Internet connections available on the exhibition grounds

A local high-speed data network (LAN) provides users with internet connections on the exhibition grounds. This LAN connects to the internet via an external line at speeds of up to 155 Mbit/s. The maximum available bandwidth depends on the volume of traffic on this external line and on the performance of the entire internet backbone.

<table>
<thead>
<tr>
<th>Article no.</th>
<th>Description</th>
<th>max. bandwidth</th>
<th>max. no. of users</th>
<th>IP address</th>
<th>Terminal devices</th>
</tr>
</thead>
<tbody>
<tr>
<td>INT_E1</td>
<td>Premium broadband internet connection via LAN, includes access to a public IP address</td>
<td>up to 10 Mbit/s</td>
<td>24</td>
<td>public IP address</td>
<td>PC/laptop, hub, switch or router</td>
</tr>
<tr>
<td>INT_E2</td>
<td>Business internet connection via SDSL, includes access to a public IP address and DSL-Modem</td>
<td>up to 2 Mbit/s</td>
<td>4</td>
<td>non-public IP address</td>
<td>PC/laptop, hub, switch</td>
</tr>
<tr>
<td>INT_E12-S</td>
<td>Extension at an INT_E1 or INT_E2 internet connection includes an additional public IP address and cabling on stand up to 90 metres in length</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>INT_E12-R</td>
<td>Router hardware (security) includes installation service; for operating the user’s own secure network via internet at an INT_E1 or INT_E2 connection</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>INT_E12-SR</td>
<td>Extension at router (without INT_E12_R router hardware) includes an additional non-public IP address (DHCP via router) and cabling on stand up to 90 metres in length</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>INT_E3</td>
<td>Standard broadband internet connection via LAN, includes access to a non-public IP address (Network Address Translation)</td>
<td>up to 10 Mbit/s</td>
<td>24</td>
<td>non-public IP address</td>
<td>PC/laptop, hub, switch</td>
</tr>
<tr>
<td>INT_E4</td>
<td>Economic internet connection via SDSL, includes access to a non-public IP address (Network Address Translation) and DSL modem</td>
<td>up to 2 Mbit/s</td>
<td>4</td>
<td>non-public IP address</td>
<td>PC/laptop, hub, switch</td>
</tr>
<tr>
<td>INT_E34-S</td>
<td>Extension at an INT_E3 or INT_E4 internet connection includes an additional non-public IP address and cabling on stand up to 90 metres in length</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>INT_E5</td>
<td>WLAN internet connection includes access to a non-public IP address (Network Address Translation), rental period up to 3 days</td>
<td>up to 5 Mbit/s</td>
<td>1</td>
<td>non-public IP address</td>
<td>PC/laptop</td>
</tr>
<tr>
<td>INT_E56-M</td>
<td>Additional WLAN internet connection (with up to 9 extensions) non-public IP address (Network Address Translation) for a period equal to rental of the primary INT_E5 or INT_E6 connection</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>INT_E7</td>
<td>Individually designed network advisory service, planning and provision of an individually designed network (routing, switching etc.) to customer specifications anywhere on the exhibition grounds and in the ICC</td>
<td>up to 1000 Mbit/s</td>
<td>as specified</td>
<td>as specified</td>
<td>as specified</td>
</tr>
</tbody>
</table>

For individual items, e.g. cabling on stand, IP addresses, network devices and installation services, see order form. For a detailed description of specifications for the above items, see next page.
Specifications for internet connections

Please note: The prices quoted for optional packages (extensions and routers) apply only if you also order the corresponding primary internet connection.

Premium

- INT_E1 (specifications)
  
  Broadband internet connection; bandwidth up to 10 megabits/sec; access to a public IP address; type of network: ethernet (LAN); exhibitor stand connected by screened Cat.5 data cables (3 to 5 metres supplied, on hall floor); standard RJ45 plug connections at stand; flat rate volume tariff

Business

- INT_E2 (specifications)
  
  SDSL internet connection (SDSL = symmetrical DSL) bandwidth up to 2 megabits/sec; access to a public IP address; type of network: ethernet (LAN); exhibitor stand connected by screened Cat.5 data cables (3 to 5 metres supplied, on hall floor); standard RJ45 plug connections and SDSL modem at stand; flat rate volume tariff

Optional package/Premium or Business

- INT_E12-S (specifications)
  
  Extension at internet connection; includes an additional public IP address; active LAN port; cabling on stand up to 90 metres in length (screened Cat.5 data cables); standard RJ45 plug connections at stand

- INT_E12-R (specifications)
  
  Router hardware; security router at internet connection for operating the user's own secure network; includes installation service (30 mins.) for installing/configuring the router to customer specifications; the router supplied provides the following security functions: Statefull Firewall, Network Address Translation (NAT), Demilitarized Zone (DMZ), Virtual Private Network (VPN), Dynamic Host Control Protocol (DHCP)

- INT_E12-SR (specifications)
  
  Extension at router (router hardware not included); for connecting additional terminal devices and sharing the security functions, public IP address, bandwidth and router; includes an additional non-public IP address for the extension (IP address can be assigned automatically by the router via DHCP); active LAN port; cabling on stand up to 90 metres in length (screened Cat.5 data cables); standard RJ45 plug connections at stand

Advanced

- INT_E7 (specifications)
  
  Planning, provision, supervision of complete networks; ranging from basic to complex networks we can offer you the following IT services for your exhibitor stands:
  - bandwidths up to 1000 megabits/sec at terminal devices
  - network devices: switches, routers, WLANs and cabling on stand
  - network services: VoIP, IPTV
  - terminal devices: PCs, laptop and servers

  As a rule orders must be placed at least 8 weeks prior to the installation date or the beginning of the event

Standard

- INT_E3 (specifications)
  
  Broadband internet connection; bandwidth up to 10 megabits/sec; access to a public IP address; type of network: ethernet (LAN); exhibitor stand connected by screened Cat.5 data cables (3 to 5 metres supplied, on hall floor); standard RJ45 plug connections at stand; flat rate volume tariff

Economic

- INT_E4 (specifications)
  
  SDSL internet connection (SDSL = symmetrical DSL) bandwidth up to 2 megabits/sec; access to a non-public IP address; type of network: ethernet (LAN); exhibitor stand connected by screened Cat.5 data cables (3 to 5 metres supplied, on hall floor); standard RJ45 plug connections and SDSL modem at stand; flat rate volume tariff

Optional package/Standard or Economic

- INT_E34-S (specifications)
  
  Extension at internet connection; includes an additional non-public IP address; active LAN port; cabling on stand up to 90 metres in length (screened Cat.5 data cables); standard RJ45 plug connections at stand

Wireless LAN

- INT_E5 (specifications)
  
  WLAN account/internet connection; WLAN primary connection; one user account (user name / password); bandwidth up to 5 megabits/sec; a non-public IP address (assigned automatically via DHCP)

- INT_E6 (specifications)
  
  WLAN account/internet connection; WLAN primary connection; one user account (user name / password); for a rental period exceeding 3 days; bandwidth up to 5 megabits/sec; a non-public IP address (assigned automatically via DHCP)

Optional package for Wireless LAN

- INT_E56-M (specifications)
  
  Additional WLAN account/internet connection; Optionally a maximum of 9 additional accounts (user name / password), for a period equal to the rental of the primary connection; bandwidth up to 5 megabits/sec; a non-public IP address address (assigned automatically via DHCP)

Cancellation charge/Express flat sums for orders not in time:

- Cancellation charge for connections cancelled not in time: 60.00 EUR (plus VAT)
- Additional alterations/Installation in the stand: 60.00 EUR (plus VAT)
- Express flat sum 1 (in case of orders 2 weeks before start of the event): 100.00 EUR (plus VAT)
- Express flat sum 2 (in case of orders 1 week before start of the event): 200.00 EUR (plus VAT)
# Internet Access

## Order Form 2009

**Deadline: 11. 02. 2009**

**Exhibitor Service:** Fax: +49(0)30 38-14 60 oder 30 39-0 00 91 43; Post: Messe Berlin GmbH, Ausstellerservice, c/o MB Capital Services GmbH, Thüringer Allee 12/12A, D-14052 Berlin  
**For queries:** Phone: +49(0)30 38-14 00; E-Mail: aussteller-service@messe-berlin.de

We hereby place a firm order for rental of the items selected below for the duration of the event:

### Rental period:

- Rental date: .................................. to ..................................  
- Installation date: ............................... ....................................................

Does the exhibitor wish to install his own network/terminal devices (WLAN, switches, routers, servers or cables)? If so, please supply details:

<table>
<thead>
<tr>
<th>Quantity</th>
<th>Article no.</th>
<th>Description</th>
<th>Price/unit</th>
</tr>
</thead>
<tbody>
<tr>
<td>Premium</td>
<td>INT_E1</td>
<td>Broadband internet connection, bandwidth up to 10 Mbit/s, includes a public IP address, flat rate volume tariff</td>
<td>760.00 EUR</td>
</tr>
<tr>
<td>Business</td>
<td>INT_E2</td>
<td>Internet connection via SDSL, bandwidth up to 2 Mbit/s, includes a public IP address, flat rate volume tariff</td>
<td>460.00 EUR</td>
</tr>
<tr>
<td></td>
<td>INT_E12-S</td>
<td>Extension at an INT_E1 or INT_E2 internet connection, includes an additional public IP address and cabling on stand</td>
<td>250.00 EUR</td>
</tr>
<tr>
<td></td>
<td>INT_E12-R</td>
<td>Router hardware includes hardware and installation service</td>
<td>120.00 EUR</td>
</tr>
<tr>
<td></td>
<td>INT_E12-SR</td>
<td>Extension at router, includes an additional non-public IP address and cabling on stand</td>
<td>120.00 EUR</td>
</tr>
<tr>
<td>Standard</td>
<td>INT_E3</td>
<td>Broadband internet connection, bandwidth up to 10 Mbit/s, includes a non-public IP address, flat rate volume tariff</td>
<td>590.00 EUR</td>
</tr>
<tr>
<td>Economic</td>
<td>INT_E4</td>
<td>Internet connection via SDSL, bandwidth up to 2 Mbit/s, includes a non-public IP address, flat rate volume tariff</td>
<td>360.00 EUR</td>
</tr>
<tr>
<td></td>
<td>INT_E34-S</td>
<td>Extension at an INT_E3 or INT_E4 internet connection, includes an additional non-public IP address and cabling on stand</td>
<td>180.00 EUR</td>
</tr>
<tr>
<td>WLAN</td>
<td>INT_E5</td>
<td>Primary connection, Wireless LAN account, use of internet for up to 3 days</td>
<td>150.00 EUR</td>
</tr>
<tr>
<td></td>
<td>INT_E6</td>
<td>Primary connection, Wireless LAN account, use of internet for more than 3 days</td>
<td>250.00 EUR</td>
</tr>
<tr>
<td></td>
<td>INT_E56-M</td>
<td>Additional WLAN connections (maximum of 10)</td>
<td>100.00 EUR</td>
</tr>
</tbody>
</table>

**Other items**

- Additional public IP address for a Premium or Business internet connection
- Additional non-public IP address for a Standard or Economic internet connection
- Cat.5 cabling on stand, up to 90 metres in length
- Cat.5 cabling, 20 metres in length
- Technical/IT support (30 mins.)

In order to be able to supply you with the above items we require a diagram of your stand specifying the exact details of the locations of connections and terminal devices.

The mentioned prices are subject to statutory value-added tax and are valid for the duration of the event.

By signing the order you acknowledge the stipulated conditions. In all cases, unless otherwise stated (see below), the invoice for the services will be presented to the company placing the order.

Please note: For later alteration of invoices EUR 30.00 plus VAT will be charged in addition.

- ☐ Name and address of exhibitor (if recipient of invoice):  
- ☐ Name and address of recipient of invoice (if not identical with exhibitor):  

**Contact on the stand:**  
**Phone:**  
**Telefax:**  
**E-Mail:**  

☐ We are only ordering by order and on account of the exhibitor (services will be charged to the exhibitor).  

**Date:**  
**Name of the customer (in block letters):**

As of: Aug 2008 / Subject to alteration / Legal venue and place of jurisdiction is Berlin-Charlottenburg
General conditions for the use of internet connections
Standard, Premium and Economic Business
As of: August 2008

General notes
Depending on the site and position of the area around the internet connection, in individual cases the availability of which can be restricted or excluded. Supplementary products such as switches, routers, DSL modems and public IP addresses only of limited availability. If orders for internet connections are received after the specified deadline, i.e. 4 weeks prior to the start of the event, the services will be supplied on time without incurring any additional costs. Orders received after the expiry of the deadline may only be available at an increased cost, which will be passed on to the party placing the order. If no personnel are present on the stand on the day of delivery, the services shall be considered to have been duly provided upon fulfillment of the services or delivery of the hired equipment to the stand.

The service provider/lessor is not required to check the authority of the personnel accompanying the stand, when the services are provided or when hired goods are delivered.

Any complaints regarding the fulfillment of the services ordered should be made to Messe Berlin on the same day, in writing. Complaints made at a later date will be excluded. An obligation exists to rectify justifiable complaints. Cancellation of the contract or a reduction in the remuneration are only possible if the rectification of the complaint is unsuccessful.

Notes on LAN/internet lines
Access to the internet is provided by a LAN on the exhibition grounds and a 34 Mbit/s external line to a POP (Point-of-presence: provider's internet interface). Simultaneous access to the LAN and the external line is available to all users on the exhibition grounds. This infrastructure is a shared medium where all network users are able to access the same network components and lines, but must therefore share the 34 Mbit/s bandwidth accessing the internet.

The internet is a field of wide-ranging responsibilities and Messe Berlin GmbH cannot assume any guarantees regarding end-to-end bandwidth availability. The Messe Berlin GmbH network is subject to varying levels of utilisation (bandwidth) by its users during exhibitions and congresses. Gateways to various internet providers and web service providers are outside the jurisdiction and the responsibility of Messe Berlin GmbH.

Information about operating a WLAN on an internet connection
If intending to use your own WLAN please notify Messe Berlin in writing prior to the event.

Use of a WLAN can interfere with other radio systems. For this reason the installation of such a system on the premises is only permitted, if the Messe Berlin grounds is only permitted subject to the following conditions and stipulations:

The WLAN access points must be modified as to avoid causing interference to other radio networks.
- Use of all the frequencies of the in-house WLAN network. The WLAN access points must be modified to avoid interference to other radio networks.
- Access control: only the user is able to access the internet using the provided network.
- Messe Berlin shall not be responsible for any loss of data or damage caused as a result of use of the internet.
- Messe Berlin reserves the right to disconnect ports and sockets or even entire terminals or networks if interference is caused as a result of infringements to the rules and provisions stated above.
- Transmission of a fixed SSD ID containing a reference to the stand and/or the company – The provision of Orders 1903 and 35/35 of RegP concerning the general allocation of frequencies in the case of WLAN radio usage must be complied with at all times.

WLAN networks may only be used for the purposes of providing networks on one's own stand. Allowing visitors access to the internet via a public WLAN system (HOTSPOT) is strictly forbidden. Infringements of these regulations will result in the immediate withdrawal of approval to use WLAN technology on the Exhibition Grounds and may also result in more far-reaching claims for damages.

WLAN networks may only be used for the purposes of providing networks on one's own stand. Allowing visitors access to the internet via a public WLAN system (HOTSPOT) is strictly forbidden. Infringements of these regulations will result in the immediate withdrawal of approval to use WLAN technology on the Exhibition Grounds and may also result in more far-reaching claims for damages.

Special configurations – details to be clarified with Messe Berlin prior to an event
DHCP and DNS
The use of DHCP or DNS services is not permitted because this could impede the correct functioning of the internet connections of fellow exhibitors.

The laying of cables by users themselves, including the installation of active components or components which are subject to approval by Messe Berlin GmbH, who must be notified accordingly in all cases. Messe Berlin GmbH reserves the right to close down any self-installations that have not received the necessary approval. In principle we shall only ensure that a functioning LAN/internet line is provided. If computers are not configured to the necessary requirements, then Messe Berlin GmbH shall make available a configuration which will depend on time/labour needed.

If interference within the network is proved to be due to a faulty configuration (PC, notebook, router, proxy etc.), then we may carry out adjustments/make configuration changes at your expense, and if necessary disable the systems/devices in question.

VPN solution
Due to the existence of different VPN technologies not every type of VPN operation can be guaranteed if used with non-PAW public IP addresses. If one's own VPN installation is being used it is advisable to contact Messe Berlin GmbH advises that products with official IP addresses should be ordered and used.

Two functional alternatives for internet access/operation:
- Broadband services that enable you to use all internet services and applications on your PC or notebook will be supplied. However this does not allow access to your system from the internet.
- VPN solution

Security and data security
Data will be transferred in unsecured form between the users' terminals and the internet using a local area network (LAN) in place on the Exhibition Grounds. Consequently it may be possible for third parties to view personal data. Messe Berlin GmbH does NOT undertake protective measures within the scope of the LAN, such as the use of firewalls, encoding and virus scanners.

Users must undertake suitable measures of their own, for which they are themselves responsible, to protect against data theft, attack by viruses or worms, or unauthorized access to the system. Suitable state of the art measures consist, for example, of:
- appropriate password protection for the operating system
- the use of current security patches for the operating systems
- virus scanners with a current virus database
- firewalls (hardware or software)
- the use of VPN and SSL connections

Any claims for damages resulting from the use of an unprotected computer system are excluded, provided that the event causing the damage is not the result of willful intent or gross negligence on the part of the user or users.

Use of the internet, which accessible to the public, shall be at the user's own risk. The user is solely responsible for any damage to his hardware or software, and for loss of data or other forms of loss which may be traced back to malfunctions. Messe Berlin GmbH guarantees that the event causing the damage is not due to willful intent or gross negligence on the part of Messe Berlin GmbH.

Steps must be taken to ensure that any terminals which are connected cannot adversely affect operation of the LAN or the internet.

The user is required to check that hardware is provided with up-to-date security patches or to activate the security settings for his system as recommended by the manufacturer, as well as ensuring that software such as personal anti-virus software (anti-virus protection etc.) is used. In this respect the latest manufacturers' recommendations regarding security and service levels must be observed. The user is liable for damages resulting from infringements of these security obligations.

Messe Berlin reserves the right to disconnect ports and sockets or even entire terminals if the connected equipment jeopardizes the interference-free operation of the platform.

As a rule such action will be taken 30 minutes after the order is given by telephone to eliminate the fault or the interference. If the fault or interference cannot be resolved, the internet connection, if possible without prior announcement.

Messe Berlin GmbH, Messestadt 22, D-14055 Berlin, Commercial Register: HRG Amtsgericht Charlottenburg HRB 5484, HRH Charlottenburg,
Board of Management: Raimund Horsch (Chairman), Dr. Christian Göke
VAT Id No. DE 136829714, Tax No. 453/04162