

Internet connections available on the exhibition grounds

A local high-speed data network (LAN) provides users with internet connections on the exhibition grounds. This LAN connects to the internet via an external line at speeds of up to 155 Mbit/s. The maximum available bandwidth depends on the volume of traffic on this external line and on the performance of the entire internet backbone.

| Article no. | Description | max. bandwidth | max. no. of users | IP address | Terminal devices |
|--|---|-------------------|-------------------|-----------------------|----------------------------------|
| Premium or Business internet connection | | | | | |
| Premium or Business internet connections are supplied with public IP addresses. These connections support a direct presence on the web (webcam, web servers etc.) from the exhibition grounds, include unlimited use of VPN connections, bidirectional file transfers and naturally surfing and e-mailing. | | | | | |
| INT_E1 | Premium broadband internet connection via LAN, includes access to a public IP address | up to 10 Mbit/s | 24 | public IP address | PC/laptop, hub, switch or router |
| INT_E2 | Business internet connection via SDSL, includes access to a public IP address and DSL-Modem | up to 2 Mbit/s | 4 | | |
| INT_E12-S | Extension at an INT_E1 or INT_E2 internet connection includes an additional public IP address and cabling on stand up to 90 metres in length | | | non-public IP address | PC/laptop, hub, switch |
| INT_E12-R | Router hardware (security) includes installation service; for operating the user's own secure network via internet at an INT_E1 or INT_E2 connection | | | | |
| INT_E12-SR | Extension at router (without INT_E12_R router hardware) includes an additional non-public IP address (DHCP via router) and cabling on stand up to 90 metres in length | | | | |
| Standard or Economic internet connection | | | | | |
| Standard or Economic internet connections are supplied with non-public IP addresses. These connections offer unlimited surfing, e-mailing and file downloads. These connections do not support a direct web presence on the internet, neither routers nor proxies, and only a few VPN systems. | | | | | |
| INT_E3 | Standard broadband internet connection via LAN, includes access to a non-public IP address (Network Address Translation) | up to 10 Mbit/s | 24 | non-public IP address | PC/laptop, hub, switch |
| INT_E4 | Economic internet connection via SDSL, includes access to a non-public IP address (Network Address Translation) and DSL modem | up to 2 Mbit/s | 4 | | |
| INT_E34-S | Extension at an INT_E3 or INT_E4 internet connection includes an additional non-public IP address and cabling on stand up to 90 metres in length | | | | |
| Wireless LAN internet connection | | | | | |
| WLAN internet connections are supplied with non-public IP addresses. This method of providing mobile access offers unlimited surfing, e-mailing and file downloads. These connections do not support a direct web presence on the internet, neither routers nor proxies, and only a few VPN systems. | | | | | |
| INT_E5 | WLAN internet connection includes access to a non-public IP address (Network Address Translation), rental period up to 3 days | up to 5 Mbit/s | 1 | non-public IP address | PC/laptop |
| INT_E6 | WLAN internet connection includes access to a non-public IP address (Network Address Translation), rental period exceeding 3 days | | | | |
| INT_E56-M | Additional WLAN internet connection (with up to 9 extensions) non-public IP address (Network Address Translation) for a period equal to rental of the primary INT_E5 or INT_E6 connection | | | | |
| Advanced | | | | | |
| Individually designed networks and services to customer specifications. | | | | | |
| INT_E7 | Individually designed network advisory service, planning and provision of an individually designed network (routing, switching etc.) to customer specifications anywhere on the exhibition grounds and in the ICC | up to 1000 Mbit/s | as specified | as specified | as specified |

For individual items, e.g. cabling on stand, IP addresses, network devices and installation services, see order form.
For a detailed description of specifications for the above items, see next page.

Specifications for internet connections

Please note: The prices quoted for optional packages (extensions and routers) apply only if you also order the corresponding primary internet connection.

Premium

● INT_E1 (specifications)

Broadband internet connection; bandwidth up to 10 megabits/sec; access to a public IP address; type of network: ethernet (LAN); exhibitor stand connected by screened Cat.5 data cables (3 to 5 metres supplied, on hall floor); standard RJ45 plug connections at stand; flat rate volume tariff

Business

● INT_E2 (specifications)

SDSL internet connection (SDSL = symmetrical DSL) bandwidth up to 2 megabits/sec; access to a public IP address; type of network: ethernet (LAN); exhibitor stand connected by screened Cat.3 data cables (3 to 5 metres supplied, on hall floor); standard RJ45 plug connections and SDSL modem at stand; flat rate volume tariff

Optional package/Premium or Business

● INT_E12-S (specifications)

Extension at internet connection; includes an additional public IP address; active LAN port; cabling on stand up to 90 metres in length (screened Cat.5 data cables); standard RJ45 plug connections at stand

● INT_E12-R (specifications)

Router hardware; security router at internet connection for operating the user's own secure network; includes installation service (30 mins.) for installing/configuring the router to customer specifications; the router supplied provides the following security functions: Statefull Firewall, Network Address Translation (NAT), Demilitarized Zone (DMZ), Virtual Private Network (VPN), Dynamic Host Control Protocol (DHCP)

● INT_E12-SR (specifications)

Extension at router (router hardware not included); for connecting additional terminal devices and sharing the security functions, public IP address, bandwidth and router; includes an additional non-public IP address for the extension (IP address can be assigned automatically by the router via DHCP); active LAN port; cabling on stand up to 90 metres in length (screened Cat.5 data cables); standard RJ45 plug connections at stand

Advanced

● INT_E7 (specifications)

Planning, provision, supervision of complete networks

Ranging from basic to complex networks we can offer you the following IT services for your exhibitor stands :

- bandwidths up to 1000 megabits/sec at terminal devices
- network devices: switches, routers, WLANs and cabling on stand
- network services: VoIP, IPTV
- terminal devices: PCs, laptop and servers

As a rule orders must be placed at least 8 weeks prior to the installation date or the beginning of the event

Standard

● INT_E3 (specifications)

Broadband internet connection; bandwidth up to 10 megabits/sec; access to a public IP address; type of network: ethernet (LAN); exhibitor stand connected by screened Cat.5 data cables (3 to 5 metres supplied, on hall floor); standard RJ45 plug connections at stand; flat rate volume tariff

Economic

● INT_E4 (specifications)

SDSL internet connection (SDSL = symmetrical DSL) bandwidth up to 2 megabits/sec; access to a non-public IP address; type of network: ethernet (LAN); exhibitor stand connected by screened Cat.3 data cables (3 to 5 metres supplied, on hall floor); standard RJ45 plug connections and SDSL modem at stand; flat rate volume tariff

Optional package/Standard or Economic

● INT_E34-S (specifications)

Extension at internet connection; includes an additional non-public IP address; active LAN port; cabling on stand up to 90 metres in length (screened Cat.5 data cables); standard RJ45 plug connections at stand

Wireless LAN

● INT_E5 (specifications)

WLAN account/internet connection; WLAN primary connection; one user account (user name / password); for a rental period of up to 3 days; bandwidth up to 5 megabits/sec; a non-public IP address (assigned automatically via DHCP);

● INT_E6 (specifications)

WLAN account/internet connection; WLAN primary connection; one user account (user name / password); for a rental period exceeding 3 days; bandwidth up to 5 megabits/sec; a non-public IP address (assigned automatically via DHCP)

Optional package for Wireless LAN

● INT_E56-M (specifications)

Additional WLAN account/internet connection; Optionally a maximum of 9 additional accounts (user name / password), for a period equal to the rental of the primary connection; bandwidth up to 5 megabits/sec; a non-public IP address address (assigned automatically via DHCP)

Cancellation charge/Express flat sums for orders not in time:

Cancellation charge for connections cancelled not in time: 60.00 EUR (plus VAT)

Additional alterations/Installation in the stand: 60.00 EUR (plus VAT)

Express flat sum 1 (in case of orders 2 weeks before start of the event): 100.00 EUR (plus VAT)

Express flat sum 2 (in case of orders 1 week before start of the event): 200.00 EUR (plus VAT)

Internet Access

| | |
|-----------|-----------|
| Hall | Stand No. |
| Exhibitor | |

Order Form 2009

Deadline: 11. 02. 2009

Exhibitor Service: Fax: +49(0)30/30 38-14 60 oder 30 39-0 00 91 43; **Post:** Messe Berlin GmbH, Ausstellerservice, c/o MB Capital Services GmbH, Thüringer Allee 12/12A, D-14052 Berlin

For queries: Phone: +49(0)30/30 38-14 00; **E-Mail:** aussteller-service@messe-berlin.de

We hereby place a firm order for rental of the items selected below for the duration of the event:

Rental period: to Installation date:

Does the exhibitor wish to install his own network/terminal devices (WLAN, switches, routers, servers or cables)? If so, please supply details:

| | Quantity | Article no. | Description | Price/unit |
|--------------------|----------|-------------|--|------------|
| Premium | | INT_E1 | Broadband internet connection, bandwidth up to 10 Mbit/s, includes a public IP address, flat rate volume tariff | 760.00 EUR |
| Business | | INT_E2 | Internet connection via SDSL, bandwidth up to 2 Mbit/s, includes a public IP address, flat rate volume tariff | 460.00 EUR |
| | | INT_E12-S | Extension at an INT_E1 or INT_E2 internet connection includes an additional public IP address and cabling on stand | 250.00 EUR |
| | | INT_E12-R | Router hardware includes hardware and installation service | 120.00 EUR |
| | | INT_E12-SR | Extension at router includes an additional non-public IP address and cabling on stand | 120.00 EUR |
| Standard | | INT_E3 | Broadband internet connection, bandwidth up to 10 Mbit/s, includes a non-public IP address, flat rate volume tariff | 590.00 EUR |
| Economic | | INT_E4 | Internet connection via SDSL, bandwidth up to 2 Mbit/s, includes a non-public IP address, flat rate volume tariff | 360.00 EUR |
| | | INT_E34-S | Extension at an INT_E3 or INT_E4 internet connection includes an additional non-public IP address and cabling on stand | 180.00 EUR |
| WLAN | | INT_E5 | Primary connection, Wireless LAN account, use of internet for up to 3 days | 150.00 EUR |
| | | INT_E6 | Primary connection, Wireless LAN account use of internet for more than 3 days | 250.00 EUR |
| | | INT_E56-M | Additional WLAN connections (maximum of 10) | 100.00 EUR |
| Other items | | | Additional public IP address for a Premium or Business internet connection | 70.00 EUR |
| | | | Additional non-public IP address for a Standard or Economic internet connection | 55.00 EUR |
| | | | Cat.5 cabling on stand, up to 90 metres in length | 193.00 EUR |
| | | | Cat.5 cabling, 20 metres in length | 58.00 EUR |
| | | | Technical/IT support (30 mins.) | 75.00 EUR |

In order to be able to supply you with the above items we require a diagram of your stand specifying the exact details of the locations of connections and terminal devices.

The mentioned prices are subject to statutory value-added tax and are valid for the duration of the event.

By signing the order you acknowledge the stipulated conditions. In all cases, unless otherwise stated (see below), the invoice for the services will be presented to the company placing the order.

Please note: For later alteration of invoices EUR 30.00 plus VAT will be charged in addition.

Name and address of exhibitor (if recipient of invoice):

VAT Reg No:

Name and address of recipient of invoice (if not identical with exhibitor):

Contact on the stand:

Phone:

Telefax:

E-Mail:

Legally binding signature and company stamp:

We are only ordering by order and on account of the exhibitor (services will be charged to the exhibitor).

Date:

Name of the customer (in block letters):

As of: Aug 2008 / Subject to alteration / Legal venue and place of jurisdiction is Berlin-Charlottenburg

General conditions for the use of internet connections

Standard, Premium, Economic and Business

As of: August 2008

General notes

Depending on the site and position of the area around the internet connection, in individual cases the availability of the named products may be subject to restrictions. Supplementary products such as switches, routers, DSL modems and public IP addresses are only of limited availability. If orders for internet connections are placed within the specified deadline, i.e. 4 weeks prior to the start of the event, the services will be supplied on time without incurring any additional costs. Orders received after the expiry of the deadline may not be available, or may only be available at an increased cost, which will be passed on to the party placing the order. If no personnel are present on the stand when delivery is made, the services shall be considered to have been duly provided upon fulfilment of the services or delivery of the hired equipment to the stand. The service provider/lessor is not required to check the authority of the personnel encountered on the stand when the services are provided or when hired goods are delivered.

Any complaints regarding the fulfilment of the services ordered should be made to Messe Berlin on the same day, in writing. Complaints made at a later date will be excluded. An obligation exists to rectify justifiable complaints. Cancellation of the contract or a reduction in the remuneration are only possible if the rectification of the complaint is unsuccessful.

Notes on LAN/internet lines

Access to the internet is provided by a LAN on the exhibition grounds and a 34 Mbit/s external line to a POP (Point-of-presence: provider's internet interface). Simultaneous access to the LAN and the external line is available to all users on the exhibition grounds. This infrastructure is a shared medium where all network users are able to access the same network components and lines, but must therefore share the 34 Mbit/s bandwidth accessing the internet.

The "internet" is a field of wide-ranging responsibilities and Messe Berlin GmbH cannot assume any guarantees regarding end-to-end bandwidth availability. The Messe Berlin GmbH network will be subject to varying levels of utilisation (bandwidth) by its users during exhibitions and congresses. Gateways to various internet providers and web service providers are outside the jurisdiction and the responsibility of Messe Berlin GmbH.

Information about operating a WLAN on an internet connection

If intending to use your own WLAN please notify Messe Berlin in writing prior to the event.

Use of a WLAN can interfere with other radio systems. For this reason the installation of such a WLAN on the Messe Berlin grounds is only permitted subject to the following conditions/stipulations:

The WLAN access points must be modified to avoid causing interference to other radio networks:

- Output adjustment: reduction of the output to a maximum of 30 mWatts
- Channel allocations: use of the free Channel 13 or of the channels made available by Messe Berlin for the respective halls
- Transmission of a fixed SSID containing a reference to the stand and/or company
- The provisions of Orders 89/03 and 35/2002 of RegTP concerning the general allocation of frequencies in the case of WLAN radio usage must be complied with at all times.

WLAN networks may only be used for the purposes of providing networks on one's own stand. Allowing visitors access to the internet via a public WLAN system (HOTSPOT) is strictly prohibited. Infringements of these regulations will result in the immediate withdrawal of approval to use WLAN technology on the Exhibition Grounds and may also result in more far-reaching claims for damages.

The aforementioned provisions must be adhered to under all circumstances. In the event of infringement of these provisions or interference to the in-house WLAN system, Messe Berlin is entitled to require the user to adjust the parameters as necessary, and, if there is continued interference, may insist that operations are suspended. Interference resulting from infringements of the afore-mentioned rules can cause considerable expense for Messe Berlin as well as damage to its relationship with users of the in-house WLAN network. Messe Berlin draws attention to the fact that, if interference is caused as a result of infringements to the rules and provisions stated above, it will charge its users accordingly for the additional costs incurred and the costs of any damage.

Special configurations – details to be clarified with Messe Berlin prior to an event

DHCP and DNS

The use of DHCP or DNS services is not permitted because this could impede the correct functioning of the internet connections of fellow exhibitors.

The laying of cables by users themselves, including the installation of active components (hubs, switches, routers or servers) is subject to approval by Messe Berlin GmbH, who must be notified accordingly in all cases. Messe Berlin GmbH reserves the right to close down any self-installations that have not received the necessary approval. In principle we shall only ensure that a functioning LAN/internet line is provided. If computers are not configured to the necessary requirements, then Messe Berlin GmbH shall be able to carry out adjustments (fees will depend on time/labour needed).

If interference within the network is proved to be due to a faulty configuration (PC, notebook, router, proxy etc.), then we may carry out adjustments/make configuration changes at your expense, and if necessary disable the systems/devices in question.

VPN solution

Due to the existence of different VPN technologies not every type of VPN operation can be guaranteed if used with NON-public IP addresses. If one's own VPN installation is being used Messe Berlin GmbH advises that products with official IP addresses should be ordered and used.

Two functional alternatives for internet access/operation:

For normal use, an IP address range which enables you to use all internet services and applications on your PC or notebook will be supplied. However this does **not** allow access to your system from the internet.

You will receive a non-public IP address. Internet access will be provided by means of a NAT (Network Address Translation).

You will require an official IP address in order to be accessible on the internet or to enable the following services to be provided:

- video-conferencing
 - streaming
 - router or proxy
- (See order form E 3.2, Product INT02 – Internet Premium)

Product availability:

Messe Berlin GmbH shall only be able to supply the products listed on condition that the relevant service(s) and the necessary technical facilities are available at the requested location (stand or hall).

In case of an application for LAN/internet lines services being made at least 4 weeks prior the event, these services will be provided on time and free of extra-charge. In case

of application which arrive after this date, providing these services will require additional time/labour. Depending on when the application is received, additional costs for express installation work will be incurred and subsequently billed.

Rental period

Orders for connections, lines and services should be made using the appropriate form, which should be returned by the specified deadline. Orders received after this deadline will be dealt with on a first come first served basis. Services and equipment will then only be provided according to the number of call numbers/ lines available.

All the necessary connections will be provided exclusively by Messe Berlin GmbH. The communication equipment and installations are provided on a rental basis. The rental period extends from the time the facilities begin operating until they are disconnected. Cancellation of connections that have already been registered should be made in writing no later than 4 weeks prior to the start of the event (date of postmark). A cancellation fee is payable for cancellations made after this time.

Responsibility for installing cables

Cable installation work for all communications equipment outside the rented stands may only be carried out by Messe Berlin GmbH or its appointed subcontractors.

All equipment that is to be connected must comply with the Telecommunications Approval Regulations and must be approved by the official authority "Bundesnetzagentur für Elektrizität, Gas, Telekommunikation, Post und Eisenbahnen". In the absence of such approval the applicant's connections will be terminated at his own expense.

Liability

1. Subject to the following provisions (Sections 2 to 8) Messe Berlin – irrespective of the legal grounds – will only be liable for damage or injury caused as a result of its own gross negligence or that of its legal representatives.
2. If the damage or injury is due to the gross negligence of other persons employed by Messe Berlin, the latter's liability towards individual users will be limited to 12,500 EUROS, and liability towards the users in their entirety shall not exceed 5,000,000 EUROS for each event causing damage or injury. If the multiple damages, due to the same event, exceed the stipulated maximum figure, the amount of damages payable shall be reduced in accordance with the ratio of the total claims for damages to the maximum figure.
3. Messe Berlin shall be liable for infringement of substantial contractual obligations, according to the merits of the particular case. Contractual obligations shall be considered to be substantial if compliance with them is of particular importance in fulfilling the purpose of the agreement (cardinal obligation). In the case of an infringement of a cardinal obligation the amount of liability shall be limited in accordance with Item "Liability", Number 2.
4. The limitations on liability in accordance with Nos. 1 to 3 do not apply to the assumption of a guarantee in accordance with § 276 Section 1 BGB in cases in which warranted characteristics are lacking, to liability under the terms of the Product Liability Law, or to liability in the case of loss of life, physical injury or impaired health. The assumption of a guarantee or of the risks pertaining to the condition of an item in accordance with § 276 Section 1 BGB is only agreed if this has been expressly indicated as such by Messe Berlin GmbH and forms the subject of a written declaration.
5. Messe Berlin GmbH is not liable for damage which could have been avoided had the user saved the data in good time. Messe Berlin's liability, irrespective of responsibility, for initial defects in the rented items (guarantee liability) is excluded.
6. Exhibitors shall be liable in accordance with the statutory provisions. Exhibitors are advised to take out suitable insurance. More details can be found in the exhibitors' service folder. In the case of equipment that has been misplaced or destroyed, lessees shall be required to pay the manufacturer's list price at the time the item is replaced, and in cases of damage the cost of the repair plus 10 % to cover additional expenses shall be payable.
7. Messe Berlin accepts no liability for damage or injury resulting from force majeure or from unforeseen, temporary conditions which are outside the control of Messe Berlin, and in particular which are due to official directives, the breakdown of communications networks, strikes or lockouts.
8. The rules concerning liability also apply to the personal liability of legal representatives, staff and other persons employed to carry out work or fulfil obligations.

Security and data security

Data will be transferred in uncoded form between the users' terminals and the internet using a local area network (LAN) in place on the Exhibition Grounds. Consequently it may be possible for third parties to view personal data. Messe Berlin GmbH does NOT undertake protective measures within the scope of the LAN, such as the use of firewalls, encoding and virus scanners.

Users must undertake suitable measures of their own, for which they are themselves responsible, to protect against data theft, attack by viruses or worms, or unauthorised access to the system. Suitable state of the art measures consist, for example, of:

- adequate password protection for the operating system
- the use of current security patches for the operating systems
- virus scanners with a current virus database
- firewalls (hardware or software)
- the use of VPN and SSL connections

Any claims for damages resulting from the use of an unprotected computer system are excluded, provided that the event causing the damage is not the result of wilful intent or gross negligence on the part of Messe Berlin GmbH.

Use of the internet, which accessible to the public, shall be at the user's own risk. The user is solely responsible for any damage to his hardware or software, and for loss of data or other forms of loss which can be traced back to his use of these services, provided that the event causing the damage is not due to wilful intent or gross negligence on the part of Messe Berlin.

Steps must be taken to ensure that any terminals which are connected cannot adversely affect operation of the LAN or the internet.

The user is required to check that his hardware is provided with up-to-date security patches or to activate the security settings for his system as recommended by the manufacturers, as well as ensuring that other security systems and devices (firewall, anti-virus protection etc.) are used. In this respect the latest manufacturers' recommendations regarding security and service levels must be observed. The user is liable for damages resulting from infringements of these security obligations.

Messe Berlin reserves the right to disconnect ports and sockets or even entire terminals if the connected equipment jeopardises the interference-free operation of the platform. As a rule such action will be taken 30 minutes after the order is given by telephone to eliminate the fault or the interference. If an acute risk to the operational capabilities of the internet platform exists, disconnection may take place without any prior announcement.

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