### EHR 12013



Dear Exhibitor,

This Update contains important logistical information concerning **EHRA EUROPACE 2013**. Therefore, please ensure this message and the Industry Guidelines are distributed to all your staff and agencies involved in this Congress.

All the stand service order forms and the Industry Guidelines are available on the following site:

http://www.escexhibition.org/EUROPACE2013

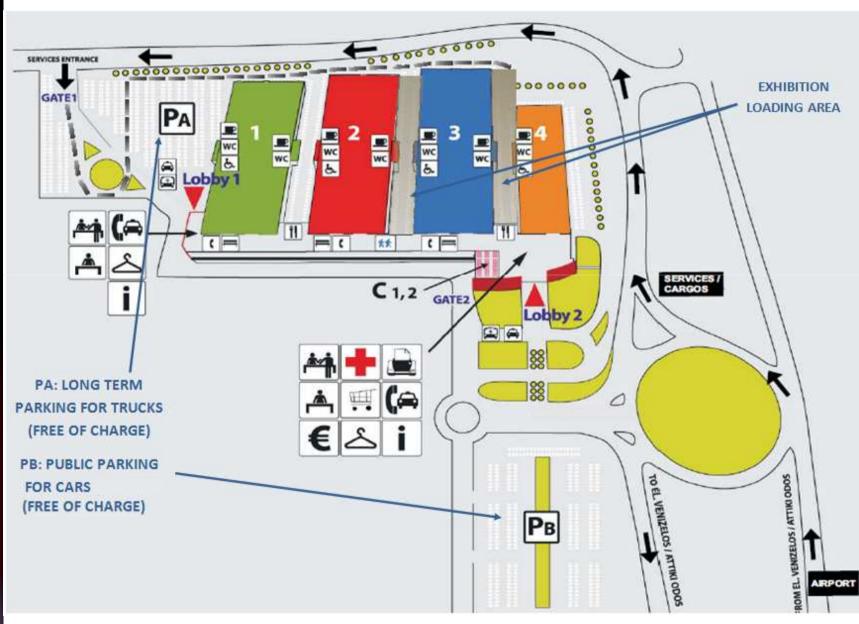




- 1. Access and Parking
- 2. Bus Schedule
- 3. Build up and Break down
- 4. Cleaning & waste removal
- 5. Security
- 6. Delivery Address and Storage
- 7. Stand Service Orders
- 8. Exhibition Opening Hours
- 9. Exhibitors Registration and Badge Readers
- 10. Important Reminders
- 11. Future ESC Congresses

# EHR 12013







Bus transfers will be daily available from major hotels and Athens airport to the Metropolitan congress centre.

The bus schedules will be available on our exhibitor website:

http://www.escexhibition.org/EUROPACE2013/exhibition/default.aspx

Direct link to the schedule:

http://www.escexhibition.org/EUROPACE2013/exhibition/ESC%20Items/ EHRA%202013%20Transport%20Made%20Easy%20-%20Bus%20Schedule.pdf



- **1.** Make sure to book a unloading <u>timeslot</u> from **FAIREXX**, the Official ESC Logistics Provider. They will manage trucks arrival and access to the Hall 3 for unloading.
- **2.** On arrival, drivers should report to **FAIREXX** staff to obtain a **Working Pass**. This pass carries the name of the individual, company and booth number and needs to be carried at all times during the build up/break down.
- **3.** Build-up Schedule:

Thursday 20 June	08:00 - 12:00 12:00 - 23:00	Exhibition Build-up (>120m² stand area only) Exhibition Build-up (>70m² stand area only)
Friday 21 June	08:00 - 12:00 12:00 - 23:00	Exhibition Build-up (>25m² stand area only) Exhibition Build-up (all stands)
Saturday 22 June	08:00 - 15:00 15:00 - 20:00	Exhibition Build-up (all stands) Exhibit decoration only
Sunday 23 June	08:30 - 12:00 12:00 - 19:00	Exhibition CLOSED – ESC inspection and staff briefings can be held on the stands  Exhibition OPEN



### **Break Down Timetable**

Wednesday 26 June 08:30 – 12:30 Exhibition OPEN

12:30 – 15:00 Exhibition CLOSED

15:00 – 23:00 Exhibition Dismantling

**Thursday 27 June** 08:00 – 20:00 Exhibition Dismantling

#### **IMPORTANT:**

No dismantling before 15:00 Wednesday 26 June. If valuables are removed on Wednesday morning, stands must be presentable & retain visuals until dismantling starts.

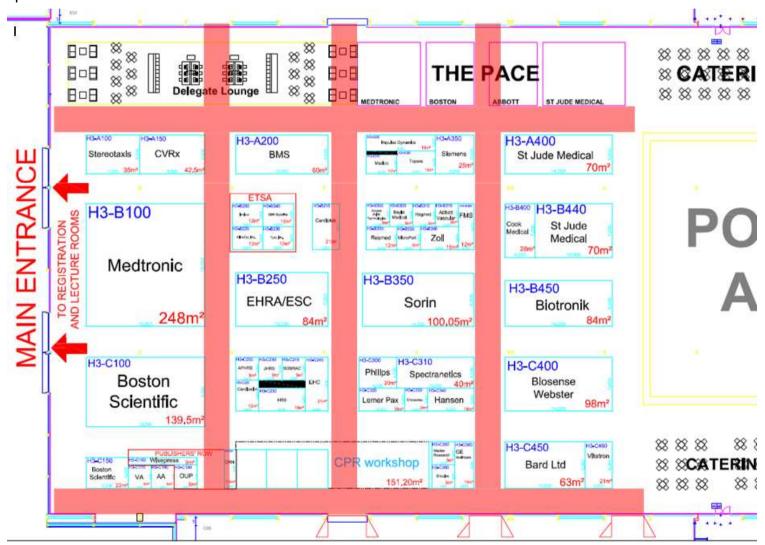
### Please note:

- 1) The limited dismantling time.
- 2) Exhibition is OPEN on Wednesday until 12:30.



### **Freight Free Aisle**

There are main freight free aisles running through the exhibition. The route marked in red needs to be kept free of all goods and refuse **AT ALL TIMES** to enable fast access and exit from all areas of the Hall. See plan below for more details.





### Stand packages:

Daily cleaning prior to opening and during the congress are included in stand packages offers.

#### **Custom stands:**

Waste removal is in included in the daily cleaning.

If you choose to not order cleaning, your stand wastebasket(s) will not be emptied by the Expowork team.

#### Waste removal:

Please note that no waste removal service is available from the Metropolitan for stand structures/pieces. It is therefore essential that all exhibitors manage their own waste removal from the site.

CLEANING SERVICES							
	Type 1						
Cleaning services for stands, during the night prior to the first day of the exhibition's operation (cleaning of exhibits not included)							
REFERENCE	DESCRIPTION	PRICE	QUANTITY	VALUE			
04020500	Stands up to 50m <sup>2</sup>	€ 57.00					
04020600	51m <sup>2</sup> to 100m <sup>2</sup>	€ 107.00					
04020700	101m <sup>2</sup> to 150m <sup>2</sup>	€ 150.00					
04020800	151m² to 200m²	€ 193.00					
04020900	Over 200m <sup>2</sup>	Upon special arrangement					
Type 2							
Cleaning services for stands daily before the opening of the exhibition(cleaning of exhibits not included)							
		4 days					
04021000	Stands up to 50m <sup>2</sup>	€99.00					
04021100	51m² to 100m²	€194.00					
04021200	101m² to 150m²	€279.00					
04021300	151m² to 200m²	€364.00					
04021400	Over 200m <sup>2</sup>	Upon special arrangement					

Contact: sales@expowork.gr

# EHR/\2013



The ESC undertakes the general surveillance service of the Building, both by day and at night.

Each Exhibitor is responsible for the security of their stand and exhibit. Exhibitors are recommended to pay close attention to the exhibits during the stand construction and dismantling periods. We strongly urge exhibitors to secure their stand against theft or damage. Valuable objects, which may easily be removed, should be locked away during the night or whenever the stand is left unattended. Particular attention should be paid to goods awaiting collection at the end of the Congress. The ESC accepts no responsibility for goods stolen from exhibits.

The ESC may refuse or expel any person whose behaviour or clothing is considered incompatible with the image of EHRA EUROPACE, or who refuses to comply with the local safety rules.

Security services on your booth can be ordered directly through our local agent, for more details please contact:



EXPOWORK S.A.
Integrated Exhibition & Congress Systems
METROPOLITAN EXPO- T.K./P.C. 19019 - T.O./P.O. BOX 80048

Tel: +30 210 354 2990 Fax: +30 210 354 2998

E-mail: sales@expowork.gr



Official Forwarder and Lifter for EHRA EUROPACE 2013:

#### **Fairexx Logistics for Exhibitions GmbH**

Contact: Mr. Stefan Grunwaldt Tel: +49 304 403 4713

Fax: +49 304 403 4719

Email: stefan.grunwaldt@fairexx.com

On-site contact: Stefan Grunwaldt - Tel: +49 173 212 9410

#### Shipment from outside the European Union (customs clearance required)

Greek customs procedures require a deadline for arrival of 14 days prior the delivery date. Therefore it is strongly advised to make use of the Fairexx transit option via their facilities in Munich -Germany. Shipment from outside the European Union should arrive at the below address before 10 June 2013

#### **Fairexx Logistics for Exhibitions GmbH**

c/o MULTILOGISTICS GmbH Modul D/3rd Floor Suedallee – Cargoterminal 85356 Munich Airport – Germany

Notify: EHRA EUROPACE 2013/ Exhibitors Name/ Stand Number – Hall 3

Send to Fairexx a pre-advice by fax or by email to

Fax: +49 304 403 4779

Email: stefan.grunwaldt@fairexx.com

Check the required documents required for customs clearance for Non- European Union shipments on the Fairexx Manual available online:

http://www.escexhibition.org/EUROPACE2013/exhibition/default.aspx



#### **Shipment from European Union** (no customs clearance required)

Shipment from European Union should arrive at the below address before 12 June 2013

#### **Fairexx Logistics for Exhibitions GmbH**

Kesselbodenstrasse 34 85391 Allershausen Germany

Notify: EHRA EUROPACE 2013/ Exhibitors Name/ Stand Number — Hall 3 Send to Fairexx a pre-advice by fax or by email to

Fax: +49 304 403 4779

Email: <a href="mailto:stefan.grunwaldt@fairexx.com">stefan.grunwaldt@fairexx.com</a>

#### **Airfreight**

Your airfreight shipments should arrive at Munich International Airport (MUC) no later than **10 June 2013**. See consignee address below.

### **Fairexx Logistics for Exhibitions GmbH**

c/o MULTILOGISTICS GmbH Modul D / 3rd Floor Suedallee – Cargoterminal 85356 Munich Airport – Germany

Notify: EHRA EUROPACE 2013/ Exhibitors Name/ Stand Number - Hall 3

Send to Fairexx a pre-advice by fax or by email to

Fax: +49 304 403 4779

Email: stefan.grunwaldt@fairexx.com

Send your shipments prepaid, on own Masterairwaybill, consigned to above mentioned address. 3 original invoices and packing list should be attached to the Airwaybill



#### **Seafreight shipments**

For Seafreight shipment contact Fairexx

### **Full /Half Trailer Loads**

Full/Half Trailer Loads should arrive directly at the METROPOLITAN EXPO in accordance with the official build-up dates and timeslots that should be booked from Fairexx. The time slot form is available on-line: http://www.escexhibition.org/EUROPACE2013/exhibition/default.aspx
All vehicles must arrive at the following address:

#### **Fairexx Logistics for Exhibitions GmbH**

c/o Athens the METROPOLITAN EXPO S.A.
Athens International Airport "Eleftherios Venizelos" – North Entrance
19019 Spata - Greece
Notify: EHRA EUROPACE 2013/ Exhibitors Name/ Stand Number – Hall 3

For deliveries of semi & full loads during the build up, make sure you send back the timeslot request form available on our web site to Fairexx to let them schedule your trucks.

Within the limits of the METROPOLITAN EXPO, FAIREXX (official freight forwarder) and its agents act with the authority of the ESC on its behalf in matters concerning vehicle, logistics, security, freight forwarding, freight lifting and storage of goods. If the Exhibitor requires that parcels be delivered to their booth or be return to their truck, the Official freight forwarders, Fairexx, can assist in this regard. For more information please consult the Fairexx Shipping Manual available on:

www.escexhibition.org/europace2013/default.aspx

### EHR 12013



We would like to remind Exhibitors with a custom stand that it is Mandatory to pass through Expowork for all electricity connections. You must also complete an Electrician Declaration Form.

For exhibitors with a stand package, the electric connection is included in the package.

A Stand Services Catalogue and order forms for more services (hostesses, catering, video, prints, furniture...etc.) are available on our exhibitor website: http://www.escexhibition.org/EUROPACE2013/exhibition/default.aspx

If you should require more details on the stand services available, feel free to contact:



**EXPOWORK S.A. Integrated Exhibition & Congress Systems** 

Tel: +30 210 354 2990 Fax: +30 210 354 2998 **EXPOWORK** E-mail: sales@expowork.gr





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Sunday 23 June	08:30 - 12:00 12:00 - 19:00 18:30 - 19:00	Exhibition CLOSED – ESC inspection and staff briefings can be held on the stands  Exhibition OPEN  Opening reception in the Exhibition Hall
Monday 24 June	08:30 - 18:00	Exhibition OPEN
Tuesday 25 June	08:30 - 18:00	Exhibition OPEN
Wednesday 26 June	08:30 - 12:30 12:30 - 15:00 15:00 - 23:00	Exhibition OPEN Exhibition CLOSED Exhibition Dismantling
Thursday 27 June	08:00 – 20:00	Exhibition Dismantling

Outside of the exhibition opening hours, delegates will pass through the exhibition to access the lecture rooms. Exhibitors should therefore take all reasonable precautions to protect valuables on their stand.

All exhibiting staff must wear an Official EHRA EUROPACE 2013 badge at all times within the venue.



Exhibitors are entitled to a certain number of free badges. The number of free badges for each Exhibitor will be determined according to the floor space allocated as shown below. Please note that company names other than those of listed exhibiting companies are not permitted.

Stand size between:	General Exhibitor Badges	Scientific Exhibitor Badges	
9 and 49 m <sup>2</sup>	10	10	
50 and 99 m <sup>2</sup>	18	18	
100+ m²	25	25	

#### **IMPORTANT:**

Exhibitor badges are reserved for staff working directly in the organisation and management of stands, satellite symposia and sponsored activities.

General Exhibitor badges do not give access to the Scientific Sessions.

Each exhibitor is entitled to a defined number of Scientific Exhibitor Badges which will enable the bearer to access the Scientific Sessions of EHRA EUROPACE 2013

Please note that exhibitor badges (general & scientific) do not give entitlement to a congress bag or certificate of attendance.

Send your order completed <u>badge order form</u> at <u>EPregistration@escardio.org</u> (deadline May 22th) (click two times "cancel" if password asked)



The Exhibitors Registration Desk is situated in the Registration Area:

### **Exhibitors Registration Opening Hours:**

Saturday 22 June	14:00 – 18:30
Sunday 23 June	07:30 - 18:30
Monday 24 June	07:30 - 18:30
Tuesday 25 June	07:30 - 18:30
Wednesday 26 June	07:30 - 14:00

#### **Additional Exhibitor Badges:**

During the congress, only additional general exhibitors badges can be purchased. It will not be possible to by any additional scientific badges or to do a name change on the badges already printed (please indicate each person's name on your order).

The price of the extra badges will be 100,00 €+ VAT if applicable per badge. Credit card payments and cash in Euro only will be accepted.

#### **Working Passes:**

In the interest of security, only those individuals directly responsible for the erection and dismantling of the stands will be permitted in the Exhibition area during stand construction and dismantling times. To this end, Working Passes will be given out at the Exhibitor Registration desk and at the lorry unloading area during stand construction and dismantling times. Registered Exhibitors may also gain entrance to the Exhibition hall during installation and dismantling times by showing their Exhibitor badge at the entrances.



### **Badge Readers**

Recording a prospective customer's information can be done by using the EHRA EUROPACE 2013 Badge Readers. For more information, please download the following information forms:

- LENI Classic Badge Reader:



To place your order, please go to the web portal available below: http://www.events-eurodocument.com/europace2013/eng/prestation.php?category=1003

If you should require more details on badge readers, feel free to contact **LENI**Email: MBuisson@eurodocument.com

# EHR/\2013



Catering services must make sure that the rules and regulations laid down by the Greek authorities are observed. However, Exhibitors are allowed to establish serving areas at their stand, but only after approval by and according to specifications laid down by the local caterer.

Exhibitors are allowed to hand out food and beverage samples of their own products under specific conditions. Under no circumstances will the exhibitors be allowed to sell food or beverages from their stand.

All food & drink offered in the exhibition must be arranged as much as possible via the official caterer.

The official EHRA Europace 2013 is:



#### Dill SA (Aria Gefseon)

Harilaou Trikoupi 85A str., 14563 Kifissia,

Greece

Tel: +30 210 6233456, +30 210 9656388,

Fax: + 30 210 9656589,

www.aria.gr

e-mail: sales@aria.gr



#### **Access**

The Congress is only accessible to certified healthcare professionals, associated press, industry representatives and other stakeholders in the science, management and prevention of cardiovascular disease.

### **Payment**

Please note that payment for stand rental must be **made in full** before the event.

### **Smoking**

Smoking is strictly forbidden anywhere in the building.

#### **Alcohol**

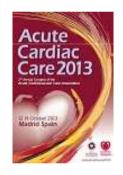
Exhibitors must not serve any alcoholic beverages from the stand.



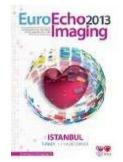
# We look forward to welcoming you to a successful event in Athens!



ESC Congress 2013
31 August – 4 Sept. 2013,
Amsterdam The Netherlands



Acute Cardiace Care 2013 12 – 14 October 2013 Madrid – Spain



EuroeEcho & other Imaging modalities 2013 11 – 14 December 2013 Istanbul - Turkey

If you have any questions about the Exhibition at EHRA Europace 2013, please contact:

europaceexhibition@escardio.org or +33 4 92 94 35 14