised at the following dates and times only:

<table>
<thead>
<tr>
<th>Dates</th>
<th>Times</th>
</tr>
</thead>
<tbody>
<tr>
<td>Saturday 21 May 2016</td>
<td>after 17:30</td>
</tr>
<tr>
<td>Sunday 22 May 2016</td>
<td>after 19:45</td>
</tr>
<tr>
<td>Monday 23 May 2016</td>
<td>after 19:45</td>
</tr>
<tr>
<td>Tuesday 24 May 2016</td>
<td>after 12:30</td>
</tr>
</tbody>
</table>

**EXTRA SERVICES**
The costs for any extra orders (i.e. catering service, audio-visual equipment, furniture, extra decoration, hostesses, etc) are not included in the room rental price.

Extra services within the Function Spaces, Industry Meeting Rooms and Closed Industry Meetings can be organised with the ESC official suppliers at the sponsor’s cost.

The ESC cannot however be held fully responsible for the services delivered by sub-contractors or the venue.

**4.2 EXHIBITION COLUMN BRANDING AT HEART FAILURE**

**Printed panels for columns**
- Depending on your stand height you will be able to cover the column adjacent to your stand. Brand the column to associate it to your stand promotion.
- Product advertising is permitted; badge access area.
- Sizes:
  - Small Column: 50cm X 250cm (or 300cm depending on height of stand)
  - Large Column: 65cm X 250cm (or 300cm depending on height of stand)

Branding Fee: € 1500 per column (excluding VAT and production cost).
Production information

- If the column is located nearby a stand area (but not inside), the column area can be rented only by the exhibitor assigned in direct vicinity to this column (rental upon request and exclusively via ESC).

- The use of product names / brand names / logos is allowed. This should not be considered as regular onsite advertising.
- The sponsor can either organise the production of the visuals at its own expenses either via its own stand building agency or via the local supplier, SSD Grafiche, email: benedetta@ssdgrafiche.it

4.3 INDUSTRY COACH PARKING

Heart Failure 2016 will have a strict traffic plan in order to allow congestion free access to all delegates. Buses and coaches will not be allowed to drop off or pick up in the streets adjacent to Fortezza da Basso. It is possible to drop off or pick up in the dedicated area in front of the main entrance and each coach and bus will be limited to 10 minutes parking in this area.

No pre booking available for coaches or buses and note that there is no parking space available in Fortezza da Basso.

For more details, refer to the loading access plan available www.escexhibition.org/HeartFailure2016

4.4 GROUP REGISTRATION

Group Online services are available on www.escardio.org through your “My ESC “account. For more details contact our Group Registration Department at: hfregistration@escardio.org

ADDRESS DATA QUALITY

We draw your attention to the importance of receiving valid and complete delegate information (postal addresses and emails). This is of great concern not only to the ESC but to:

- Your attendees - To receive the journal subscription if included in the registration fee, as well as Industry activity eBlasts
- Exhibiting companies - To retrieve valid and exploitable data from badge readers during the congress and to guarantee the delivery of Industry promotional eBlast

NOTE

Only registrations from industries or their agents providing valid addresses for each attendee will be processed. Without this information; registrations will not be accepted. If the valid address is submitted at a later stage, the fee corresponding to the period when the ESC receives this information will apply.

DEADLINES

21 March 2016 Early Fee Registration Deadline
18 April 2016 Late Fee Registration Deadline

4.5 HOTEL SERVICES

Companies participating in the Heart Failure 2016 may wish to make group hotel reservations for employees and invited guests.

For information and requests, please contact by email the appointed housing agency OIC Srl housingHF@oic.it or visit the hotel accommodation section on the Heart Failure 2016 web page www.escardio.org.
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It is the ESC’s policy that all invoices be paid by the date indicated on the invoice or before the opening of the congress on 20 May 2016, should this date fall first.

Value added taxation
Italian VAT rules will apply for, exhibitor badges, registration fees and hotel accommodation sales. For such services, Italian company VAT registered in Italy will have to auto reverse the VAT in their home country (general EU services directive).

All other services are subject to French VAT according to general EU services directive and reverse charge procedure may apply. In this case the customer must auto reverse the VAT in their home country; companies registered in a country outside of the European Union are encouraged to seek advice on reclaiming VAT payment.

5.1 EXHIBITION

INVOICING
• Exhibition space will be invoiced for the requested service following assignment of your stand.
• Payment for exhibition space must be made within the payment deadline (30 days from date of invoice) and latest by 20 May 2016.

CANCELLATION POLICY
Cancellation Fees will apply as of receipt of the signed order form as follows:
- 10% until 31 October 2015
- 50% from 1 November 2015 to 31 January 2016
- 100% from 1 February 2016

Cancellation fees will be charged despite unprocessed payments.

Requested stand size may be revised downwards by the client with no cancellation fees up until 30 November 2015, any down-sizing post this date will be subject to cancellation fees as outlined above. Given serious cause the ESC is entitled to postpone, to curtail the duration, to close the exhibition completely or in part for any period, or to cancel. In the event of complete or part postponement or curtailment, the order form is regarded as valid for a possible new date and new duration for the said congress and location only. If, for any reason, Heart Failure 2016 has to be cancelled, the ESC will refund to the exhibitors the sum paid to the ESC for contractual commitments less expenses incurred in preparation of these contracts, with liability for either party to the contract.

Cancelling your exhibition space will mean:
• Pay the non-exhibitor fee for your Industry Sponsored Sessions.
• Cancelling your Sponsorship, Advertising & Promotional items if no Industry Sponsored Sessions has been ordered
• Cancelling your Function Spaces, Industry Meeting Room, Closed Industry Meeting if no Industry Sponsored Sessions has been ordered
• Lose your Exhibitor rights, which include Exhibitor badge allocation (General Exhibitor, Scientific Exhibitor).

5.2 INDUSTRY SPONSORED SESSIONS

INVOICING
• Industry Sponsored Sessions will be invoiced for the requested service following confirmation of your time slot.
• Lecture rooms will be invoiced upon assignment of the rooms.
• Once these deadlines have passed, Industry Sponsored Sessions will be invoiced on submission of their application.
• Payment for Industry Sponsored Sessions and lecture rooms must be made within the payment deadline (30 days from date of invoice) and latest by **20 May 2016**.

CANCELLATION POLICY
Cancellation Fees will apply as of receipt of the signed order form as follows:
- 10% until 31 October 2015
- 50% from 1 November 2015 to 31 January 2016
- 100% from 1 February 2016

Cancellation fees will be charged despite unprocessed payments.

5.3 SPONSORSHIP

INVOICING
• Sponsorship, Advertising & Promotional items will be invoiced for the requested service following signature of the appropriate order form.
• Payment for Sponsorship, Advertising & Promotional items must be made within the payment deadline (30 days from date of invoice) and latest by **20 May 2016**.

CANCELLATION POLICY
Cancellation Fees will apply as of receipt of the signed order form as follows:
- 10% until 31 October 2015
- 50% from 1 November 2015 to 31 January 2016
- 100% from 1 February 2016

Cancellation fees will be charged despite unprocessed payments.

5.4 ROOMS AT HEART FAILURE

INVOICING
• Function Spaces, Industry Meeting Rooms, Closed Industry Meeting will be invoiced for the requested service following signature of the appropriate order form.
• Payment must be made within the payment deadline (30 days from date of invoice) or the room will be released for other companies.
• Payment for Rooms at Heart Failure must be made within the payment deadline (30 days from date of invoice) and latest by **20 May 2016**.

CANCELLATION POLICY
Cancellation Fees will apply as of receipt of the signed order form as follows:
- 10% until 31 October 2015
- 50% from 1 November 2015 to 31 January 2016
- 100% from 1 February 2016

Cancellation fees will be charged despite unprocessed payments.
5.5 ADMINISTRATIVE FEES RELATED TO INVOICING CHANGES

All invoices will be raised using the Invoicing Data provided by the company on the various application forms. Please ensure the information provided is correct for invoicing. Please provide a PO number when submitting an application form. An administrative fee of €70 + VAT will be charged for any requested changes to an invoice once it has been issued.
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6.1 GENERAL

Returning an application form constitutes an Agreement and implies accordance with the Guidelines and any provisions contained herein for Industry Participation for the Heart Failure 2016.

These conditions supersede any others written agreements ESC may have with Industries except otherwise mutually agreed upon between the Parties.

INDEBTEDNESS

If the Industry fails to meet its financial obligations, additional expenses or other claims arising from the contract, the ESC is entitled to prevent the Industry from accessing the service (incl. rental space) as long as a joint solution is not identified.

COUNTERCLAIMS RIGHTS RENOUNCED

The Industry renounces the right to offset counterclaims against any fees for service payable in time unless the counterclaims are undisputed or have been confirmed by a court of law.

PENALTIES

Non respect of the obligations set in these Guidelines may result in the loss of eligibility to participate in future Heart Failure Congresses. The procedure for policing and enforcing the violation system is as follows:

The ESC will report alleged violations to the Guidelines for Industry Participation Committee. After considering the available evidence, a representative of the relevant company having been invited to present the company's view, the Committee will give its opinion. This will be confirmed in writing after the Congress. Appeals may be made to the Board of the HFA.

First serious violation:
First written warning

Second serious violation:
Loss of eligibility to participate in future Heart Failure Congresses for a period of two years.

6.2 RESPONSIBILITY

The Industry shall ensure it is compliant with all national, international regulations but also any technical and safety regulation required by the Building owner where the Heart Failure 2016 is held.

The Industry is liable for the content of its presentation, promotional materials and/or any other information presented during Heart Failure 2016. The Industry shall hold the ESC harmless from any third Party's claim arising out from infringement or breach of copyright protected content or material.
Each company accepts their sole and individual responsibility to ensure that all their activities in relation to Heart Failure 2016 (exhibition, sponsored sessions, sponsorship, etc) are in full respect of applicable laws, regulations, guidelines and relevant trade association codes of practice.

REGULATION ON PARTICIPATION OF MEDICAL CONGRESS EXHIBITIONS
According to Italian legislation, any Marketing Authorisation Holder or pharmaceutical company responsible for the commercialisation of a drug, which organises or helps to organise, whether by direct or indirect funding in Italy or abroad, a congress, or a meeting on topics in any way related to the use of medicines, shall notify the competent Unit of the Italian Medicines Agency (AIFA) at least 60 days before the date of the event to ensure that these adhere to strict technical criteria and aim to provide further knowledge in the fields of chemistry, pharmaceutical technology, biochemistry, physiology, pathology and clinical medicine.

AIM Group International has been appointed as the official agency for AIFA submission to support sponsors and exhibitors with these formalities. Pharmaceutical companies which require the authorisation from AIFA are advised to contact:

AIM Group International - AIM Education S.r.l
Ms Cristina Ghidoli
Via G. Ripamonti, 129
20141 Milan / Italy
Tel:  +39 02 56601.1
Fax:  +39 02-70048585
mail: c.ghidoli@aimgroup.eu
www.aimgroupinternational.com

DAMAGES
Any defects within rental areas found at the end of the Congress shall be deemed to have occurred during this period, unless the Industry reported the aforesaid defects to the ESC in writing at the start of the rental or can irrefutably prove that the defects concerned already existed before the rental.

The industry shall use the rental areas and its equipment carefully and for its intended purpose and shall return it at the end of the rental period in the same condition in which it was at the start of the period.

All damages caused by any factor whatsoever during the rental to the rented premises or to any spaces that are made available to the Industry must be repaired by the Industry, in so far as such damage was not caused by the ESC and/or its personnel or other Industries.

EXCLUSION FROM LIABILITY
The ESC shall not be liable to support any financial charge, unless the damage is a consequence of intent or deliberate recklessness on the part of the ESC.

Neither the ESC nor the Building owner can accept any liability for loss or damage to Industry equipment.

The ESC shall not be responsible for any loss or profits or consequential damages of the Industry, its participants or for damages suffered as a consequence of the activities of others Industries or of obstacles to the use of the Premises which are caused by third party unless there has been intent or deliberate recklessness on the part of the ESC.

The ESC does not undertake to safeguard the rental areas and excludes, for its staff as well, all liability for damage to these, for theft of these, or loss, except in cases of intent or gross negligence. This exclusion from liability also applies if industry equipments are seized and stored by the ESC due to infringement of the present conditions of participation. This exclusion of liability is in no way impaired by the special security measures taken by the ESC.

Furthermore the ESC explicitly excludes all liability for any disadvantages or damage incurred to Industry due to erroneous details on space allocation, stand construction, catalogue entries or other errors in ancillary services.

Property of the Industry and of third parties shall remain on the premises at their own risk. The ESC will not be responsible for the insurance of such items. The ESC shall not be liable for any injury or damage howsoever caused to goods and/or persons in the Building and/or on the adjacent sites.
6.3 INSURANCE

All industries must send a copy of their insurance certificate to the ESC Industry Services Team (heartfailureservices@escardio.org) with their stand design submission by 16 March 2016. In the event, the ESC Industry Services Team does not receive the certificate in due time or does not receive the certificate at all, please be informed that the ESC will not proceed with automatic reminder and only the Industries would be held responsible for this lack of information which can be, at the discretion of ESC, considered as a breach of contract.

The civil liability insurance shall cover all damages to persons and property that may be caused by its employees, agents or subcontractors as well as damages caused by guests, visitors or those participating in the event.

While on the rented premises, exhibition goods and packaging materials shall be insured at the expense and risk of the Industry. Industry should therefore contact their own insurance company.

Industry shall take out as well adequate insurance for third-Party Liability. Industry will be liable for the safety of participants on and around their stand area. In accepting ESC terms of sale, Industry undertakes to indemnify the ESC against any and all losses resulting from an unsafe construction, unsafe exhibits or the actions/inactions of its staff. The Industry, personnel engaged by or on behalf of the Industry, and third parties such as other participants, subcontractors, guests, visitors are in the Rental area at the risk of the Industry, or, as the case may be, these third parties. The ESC is not required to insure these risks.

The Industry shall indemnify the ESC against all claims which third party may be able to enforce against the ESC in connection with acts and omissions of the Industry or of persons for whom the Industry is liable or who are present on account of the Industry.

6.4 COPYRIGHT

The Industry acknowledges and agrees that: (a) the ESC owns all right, title and interest in the ESC Trademarks and ESC Content; (b) nothing in this Agreement shall confer in the Industry any right of ownership in the ESC Content or the ESC Trademarks and that all uses of the ESC Trademarks shall inure to the benefit of ESC; and (c) the Industry shall not now or in the future contest the validity of the ESC Trademarks or use or authorise the use of any trademarks, service marks or logos that are confusingly similar to the ESC Trademarks.

ESC acknowledges and agrees that: (a) the Industry owns all right, title and interest in the Industry Materials and the Industry Trademarks; (b) nothing in this Agreement shall confer in ESC any right of ownership in the Industry Materials or the Industry Trademarks and that all uses of the Industry Trademarks shall inure to the benefit of Industry; and (c) ESC shall not now or in the future contest the validity of the Industry Trademarks or use or authorize the use of any trademarks, service marks or logos that are confusingly similar to the Industry Trademarks.

6.5 FORCE MAJEURE AND LIMIT OF LIABILITY

If the ESC is unable to make the agreed services fully available to the Industry in accordance with the agreement on account of Force Majeure or any other causes or circumstances preventing the ESC from organising the event, the ESC will refund to the Industry the sum paid to the ESC for contractual commitments less 10% administrative fees. The ESC shall not be liable for any other consecutive damages suffered by the Industry from partial or complete curtailment of services.

6.6 TERMINATION OF THE AGREEMENT

If after binding application and conclusion of the contract the ESC should accept that an industry may withdraw from their contract, the Industry is liable for the full amount of the rental fee including all surcharges and associated costs.
6.7 JURISDICTION AND APPLICABLE LAW

In the event of any disputes, controversies or claims arising in connection with the Agreement or arising out of, or relating to, any provision of the Agreement or the breach thereof, the Parties shall try to settle the problem amicably between themselves. Should the Parties fail to come to an agreement within Sixty (60) Days from the first notice of such dispute, controversy or claim; the same shall be finally settled by the competent Court of Grasse, France.

The Agreement shall be construed in accordance with the French Laws.