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Messe München GmbH
Hauptabteilung Technischer Ausstellerservice – IT/Telecommunications support
Messegelände | 81823 München | Germany
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Exhibitor	Hall / Stand no.	Outdoor exhibition area / Block
VAT no.	Contact	
Street / P.O.Box	E-mail	
Country / Town / Postcode	Tel. with area code and ext.	Fax with area code and ext.

We hereby order in the name and on behalf of the above main exhibitor and subject to acceptance of the terms of business set out on page 3. Orders in the name of co-exhibitors are not possible.

■ Symmetrical IP connection

Quantity	No.	Item no.	Description	EUR
	1.	34110	2 Mbit/s flat, incl. 1 fixed IP address	509.00
	2.	34111	6 Mbit/s flat, incl. 1 fixed IP address	639.00
	3.	34112	10 Mbit/s flat, incl. 1 fixed IP address	1,199.00

■ Asymmetric Internet access

Quantity	No.	Item no.	Description	EUR
	4.	34088	DSL 4 Mbit/s (384 upload/4000 download in kbit/s) incl. access identification/ flat rate and Router (dynamic IP address) without ISDN!	369.00
	5.	34089	DSL 8 Mbit/s (768 upload/8000 download in kbit/s) incl. access identification/ flat rate and Router (dynamic IP address), without ISDN!	399.00
	6.	34090	DSL 16 Mbit/s (1024 upload/16000 download in kbit/s) incl. access identification/ flat rate and Router (dynamic IP address) without ISDN!	499.00

■ Broadband connection (TV)

Quantity	No.	Item no.	Description	EUR
	7.	34019	Transmission in PAL B/G standard with adjacent channel allocation incl. BC terminal box	157.00

■ Miscellaneous

Quantity	No.	Item no.	Description	EUR
	8.	34096	Additional fee for late orders received as of stand-assembly	76.40
	9.	34099	Flat rate for modifications/Cancellation fee	82.50

Required date of provision of equipment ordered

■ Please note

1. PC with standard Ethernet card (IEEE 802.3) required for items 1 – 6; connecting system: RJ45!
2. The prices quoted above apply exclusively to connections in the halls; Internet access and broadband connections in outdoor exhibition areas on request!
3. Submission of a layout plan (e.g. form 6.4) is absolutely essential for services to be provided!

Place / date

Company stamp and legally binding signature of exhibitor

■ Internet

part of life today and a must on your exhibition stand, too.

Search, find and print out news or product information, receive messages and stay in touch at all times by digital link. During trade fairs and exhibitions you can continue to have convenient access to the important information medium Internet and receive and send post by e-mail.

■ TV Connection

Visual focal point – TV programmes of your choice.

Choose from a wide variety of television broadcast channels received via satellite for transmitting TV programmes on your stand. Any standard television set can be used for reception purposes.

We would be pleased to advise you on the details.

■ Internet access: Symmetrical IP connections

Messe München GmbH provides you with the connection incl. 1 fixed public IP address; further IP addresses can be allocated on request against additional charge. Usage charges are included for the duration of the event.

- Symmetrical IP connection 2 Mbit/s flat
- Symmetrical IP connection 6 Mbit/s flat
- Symmetrical IP connection 10 Mbit/s flat

■ Internet access: Asymmetric DSL

Messe München GmbH provides you with the connections incl. DSL Router and flat rate. Access to the Internet may only occur via the access identification provided by Messe München GmbH! One dynamic IP address will be allocated to you (DHCP); no additional IP addresses can be allocated!

- Asymmetric DSL 4000: downstream 4000 kbit/s, upstream 384 kbit/s
- Asymmetric DSL 8000: downstream 8000 kbit/s, upstream 768 kbit/s
- Asymmetric DSL 16000: downstream 16000 kbit/s, upstream 1024 kbit/s

Further band widths available on request

■ Broadband connection (TV)

A broadband communications network suitable for hyperband and offering blanket coverage is installed throughout the exhibition centre enabling every exhibition stand to receive a wide range of TV programmes.

Programmes are transmitted using the PAL, B/G standard with adjacent channel allocation.

The antenna connections (BC terminal boxes) that can be obtained from us provide you with a selection of approx. 25 television programmes. An overview of the available programmes can be supplied on demand.

Any channels that do not automatically feed into the local network can be set up on request; such request constitutes a separate order and must have been placed with us at least 14 days prior to the trade fair commencing.

■ Terms of Business for Information and Communications Services

■ Orders

The information and telecommunication services detailed overleaf are to be ordered exclusively through Messe München GmbH (MMG). Orders are subject to approval by MMG; this approval may also be implicit, e.g. in that the requested services are supplied.

The exhibitor is entitled to cancel an order for the information and telecommunication services detailed overleaf, either partially or entirely, on condition that notice of cancellation is received by MMG no later than three weeks prior to the opening of the fair or event. In all other cases, the contract can only be revoked with the written approval of MMG. MMG is not obliged to grant such approval. MMG will grant approval only on condition that the exhibitor pays 20% of the value of the contract (plus VAT) as a standard cancellation fee. If MMG can provide evidence that the costs incurred were greater than the amount of the standard cancellation fee, then MMG is entitled to invoice the exhibitor for the actual costs, rather than the standard cancellation fee. If the exhibitor can provide evidence that the costs incurred by MMG were lower, then the standard cancellation fee may be reduced accordingly.

If the exhibitor wishes to modify an order for services after it has already been fulfilled by MMG, in particular with regard to installations on the exhibition stand, then MMG is entitled to charge a modification fee of **EUR 82.50** plus VAT for each modification, on condition that MMG actually commits to carrying out the modification. An additional fee of **EUR 76.40** plus VAT will be raised on late orders received within 14 days of the exhibition stand assembly period commencing.

■ Period of Availability

The information and communication services ordered will be made available for the duration of the trade fair in question, as well as for six hours before the beginning and six hours after the end of the trade fair. If provision of information and communication services is required outside this period, this additional availability must be ordered separately from MMG. These services will be charged additionally.

■ Assignment

All products and services ordered will be provided by Messe München GmbH or its designated subcontractors and will be assigned to exhibitors on a rental basis. If an exhibitor uses his own terminal equipment this must conform to the legal regulations currently in force, including the valid EU directives applicable to terminal equipment and the CCITT Recommendations, especially CCITT Recommendation i430. The analog lines provided are PBX extensions with a dial tone that differs from that of the public telephone network.

If an exhibitor fails to comply with this obligation and malfunctions occur as a result, MMG shall be entitled in particular to demand reimbursement of the costs of analysing the malfunctions and for fault clearance from the exhibitor. MMG shall also be entitled to demand that the exhibitor immediately disconnects from the network the terminal equipment causing the malfunctions.

For Internet accesses the network cards used in the exhibitor's PC must conform to the Ethernet specifications (IEEE 802.3). The IP addresses applied for from the MMG address range (Class C address) will be made available to the exhibitor with the order confirmation. The exhibitor may not under any circumstances use IP addresses other than those provided by MMG or modify the prescribed subnet masks. If an exhibitor fails to comply with this obligation and malfunctions occur as a result MMG shall be entitled in particular to demand reimbursement of the costs of analysing the malfunctions and for fault clearance from the exhibitor. MMG shall further be entitled to exclude from the LAN any exhibitors who despite previous warnings use IP addresses other than those assigned to them or who use subnet masks other than those prescribed for them and to demand reimbursement of the associated costs. In the event of network functionality being attacked or other attacks being carried out, MMG reserves the right to block the given connection on an either temporary or permanent basis.

If malfunctions occur in the PC of an exhibitor who has used IP addresses other than those assigned to him or has modified the subnet mask, MMG will clear the fault at the request and risk of the exhibitor at the MMG prices valid at the time of the trade fair.

At the request of the exhibitor, MMG will configure the PC, if this is technically and operationally possible, at the exhibitor's risk and at the MMG prices valid at the time of the trade fair.

When using Internet connections (ADSL, IP connections, ISDN, etc.), the unsolicited despatch of e-mails for advertising purposes (mail spamming) or unsolicited despatch of news for advertising purposes (news spamming) to third parties is

prohibited. The exhibitor and other users are provided with permanent access to the Internet together with the Internet connection. As the data is transmitted in a transparent manner via this connection (as per RFC812 on OSI level 3), MMG has no influence on the content thus transmitted and, as such, is unable to filter out any undesirable content that might impact on the usage of the Internet access. At the end of the contractual term, the IP address should no longer be used.

The customer (user) undertakes to neither offer information with illegal or immoral content nor to refer to offers with such content. This includes above all such content as serves the incitement of the people as defined under paragraphs 130, 130a and 131 of the German Criminal Code, encourages criminal activity, glorifies or trivialises violence, is pornographic or suitable for use as pornography as defined under paragraph 184 of the German Criminal Code, constitutes a serious moral risk for children or juveniles or compromises their welfare.

■ Service Centre

A service centre has been set up on the exhibition site in case of faults. This service centre can be contacted under the number (+49 89) 9 49-1 16 66 during the following times:

- set-up period: 8:00 to 18:00
- 1st day of event: 1 hour prior to event commencing until end of event
- during the trade fair: in accordance with the opening hours of the given event
- last day of event/1st day of dismantling period: from start of event until 20:00
- dismantling period: 9:00 to 14:00

■ Liability

The exhibitor will be invoiced for the cost of replacing lost or damaged terminal equipment. The manufacturer's list price shall apply in case of doubt.

Exhibitors bear the liability for the loss, damage or destruction of all communications equipment made available. If liability is conditional upon fault, it is the responsibility of exhibitors to provide evidence that they are not at fault.

As far as MMG's liability is concerned, item 6 of the General Terms of Contract for the Exhibitor Services of Messe München GmbH applies.

If an order is received by MMG later than five weeks prior to the opening of the fair or event, then acceptance of the order does not imply that MMG assumes any responsibility for the proper and timely fulfilment of service provision. In such cases, should MMG fail to fulfil service provision or fail to fulfil it properly and on time, the exhibitor is only entitled to cancel the contract for the information and telecommunication services detailed overleaf, or to reduce the agreed remuneration accordingly. All further claims are excluded.

■ Call Connections

Connections within the exhibition centre network are free of charge.

Any services provided by external network operators (e.g. Deutsche Telekom AG) are subject to their terms and conditions of business and service specifications, and are a constituent part of the agreed contract.

■ Return of Terminal Equipment

Terminal equipment will be taken back by Messe München GmbH on the last day of the dismantling time at the latest. If in an exceptional case the equipment is not taken back, the exhibitor must return terminal equipment still in his possession to Messe München GmbH and obtain a confirmation of receipt. In cases of doubt this confirmation of receipt will provide proof of return.

■ Connection Conditions

All connections/equipment ordered will be provided exclusively by Messe München GmbH. The specified prices apply for provision in one-storeyed stands. In the case of multi-storeyed stands the price for provision shall apply only for installation on the ground level. The connection will be provided from the allocated point of connection in the utilities conduit to the required location at the stand. The connecting line must not be more than 12 m long; this also applies to the structured cabling for the connecting cable to the LAN. The exhibitor is required to make allowance for this when planning the stand. An extension of this connecting line is available on request. A special order is required for an extension of the connecting line or provision in the upper level of multi-storeyed stands. Connections for telephone,

fax, modem, EURO-ISDN and for 2/4 wire connections will be provided using the RJ45 connection system (according to EIA/TIA). Private terminal equipment can only be used on the EURO-ISDN and fax/modem connection. Fibre-optic connections (single-mode, multimode) use the E2000 connection system. For applications requiring a transmission speed of more than 2 Mbit/s and for services that can only be carried out on the basis of special orders, please contact our team of consultants to clarify the details early on.

Externally required communications connections may only be provided by the network operator as far as a central transfer point on the exhibition site stipulated by Messe München GmbH. The extension of these connections from the transfer point to the exhibitor's stand will be implemented exclusively by Messe München GmbH via the on-site network.

Messe München GmbH will then order the external connection path as far as the transfer point (e.g. from Deutsche Telekom AG).

Services provided by the network operator will be shown and charged separately. Messe München GmbH will coordinate the provision of the complete connection.

■ General Terms of Contract for Exhibitor Services

Messe München GmbH's General Terms of Contract for Exhibitor Services apply additionally.